



**CIR** COLLECTIONS  
INFORMATION  
REPOSITORY

BUREAU OF THE FISCAL SERVICE

# Financial Management Conference

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# Agenda

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- FY 2014 Overview
  - RCM Goals for CIR
  - Single Touch-point and Data Quality
    - Goals
    - Status
  - Future Upcoming Efforts
  - Questions
  - Contact Information



# RCM Goals for CIR

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## Support RCM single touch-point and data quality initiatives

- Enhance CIR usability
- Understand agency data needs
- Improve CIR data quality

## Enhance support for revenue collections reporting and decision-making

- Use business analytics and data mining to identify opportunities to increase revenue collection efficiencies

# Single Touch-point and Data Quality

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## Enhance CIR Usability

- Address user feedback
- Improve presentation of CIR information
  - Upgrade CIR reports interface (Business Objects 4.1 software)

## Understand Agency Data Needs

- Collaborate with agencies to understand the data received directly from channels

## Improve CIR Data Quality

- Enhance reporting outputs for available data elements
- Identify gaps between channel reporting and CIR reports
- Work with channels to eliminate agencies' dependencies on channel reports

# Enhance CIR Usability

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## Address User Feedback

- Implemented usability enhancements
- Completed reports development based on user feedback
- Refreshed CIR reference manuals and incorporated streamlined “show-me” demos
- Enhanced ability to download XML extracts as large as 25 MB

# Enhance CIR Usability

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## Improve presentation of CIR information

- Centralized public CIR information
- Modernized CIR website user interface
- Implemented new and revised CIR reports with streamlined layout
- Re-organized agency folder structure
- Upgraded CIR reports interface (Business Objects 4.1 software)
  - New menu structure and reports home page
  - New interface for user base modification of standard reports

# Enhance CIR Usability

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## Revised: ACH Credit Summary Report V2

- Use this report to: (1) View summary details about ACH credit transactions received from Credit Gateway. (2) Locate an ACH credit transaction and access details about the ACH.
- **Benefits: Streamlined format, new name, new data elements, new prompts**

## Revised: ACH Credit Detail Report V2

- Use this report to view ACH Credit details from Credit Gateway transactions including batch information, entry details, addendum details and reported classifications
- **Benefits: Streamlined format, new name, new data elements, new CSV layout**

## New: ACH Download Report

- Use this report to: (1) View all the ACH information associated with the ACH transactions matching the selected search criteria. (2) Download all the selected ACH data into an Excel or CSV file format for further analysis or processing.
- **Benefits: New prompts**

# Enhance CIR Usability

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## Revised: Voucher Report V2

- This report provides you with a list of vouchers matching the selected search criteria. The Voucher Report V2 allows you to view voucher details, voucher classification information and the associated financial transactions. The report restricts the data by Agency Location Code (ALC) and Reporting Symbol (RS).
- **Benefits: New data on CSV format**

## Revised: Voucher Detail Report V2

- This report provides you with the details of a selected voucher received by a Sending Trading Partner (STP). You can only access this report as a link from other reports.
- **Benefits: New data on CSV format**

## New: Voucher Classification Report by Business Date

- This report provides you with a list of vouchers matching the selected search criteria. The Voucher Classification Report by Business Date allows you to view vouchers grouped by the reported classification (TAS/BETC or Ckey). The report restricts the data by Agency Location Code (ALC) and Reporting Symbol (RS).
- **Benefits: Set-up search options by Business Date (user-requested)**

# Enhance CIR Usability

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## Revised: Financial Transaction Summary Report V2

- This report provides you with a list of financial transactions matching the selected search criteria. The results include non-financial transactions that are not associated with a voucher. The report restricts the data by Agency Location Code (ALC) and Reporting Symbol (RS). Provides grouping of transaction details by voucher number and cash flow.
- **Benefits: Streamlined format, different groupings, new data elements, new prompts**

## Revised: Business Transaction Group Report V2

- Detail level sub-report that is only available from the Financial Transaction Summary Report. The report has two main uses: (1) For ECP data, this report allows you to see program data updates received without a financial transaction. (2) For all data, this report allows you to see transactions related to the original transaction.
- **Benefits: Streamlined format**

## Revised: Financial Transaction Detail Report V2

- This report provides you with the details of a financial transaction. The Reported Classifications and Program Data sections displayed on the report are associated with the Business Transaction.
- **Benefits: Streamlined format, different groupings, new data elements**

# Enhance CIR Usability

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## New: Financial Transaction Download Reports (3 Reports)

- These reports provides you with all of the information associated with the financial transactions matching the selected search criteria. The reports restrict the data by Agency Location Code (ALC) and Reporting Symbol (RS).
- **Benefits: All FT information in one report, streamlined format (online view), useful for OTCnet E-check, ECP, and Pay.gov**

### Financial Transaction Download Report Online View

This report has a online view and can be printed or saved in all available formats. The maximum number of transactions displayed is 10,000 transactions.

### Financial Transaction Download CSV Report

This report only returns a CSV formatted file. The maximum number of transactions returned is 50,000.

### Financial Transaction Check Download CSV Report

The report is available only for downloading to the CSV format. This report only returns records where the Receipt Mechanism = Check. The maximum number of transactions returned is 50,000.

# Understand Agency Data Needs

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## Collaborate with agencies to understand the data received directly from channels

- Collected data from agency users through CIR Agency User Group and forum/conference feedback to understand:
  - What data agencies receive from channels
  - What is the business purpose for the data
  - Could agencies get the data from CIR instead of the channels
- Using agency feedback in ongoing effort to improve data quality

# Improve CIR Data Quality

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## Enhance reporting outputs for available data elements

- **ACH Credit Summary Report V2**
  - **New Prompts:** Credit Indicator, Entry Class Code (CCD, PPD and CTX), Transaction Type Code (13 for Return and 21 for Adjustment), and ACH Category (Credit, Debit, and Prenote)
  - **Prompt Groupings:** Predefined prompts and data prompts have been moved together
- **ACH Credit Detail Report V2**
  - **New Data Elements:** Voucher Type, ACH Category, Identification Number, Original Trace Number, Company Discretionary Data, Addenda Count, TAS/BETC, Classification Elements, Discretionary Data, Originator Status Code, Company Descriptive Date
- **ACH Download Report**
  - **New Prompt:** Discretionary Data

# Improve CIR Data Quality

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## Enhance reporting outputs for available data elements

- **Voucher Report V2**
  - **New Data Element:** Treasury RTN to the end of the CSV format
- **Voucher Detail Report V2**
  - **New Data Element:** Treasury RTN to the end of the CSV format
- **Voucher Classification by Business Date**
  - Aligns with CARS report date. This is useful for agencies that are CARS reporters.

# Improve CIR Data Quality

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## Enhance reporting outputs for available data elements

- **Financial Transaction Summary Report V2**
  - **New Data Element:** Channel Receipt Date, Agency Transaction ID, Settlement Mechanism, Cash Flow Name
  - **New Prompts:** Reporting Program / Subprogram, Cash Flow Name, CAN, Settlement Mechanism
  - Re-organized prompts for easier entry
- **Financial Transaction Detail Report V2**
  - **New Data Element:** Processing Program / Subprogram, Installment Number, Total Installment Count, Recurring Indicator, Recurring Frequency, Settlement Transaction ID, Card Order Level III, Reporter Identifier, Payer email, Channel Batch Identifier
  - **New Prompts:** Reporting Program / Subprogram, Cash Flow Name, CAN, Settlement Mechanism
- **Financial Transaction Download Reports**
  - Enhanced reporting on OTCnet E-check, Pay.gov, and ECP transactions
  - More check-related prompts like Check Number and Batch ID

# Improve CIR Data Quality

## Identify gaps between channel reporting and CIR reports

- To improve data quality, CIR is working with the channels to identify and resolve gaps between CIR and channel reporting. This collaboration and the resolution of data gaps and issues help reduce agency dependency on channel reports.
- Below is a sample of CIR-reported gaps or issues resolved since August 2013:
  - **Card Network Type Code:** Pay.gov now populates the Card Network Type Code for chargebacks that are unmatched
  - **Cash Flow ID:** Pay.gov corrected scenarios where values were missing the +2 with ALC
  - **Summarized Detail Count:** ECP corrected detail counts for IRS transactions
  - **Payer Name:** Credit Gateway corrected the rules for determining what should be populated from ACH transaction for Payer Name
  - **Cash Flow Name:** Credit Gateway corrected unexpected data ('&#39;) in the Cash Flow Name field in Fedwire transactions
  - **Draft Locator Number:** Pay.gov improved consistency in the way the draft locator number is reported between chargeback and non-chargeback transactions for Discover card
  - **PayPal Transactions:** New CAN established; CIR now receives PayPal transactions
  - **Lockbox:** Missing data received in Lockbox A/R files are now available in Program/User data section within the CIR Reporting outputs

# Upcoming Efforts

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## Web Application Modernization

- User Preferences
- Operating Status
- Password Reset Function

## XML Enhancements

- XML 5.0.1 for Agency Extracts
- Enhancement of Extract Functions

## CIR Reports Interface

- Email Notification of Scheduled Reports
- Better usability with managing CIR prompts and user criteria

## CIR Reports Enhancements

- Continued reports enhancement and development

# Questions

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# Contact Information

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## Primary Contact

CIR Call Center

1-800-346-5465 or 301-887-6600

[CIR@pnc.com](mailto:CIR@pnc.com)

7:00 a.m. – 9:00 p.m. Eastern time,

Monday – Friday, except federal holidays

## Secondary Contacts

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