

Attention Disbursing Officers and Supply Officers

NAVY CASH[®] FLASH!
Naval Supply Systems Command

Navy Family Support Mechanicsburg
Code 56
5450 Carlisle Pike
P.O. Box 2050
Mechanicsburg, PA 17055-0791

Navy Cash[®] Flash 11-004

31 March 2010

Subject: PROFILE CHANGES

Attention: Disbursing Officer/Supply Officer

Below are two changes to dormant Navy Cash accounts effective March 21, 2011 (see attached screenshots):

1. Transferring Individual Account Profiles to the Ship. The Disbursing Website (www.navycashcenter.com) will now allow the Disbursing Officer to move an individual's account profile from the SHORE COMMAND to his or her ship. Moving the profile to the ship will automatically un-suspend a suspended account (ACTIVE). If the account had an ACH block of 90, 91, 92, or 93, it will be unblocked to 0, 1, 2, or 3 respectively.
2. Transferring Dormant Account Profiles Off the Ship. If there has been no activity on an account for 180 days, the individual's account profile will be moved from the ship to the SHORE COMMAND (Navy) or MLG (Marines) automatically. If there is a valid bank account linked to the Navy Cash profile, any funds on the strip will be pushed to that linked account automatically. The Monthly Dormant Account Report will be discontinued.

If you have any questions, please contact the Customer Support Center at navycashcenter@ezpaymt.com or 1-866-6NavyCash (662-8922). Thank You for your support.

POC: carrie.kunze@navy.mil or (717) 605-3506


MARLENE HIGGINS
Director, Quality of Life Systems

Please route immediately to the Supply Officer and Disbursing Officer

Account is SUSPENDED

Assign Location

File Edit View Favorites Tools Help

Back Search Favorites

Address http://169.81.182.177:9008/espay/customer/account/user/hold/default.svt

CHASE Contact Us Chase.com Privacy Security

Assign Location

Welcome KATMGR

Logout Client Name NAVY Client Account Number 8000000012437

Change Password Client Account Name NAVY Account Type PAYROLL

Master Profiles Account Information

Master Profile Search Account Name RDATEST1 AUGUST Account # 8000000451411 Date Opened 2010-08-06

Master Profile Summary Status SUSPEND As Of 2011-03-02 Available Balance \$150.00

Master Profile Creation

Master Profile Update SSN *****3041

Master Profile File Upload DOB JAM 01 Mothers Maiden Name MMJ

Client Accounts Employee # Cost Center CHASE

Day Phone Evening Phone 8134322006

Fax

Email cardholder@test.mil

Client Account Search

Client Account Summary

Client Account Update Anniversary Date 2010-08-06

Card Profile Setup Card Type SMARTDEBIT Withdrawal Limit \$400.00

Client Account History

Setup Merchant IDs Address 10430 HIGHLAND MANOR DR

Merchant Auto Settlement City TAMPA State FL Zip 33610-1495

Client File Upload Country USA

Cardholder Accounts The Sailor is assigned to the following locations

Location	Name	Hull	Class
DL3800	DL3800 SETUP	FFG40	DDG
JPLIC01	SHORE COMMAND	N/A	N/A

Cardholder Account Search

Cardholder Account Summary

Open Cardholder Account

Cardholder Account Update

Navy Assign Location Location **MLG001 - 1st MLG**

Done

March 07, 2011

Transfer account from shore to ship. Previously this would be grayed out disabling the function.

Assign Location

Welcome KATMGR

[Logout](#) Client Name: NAVY Client Account Number: 8000000012437
[Change Password](#) Client Account Name: NAVY Account Type: PAYROLL

Master Profiles

[Master Profile Search](#)

[Master Profile Summary](#)

[Master Profile Creator](#)

[Master Profile Update](#)

[Master Profile File Upload](#)

Client Accounts

[Client Account Search](#)

[Client Account Summary](#)

[Client Account Update](#)

[Card Profile Setup](#)

[Client Account History](#)

[Setup Merchant IDs](#)

[Merchant Auto-Settlement](#)

[Client File Upload](#)

Cardholder Accounts

[Cardholder Account Search](#)

[Cardholder Account Summary](#)

[Open Cardholder Account](#)

[Cardholder Account Update](#)

[New Assign Location](#)

[Pre-issued Account Search](#)

[Open EFunds Direct Account](#)

[Beneficiaries](#)

Account Information

Account Name: RDATEST1 AUGUST
 Account #: 8000000451411 Date Opened: 2010-08-06
 Status: SUSPEND As Of: 2011-03-02 Available Balance: \$160.00

SSN: *****3041
 DOB: JAN 01 Mother's Maiden Name: M/M/N
 Employee #: Cost Center: CHASE
 Day Phone: Evening Phone: 8134322006
 Fax:

Email: cardholder@test.mil

Anniversary Date: 2010-08-06
 Card Type: SMARTDEBIT Withdrawal Limit: \$400.00

Address: 10430 HIGHLAND MANOR DR
 City: TAMPA State: FL Zip: 33610-1495
 Country: USA

The Sailor is assigned to the following locations:

Location	Name	Hull	Class
DL3800	DL3800 SETUP	FFG40	DDG
JPMC01	SHORE COMMAND	N/A	N/A

Location:

Function is no longer disabled. Click 'Assign To Location'

Account is now in OPEN status

Assign Location - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Home Stop Search Favorites Print Refresh Stop

Address http://169.8.1.182:177:9008/ezdev/customer/account/service/default/print

Assign Location

Welcome KATMGR

Logout Client Name: NAVY Client Account Number: 8000000012437
 Change Password Client Account Name: NAVY Account Type: PAYROLL

Master Profiles

[Master Profile Search](#)

[Master Profile Summary](#)

[Master Profile Creation](#)

[Master Profile Update](#)

[Master Profile File Upload](#)

Client Accounts

[Client Account Search](#)

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Cardholder Accounts

[Cardholder Account Search](#)

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[Open Cardholder Account](#)

[Cardholder Account Update](#)

[Navy Assign Location](#)

[Pre-issued Account Search](#)

[Open EFunds Direct Account](#)

[Beneficiaries](#)

Account Information

Account Name: RDATEST1 AUGUST
 Account #: 8000000451411 Date Opened: 2010-08-06
 Status: OPEN As Of: 2011-03-02 Available Balance: \$150.00

SSN: *****3041
 DOB: JAN 01 Mothers Maiden Name: MIMI
 Employee #: Cost Center: CHASE
 *Day Phone: Evening Phone: 8134322006
 Fax: Email: cardholder@test.mil

Anniversary Date: 2010-09-06
 Card Type: SMARTDEBIT Withdrawal Limit: \$400.00

Address: 10430 HIGHLAND MANOR DR
 City: TAMPA State: FL Zip: 33610-1495
 Country: USA

The Sailor is assigned to the following locations

Location	Name	Hull	Class
DL3800	DL3800 SETUP	FFG40	DDG
JPMC01	SHORE COMMAND	N/A	N/A
V03365	USS ENTERPRISE	N/A	N/A

Pre-issued Account Search: Location: MLG001 - 1st MLG

Done Local Intranet