



Bureau of the
Fiscal Service

An Overview of the Treasury Report on Receivables Due from the Public (TROR)

8/2026

THEN. NOW. TOMORROW.

Nearly Three Decades of Trusted Reporting. One Vision for Tomorrow.

FEDERAL PARTNER SYMPOSIUM

THEN.

We established trust.



1996 - 1999

Governmentwide
receivables reporting
foundation established.

NOW.

We deliver trust.



Today

Trusted reporting.
Transparency.
Financial stewardship.

TOMORROW.

We expand trust into
enterprise decision intelligence.



The Future

Predictive insight.
Smarter decisions.
Better outcomes.

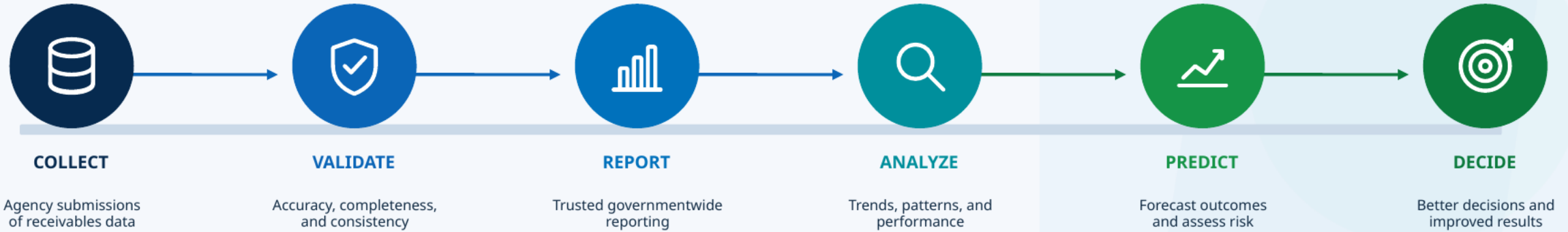
BUILT ON TRUST. FOCUSED ON TOMORROW.



THE EVOLUTION OF INTELLIGENCE

Expanding Value at Every Step

FEDERAL PARTNER SYMPOSIUM



REPORTING DISCIPLINE

ENTERPRISE ANALYTICS

DECISION INTELLIGENCE

INCREASING INSIGHT. DRIVING BETTER DECISIONS.

The program moves from reporting as an end product to intelligence as an enterprise capability.

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FIVE-YEAR CAPABILITY ROADMAP

Incremental Value. Measurable Outcomes.

FEDERAL PARTNER SYMPOSIUM

RELEASE 1

FY26



Trusted Reporting Foundation

Strengthen reporting processes and data quality.

RELEASE 2

FY27



Enterprise Connectivity

Integrate sources.
Expand APIs.
Improve submission experience.

RELEASE 3

FY28



Executive Insight

Deliver dashboards, advanced analytics, and benchmarking.

RELEASE 4

FY29



Decision Assistance

Introduce TRORBOT, recommendations, and scenario analysis.

RELEASE 5

FY30



Enterprise Optimization

Continuously improve.
Predict outcomes.
Optimize financial management.

FY26

FY27

FY28

FY29

FY30

BUILDING CAPABILITIES. DELIVERING VALUE. EVERY YEAR.

PRESERVE * MODERNIZE * TRANSFORM

A Balanced Approach to Modernization

FEDERAL PARTNER SYMPOSIUM



PRESERVE

Protect what works

- ✓ Trusted reporting
- ✓ Historical data
- ✓ Proven governance
- ✓ Transparency
- ✓ Accountability



MODERNIZE

Strengthen the foundation

- ✓ Modern platform
- ✓ APIs and integrations
- ✓ Automation
- ✓ Security and compliance
- ✓ Data quality



TRANSFORM

Expand value and insight

- ✓ Executive dashboards
- ✓ Predictive analytics
- ✓ TRORBOT
- ✓ Decision intelligence
- ✓ Smarter outcomes

PRESERVE OUR FOUNDATION. MODERNIZE RESPONSIBLY. TRANSFORM BOLDLY.

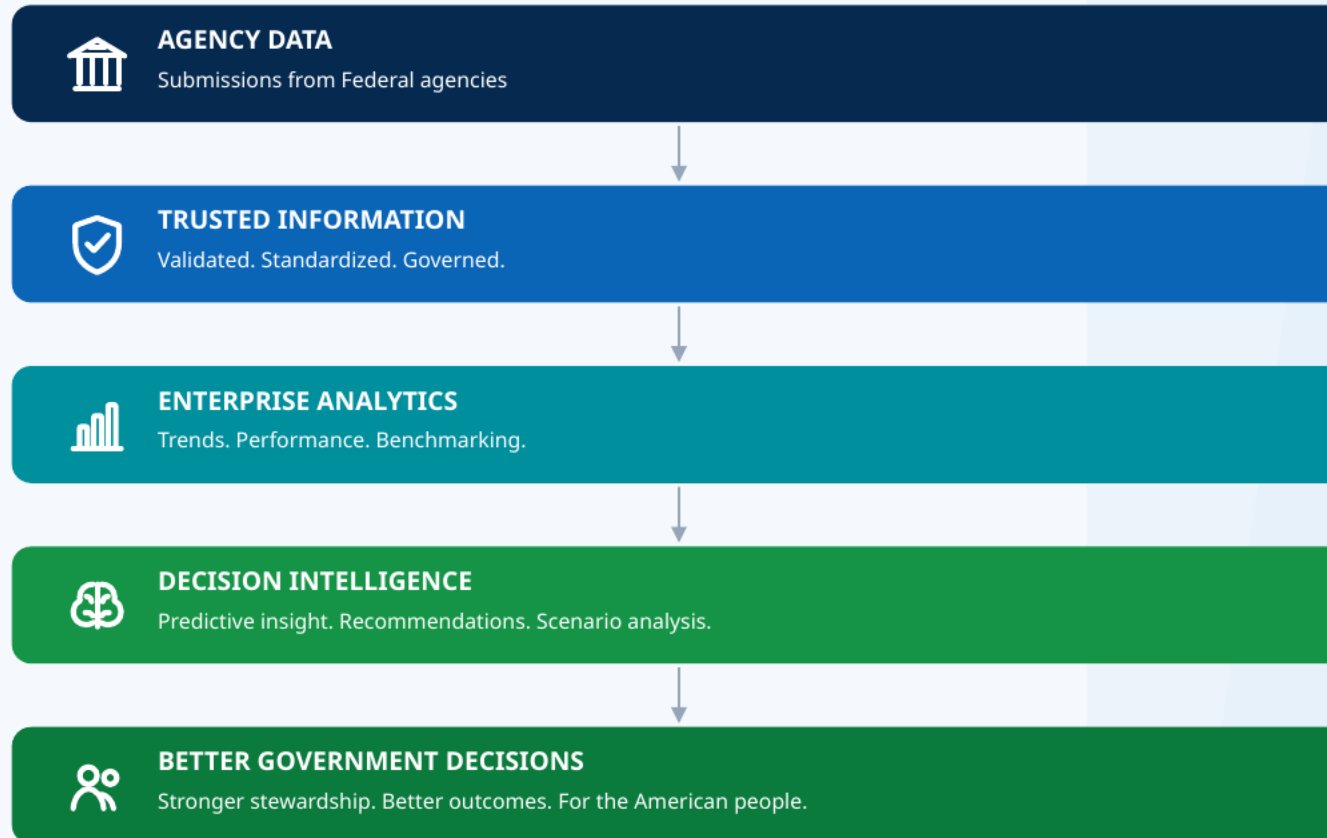


DATA TO DECISIONS

Our Value Chain

FEDERAL PARTNER SYMPOSIUM

VALUE
INCREASES



ENTERPRISE
RECEIVABLES
INTELLIGENCE



Trusted data becomes
trusted decisions.

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EXECUTIVE DASHBOARD

(Sample)

FEDERAL PARTNER SYMPOSIUM

✦ TROR Next | Executive View

Q2 FY30

Filters

TOTAL RECEIVABLES

\$2.48T

▲ +6.7% vs Q1 FY24

COLLECTION RATE

76.3%

▲ +2.4 pts vs Q1 FY24

WRITE-OFFS

\$17.6B

▼ -8.2% vs Q1 FY24

RISK INDEX

MEDIUM

■ Improved

AI EXECUTIVE SUMMARY

Total receivables increased 6.7% driven by higher balances in HHS, Education, and VA. Collection rates improved 3.4 points quarter over quarter. Five agencies require executive attention due to material increases in delinquent debt.

[View Recommended Actions](#)

TREND OVER TIME



TOP 5 AGENCIES BY RECEIVABLES

HHS	\$612.8B
VA	\$426.6B
Education	\$316.8B
Treasury	\$184.6B
USDA	\$172.8B

MATERIAL CHANGES

HHS	+\$42.6B
Education	+\$31.8B
VA	+\$16.7B
USDA	-\$3.6B
Interior	+\$4.1B

FORECAST | NEXT 4 QUARTERS

\$2.74T

▲ Projected Q2 FY25



CONFIDENCE SCORE

87%

High confidence
in forecast

EXECUTIVE ALERTS

- High | 7 Medium | 12 Informational
- HHS delinquency rate increase
- Education portfolio concentration risk
- Treasury offset program update

TRORBOT - DECISION ASSISTANCE

Your Decision Assistant

FEDERAL PARTNER SYMPOSIUM



TRORBOT

Your decision assistant

New Conversation

Executive Mode

Analyst Mode

CFO Mode

Knowledge Base

Settings

Help

Show agencies with significant quarter-over-quarter increases in receivables.



You



TRORBOT

10:32 AM

Here are the agencies with the most significant increases in receivables compared to Q1 FY24.

AGENCY	CHANGE (\$)	CHANGE (%)	TREND
HHS	+\$42.6B	+8.3%	▲
Education	+\$31.8B	+9.1%	▲
VA	+\$18.7B	+6.2%	▲
USDA	-\$3.6B	-2.4%	▼
Interior	+\$4.1B	+1.7%	▲

RECOMMENDED ACTIONS



Monitor HHS portfolio concentration



Review Education collection strategies



Evaluate delinquency drivers for VA



Assess offset opportunities

Ask TRORBOT a question...



Bureau of the
Fiscal Service

TREASURY'S MODERNIZATION STRATEGY FOR ENTERPRISE RECEIVABLES INTELLIGENCE

Transforming **Trusted Data** into **Trusted Decisions**

EXECUTIVE KPI LIBRARY

Measuring What Matters

FEDERAL PARTNER SYMPOSIUM

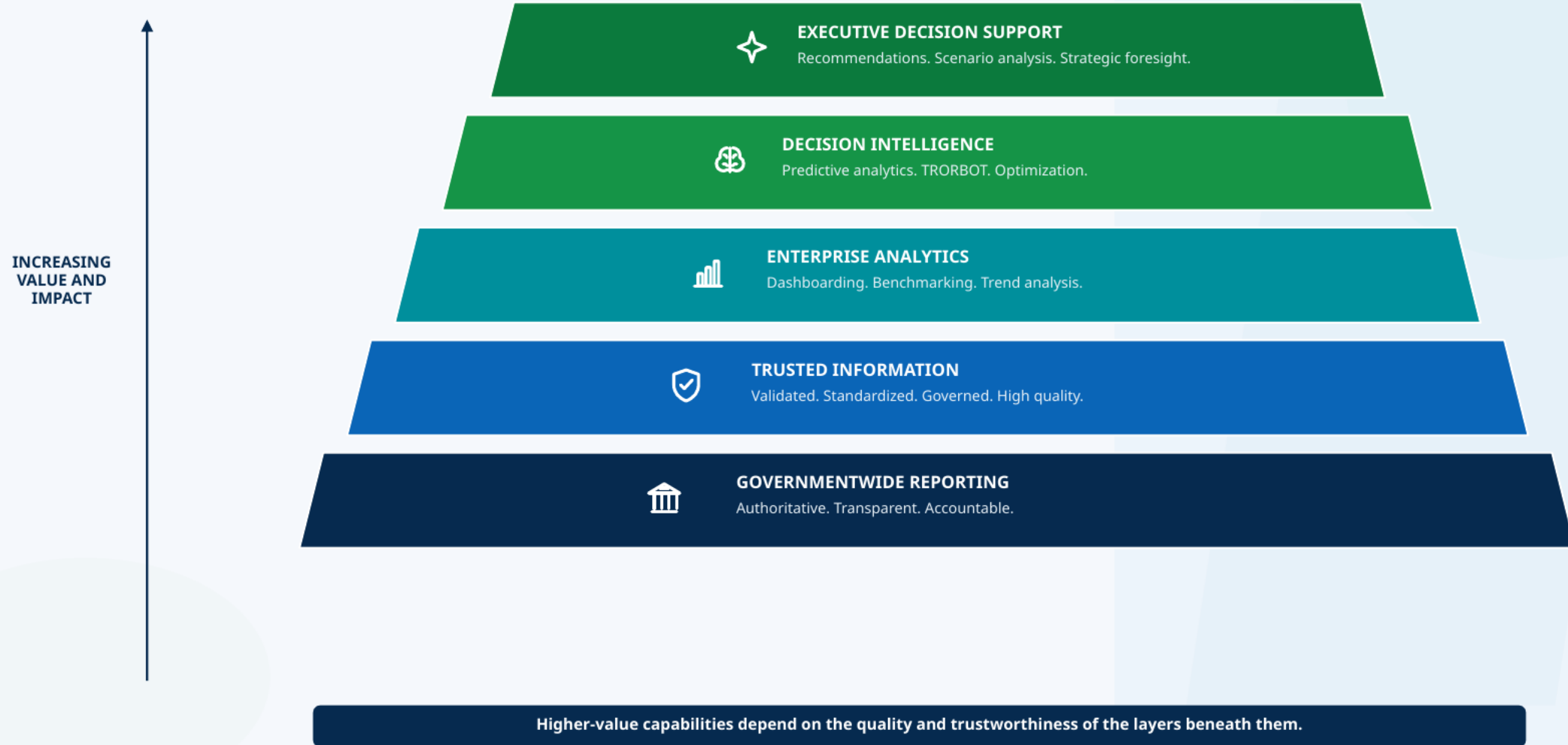


KPIs are designed to measure modernization value: efficiency, quality, speed, insight, and stakeholder trust.

BUSINESS CAPABILITY PYRAMID

Building From a Strong Foundation

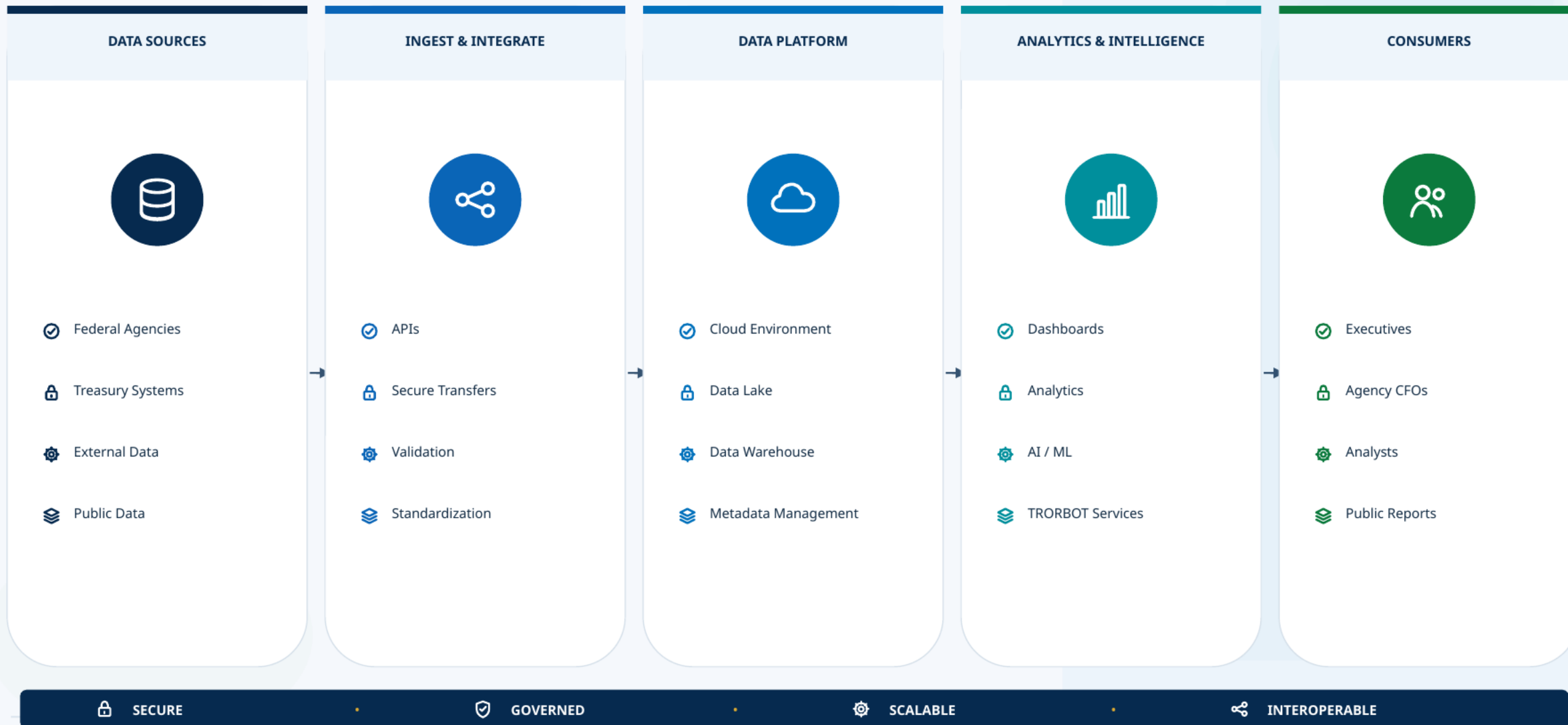
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ENTERPRISE ARCHITECTURE OVERVIEW

A Modern, Secure, Cloud-Enabled Platform

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TARGET OPERATING MODEL

From Today to Tomorrow

FEDERAL PARTNER SYMPOSIUM

CURRENT STATE

Siloed Processes

- 1 Manual processes
- 2 Limited integration
- 3 Batch submissions
- 4 Reactive reporting
- 5 Limited analytics



FUTURE STATE

Integrated & Intelligent

-  Automated processes
-  Real-time integration
-  Continuous validation
-  Insight-driven reporting
-  Proactive decision support

PEOPLE • PROCESS • TECHNOLOGY • GOVERNANCE



MODERNIZATION PRINCIPLES

Guiding Our Decisions

FEDERAL PARTNER SYMPOSIUM



TRUST

Preserve the integrity, transparency, and credibility of TROR.



TRANSPARENCY

Deliver clear, accessible, and understandable information.



GOVERNANCE

Maintain strong controls, oversight, and accountability.



ANALYTICS

Leverage data and analytics to drive better outcomes.



INNOVATION

Adopt modern technologies that improve value and customer experience.



COLLABORATION

Partner with agencies to achieve shared success.

TROR Next closes the loop: **Trusted Data** becomes **Trusted Decisions**

