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# Contacts

## Overview

This chapter includes addresses and/or phone numbers of ACH contacts. These contacts are provided to handle any problems or questions that you may have concerning ACH payments and collections.

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## A: Fiscal Service Payment Management Call Center

For assistance with a payment issued by Treasury, please contact the Fiscal Service Payment Management Call Center at: 1 (855) 868-0151 or email us at [Payments@fiscal.treasury.gov](mailto:Payments@fiscal.treasury.gov).

For payments issued by the Department of Defense, please see the Defense Finance and Accounting Service (DFAS) Contacts section.

## B: EFTPS Assistance

If a taxpayer is initiating federal tax payments using EFTPS—through a financial institution (ACH credit) see below for the appropriate customer service helplines.

Routing Transit Number	061036000
Account Number	23401009
Taxpayer Enrollment/Helpline	1 (800) 555-4477 (Businesses) 1 (800) 316-6541 (Individuals)
Financial Institution Helpline	1 (800) 605-9876

## C: Major Paying Agency Contacts

<i>Agency</i>	<i>Contact</i>	<i>Website</i>
Social Security Administration	(800) SSA-1213	<a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>
Office of Personnel Management		<a href="http://www.opm.gov/retire">www.opm.gov/retire</a>
Railroad Retirement Board	(877) 772-5772	<a href="http://www.rrb.gov">www.rrb.gov</a>
Department of Veterans Affairs	(800) 827-1000	<a href="http://www.va.gov">www.va.gov</a>
Veterans Compensation, Pension & Education	(800) 827-1000	<a href="http://www.benefits.va.gov/benefits">www.benefits.va.gov/benefits</a>
Veterans Life Insurance	(800) 669-8477	<a href="http://www.insurance.va.gov">www.insurance.va.gov</a>
Bureau of the Fiscal Service	(855) 868-0151	<a href="http://www.fiscal.treasury.gov">www.fiscal.treasury.gov</a>
TreasuryDirect	(844) 284-2676	<a href="http://www.treasurydirect.gov">www.treasurydirect.gov</a>
Internal Revenue Service	(800) 829-1040	<a href="http://www.irs.gov">www.irs.gov</a>
Department of Labor		
Black Lung	(800) 638-7072	<a href="http://www.dol.gov/owcp/dcmwc">www.dol.gov/owcp/dcmwc</a>
Division of Energy Employees Occupational Illness Compensation	(866) 888-3322	<a href="http://www.dol.gov/owcp/energy">www.dol.gov/owcp/energy</a>
Division of Federal Employees' Compensation	(202) 693-0040	<a href="http://www.dol.gov/owcp/dfec">www.dol.gov/owcp/dfec</a>
Longshore and Harbor Workers' Compensation	(202) 693-0925	<a href="http://www.dol.gov/owcp/dlhwc">www.dol.gov/owcp/dlhwc</a>

## D: Defense Finance and Accounting Service (DFAS) Contacts

For information about military retirement and annuitant payments, please contact **1-800-321-1080**. For additional information about payments disbursed by the military, please visit [www.dfas.mil](http://www.dfas.mil).

## E: Go Direct Contact Information

For information about Go Direct, please contact the U.S. Treasury Electronic Payment Solution Center at **1 (877) 874-6347** or visit [www.GoDirect.gov](http://www.GoDirect.gov).

## F: Treasury Offset Program

For information about the Treasury Offset Program, visit [www.fiscal.treasury.gov/top/](http://www.fiscal.treasury.gov/top/).

