

E-Government and Shared Services – Drivers for Change of Financial Management

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Contents

- Swedish Government and Financial Management
- Challenges
 - Shared services
 - Digitalization

The Swedish Central Government



Law-making
Budget decision



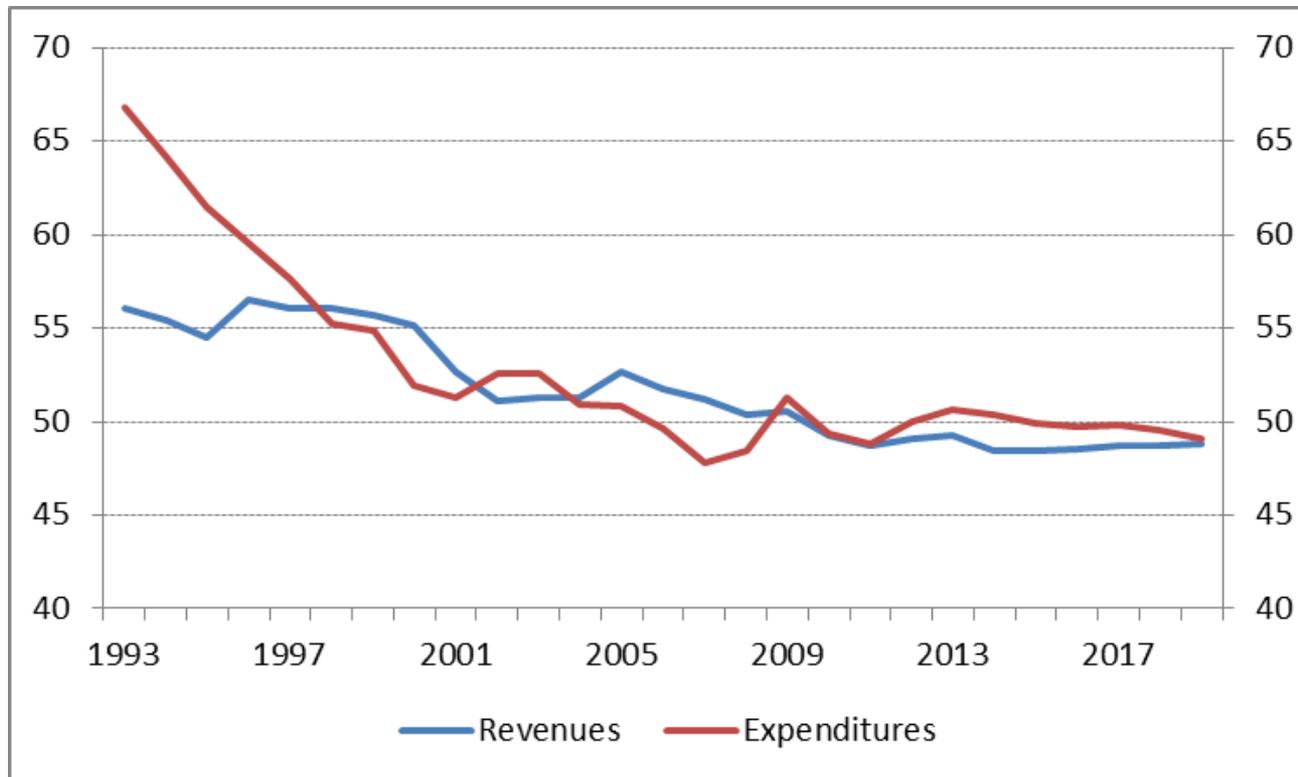
Policy-making



**Policy
implementation**

Government Finances

Sweden – revenues and expenditures General government, % of GDP



How the Agencies are Governed

- Laws and ordinances
- Instruction for each agency
- Yearly appropriation directions
- Director-General appointed by the Government
- Every agency is an independent accounting unit.
- Annual report, including performance report.

Government Shared Service Center

- From 2012 for payroll and financial administration
- Mandatory vs voluntary
- Cost savings and improved efficiency in focus
- Higher service and increased quality
- Some difficulties in implementation



Statens
servicecenter

It's under control...



CC: Sarah Reid

But there are Challenges



CC: David Wall

Improved Efficiency

- Increased Government Shared services
- Increased cooperation within the public sector
 - among agencies and between agencies and regional or local offices
 - E-government and to use IT as a developing force
- An increased digitalization throughout society

Increased Government Shared Services



E-government in Sweden

- a simpler day-to-day life for citizens;
- a more transparent administration that supports innovation and participation; and
- enhanced quality and efficiency in government activities.



Digital innovation of the public sector

Support the
Government and
the Government
Office

Assist GO

**Report on need
for actions**

Analyze results

Support the
Agencies

**Operational
support**

**Collect and
share
knowledge**

**Follow up
digital
initiatives**

Follow up the
digitalization of the
central
administration

**Present an
overall picture**

Use the Digital Agenda as an incentive for Change

- Be the driver for change
- Establish a “digital by default” approach
- Identify crucial key enablers
- Promote digital infrastructural investments
- Increase the level of ICT professionalism

Trends

- Change Management becomes an important feature of Financial Management
- Financial management in terms of saving measures is no longer a sufficient tool toward increased efficiency.
- A change in Management perspectives from vertical to horizontal

Final Requests



Thank you for your attention!

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