Close Multiple Batches

To close multiple batches, complete the following steps:

- 1. From the **Check Processing** tab, click **Batch Management**. The *Search Batch* page appears.
- 2. Select or enter the batch search conditions you would like view.

Under Batch Search Conditions, optional

 Select the OTC Endpoint you want to Close a batch for by checking the under the Select column

Under Created On Date, optional

Enter the From and To date range



Application Tips

- The From and To Created On Date must be entered in MM/DD/YYYY format.
- The **Created On Date** range cannot exceed 30 days. Additionally, if more than 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.
- When running a search *with* the default **From** and **To Created On Date** range values, the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within the 30 days, then only the most recent 1,000 batches appear.
- When running a search without specifying any criteria (with the exception of the Batch ID field), the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.
 - Enter the Batch ID



Application Tip

If the only search criteria entered is a valid **Batch ID** then only a single result appears regardless of other search criteria specified.

• Enter the Cashier ID

Under Batch Status, optional

- Select the Status you want to view by checking the Open box under the Select column
- 3. Click **Search**. The *View Batches* page appears.

- 4. Click the **Batch ID** hyperlink. The *View Checks* page appears.
- 5. Click the **Item ID** of each scanned check. An image of the check and details of the check appear in the window below.
- 6. Click **Previous** to return to the *View Batches* page.
- 7. Select the batches you want to close by checking the boxes to the left of the **Batch IDs**.
- 8. Click Close Batch. The Close Batch appears.
- 9. Verify that you want to close the batches and click **Confirm**. The *Batch Control* page appears.
- 10. Enter the Batch Control Count and Batch Control Amount, if applicable.
- 11. Click **Next**. The *Close Batch* page appears.
- 12. Click **Print PDF Report** or **Export** and click **Confirm** to close the batch(es).



Application Tips

- After Print PDF Report or Export is clicked, the Confirm button is enabled. The batch(es) is(are) not closed until Confirm is clicked.
- The system generates one report for all selected batches.
- If the Check Capture Supervisor (CCS) or Check Capture Administrator (CCA)
 checked the Close Batch checkbox under Advanced Administration, then the user
 must print the PDF report or export the batch list report. Afterwards, the user can
 proceed to close the batch.
- If the user is closing multiple batches online and the **Close Batch** checkbox is checked at any OTCnet endpoint, then the user must print the PDF reports or export the batch list reports. The batch is not closed until **Confirm** is clicked, which is enabled when the **Print PDF Report** or **Export** is clicked.
- If the user is closing multiple batches online and the Close Batch checkbox is not checked, then the user can close multiple batches without printing the PDF reports or exporting the batch list reports. Confirm is enabled and the user can click to close the multiple batches.
- A user may print the PDF report or export the batch list report, regardless if the
 Close Batch and/or Approve Batch checkboxes are checked or unchecked. A CCS
 or CCA can specify the Batch List Report Print/Export Required During options
 under Advanced Administration.
- 13. A Close Batch page appears verifying the batches have been closed.
- 14. Click **Return to Batch Summary**. The *View Batches* page appears.
- 15. Click **Return Home** to return to the OTCnet Homepage.



Application Tip

- If a CCLO or Check Capture Operator (CCO) closes a batch, the batch status changes from Open to Closed.
- If a **CCS** closes a batch, the batch status changes from **Open** to **Approved**.
- If **Skip** is clicked, the **Status** remains **Open** and the batch is not closed.