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JULY'S NAVY CASH SAILOR OF THE MONTH



LT Hawthorne onboard USS SAMPSON (DDG 102) home-ported in San Diego has been selected as the Navy Cash Sailor of the Month for July 2015. He has meticulously operated the Navy Cash system on SAMPSON since reporting aboard in February 2013. His flawless management of the Navy Cash system has provided the highest-quality customer-service support to over 350 sailors. He also maintains a great enrollment rate for enrollment forms on file. His technical knowledge and initiative resulted in 100% fully operational Navy Cash services to the crew during SAMPSON's seven month deployment in the 7th Fleet Area of Responsibility. He recently received a grade of "Outstanding" on the Disbursing portion of the ship's Field Examination Group audit. His invaluable input has brought about positive updates and changes to Navy Cash that have improved the program Fleet wide. His constant efforts to provide the best service make him an excellent choice as Navy Cash Sailor of the Month!

Submitted by Andrew Yager. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center San Diego.
Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write- up and a picture to matthew.winter1@navy.mil

AUGUST'S NAVY CASH SAILOR OF THE MONTH



The Disbursing crew of USS ABRAHAM LINCOLN (CVN 72) home-ported in Norfolk has been selected as the Navy Cash Sailors of the Month for August 2015. Over the span of two months this team, ENS Smith, PS1 Speed, PS2 Heller, and PS3 Smith, dealt with many issues that required a lot of time and effort to resolve. They spent many hours after normal duty days to assist ENGILITY with upgrading the Disbursing Application on both the workstation and lap-top, testing alternatives to correct Rules of Behavior issues, and resolving a "time out/logoff" issue. Most notably PS1 Speed and PS2 Heller were vital in the troubleshooting of Node 2, which resolved the issues with the ATM's crashing unexpectedly. The crew of USS ABRAHAM LINCOLN also provided Disbursing Support to PCU GERALD R. FORD prior to their Go-Live on Navy Cash. This Outstanding Team was definitely presented with many challenges but together with steadfast devotion they were able to overcome everything that was thrown at them preventing the quality of life for their sailors from being affected. BRAVO ZULU Team LINCOLN!

Submitted by PSC (SW/AW) Christina M. Small. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Norfolk.
Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write-up and a picture to matthew.winter1@navy.mil



SEPTEMBER'S NAVY CASH SAILOR OF THE MONTH



LTJG Adam Johnson of USS LASSEN (DDG 82) home-ported in Yokosuka has been selected as the Navy Cash Sailor of the Month for September 2015. With no prior Navy Cash experience and very little knowledge of the newly installed Navy Cash tech refresh (1.4.7.1), he arrived on board LASSEN with a mission to learn and serve. His tireless work ethic and positive attitude have created an inspiring atmosphere for all Navy Cash cardholders on board LASSEN. Although continuously in a forward-deployed posture around the 7th Fleet Area of Responsibility (AOR), he patiently undertook the intricate challenges of working through network and communications issues affecting Navy Cash functions. LTJG Johnson spent numerous extra work hours properly managing a troubled Navy Cash server and malfunctioning vending machines, and the result was minimal interruption of Navy Cash services on board the ship. He worked closely with Navy Cash technicians to ensure the integrity and durability of the Navy Cash equipment and, provided much needed feedback to the Fleet. His loyalty and dedication have guaranteed remarkable customer service for the crew as well. For 14 months, LTJG Johnson has flawlessly administered his negative balance ledger and maintained over a 90% Navy Cash enrollment forms on file percentage; one of the highest in 7th Fleet! His Leadership of a stellar Sales division, in addition to his commitment to his duties as the Navy Cash Accountable Official, significantly contributed to the LASSEN's 98% score on their most recent Supply Management Certification, the leading scorer in 7th Fleet for S3. LTJG Johnson's performance and attitude have reflected great credit upon himself, his team, his ship, and the Yokosuka waterfront as a whole, making him a most deserving Navy Cash Sailor of the Month.

Submitted by Eli Bolina. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Yokosuka.
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write-up and a picture to matthew.winter1@navy.mil



\$0.00 AGED NEGATIVE BALANCE
FOR FIVE MONTHS OR MORE
CONSECUTIVELY
***Through September's report*

*At the top of the list is USS AMERICA (LHA 6).
 AMERICA has not has an aged negative balance in over 16 months!!*

USS AMERICA - 16	USS STETHEM - 6
USS DEWEY - 13	USS WAYNE E MEYER - 6
USS LASSEN - 10	USS BATAAN - 5
USS CARTER HALL - 9	USS CHOSIN - 5
USS FITZGERALD - 8	USS LAKE CHAMPLAIN - 5
USS STOCKDALE - 7	USS LAKE ERIE - 5
USS ASHLAND - 6	USS NIMITZ - 5
USS HALSEY - 6	USS O'KANE - 5
USS JASON DUNHAM - 6	USS PEARL HARBOR - 5
USS LEYTE GULF - 6	USS ROSS - 5

In addition to the outstanding ships listed above, we had 23 ships who have maintained a \$0 aged negative balance for three or four months. Overall, there has been a major improvement in maintaining and reducing aged negative balances. Please keep up the great work and if ever you have any questions or concerns, do not hesitate to contact your Navy Cash representatives at your FLCs or PSC Fortener at NAVSUP HQ.

Bravo Zulu for all of the efforts of the Navy Cash Team on each ship noted above!

*****New Resource for Navy Cash System documents**



Navy Cash technical documentation was moved to SAILOR 2.1 hosted by SPAWAR.

Documents are now available at:

<https://sailor.nmci.navy.mil/sailor/Home.cfm>

For DISBOs seeking technical support for the command IT community, ITs will find configuration, troubleshooting documents, ACAS scanning instructions, and other supporting documents for the Navy Cash system. Please use the link above to navigate to SAILOR2.1 for Navy Cash System information. SAILOR 2.1 is an application designed to deploy critical logistics, configuration files, and technical documentation and to provide a single point of entry to retrieve systems support information for SPAWAR programs of record.





Installations

As of 18 September, the Navy Cash system is installed on 129 Navy ships.

Refresher Training

These classes are for you! Attendees should include: IT/ETs, DISBOs, PSs, Ship Store Officers, and SHs.

Location	Date
San Diego, CA	16 - 20 November 2015
Norfolk, VA	November(Tentative)
Bremerton, WA	30 November 2015 - 4 December 2015 (Tentative)

**2015 Refresher Training (Training is the 3rd week of the month. Non San Diego/Norfolk training to be combined with a Service Call if possible)*

POC is Andrew Yager - andrew.yager@navy.mil - (619) 556-6493, Hugh Chin - hugh.chin@navy.mil - (757) 443-1189,

And Eli Bolina- elias.bolina@fe.navy.mil - (046) 816-7324

Future Fiscal Training

Location	Date
Norfolk, VA	20 November 2015
San Diego, CA	20 November 2015
Bremerton, WA	4 December 2015
Pearl Harbor, HI	June 2016

POC is Andrew Yager - andrew.yager@navy.mil - (619) 556-6493, Hugh Chin - hugh.chin@navy.mil - (757) 443-1189,

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Installation – Navy Cash Tech. Refresh

***ALL DATES ARE SUBJECT TO CHANGE**

HULL	SHIP	HOMEPORT	GO-LIVE
CG 70	LAKE ERIE	San Diego	6-Oct-15
DDG 91	PINCKNEY	San Diego	13-Oct-15
LPD 19	MESA VERDE	Norfolk	13-Oct-15
LHD 8	MAKIN ISLAND	San Diego	13-Oct-15
DDG112	MICHAEL MURPHY	Pearl Harbor	20-Oct-15
CG 72	VELLA GULF	Norfolk	3-Nov-15
LSD 45	COMSTOCK	San Diego	3-Nov-15
DDG 77	O'KANE	Pearl Harbor	10-Nov-15
LCC 19	BLUE RIDGE	Yokosuka	17-Nov-15
MLP-3/AFSB-1	USNS LEWIS B PULLER	Norfolk	17-Nov-15
CG 67	SHILOH	Yokosuka	15-Dec-15
DDG105	DEWEY	San Diego	15-Dec-15
CVN 70	CARL VINSON	San Diego	15-Dec-15

Ships on the waterfront are encouraged to participate!



Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: www.navycash.com/login/login

E-mail: navycash@ezpaymt.com

Disbursing Offices/Merchants: (866) 6NAVYCASH or (866) 662-8922

Website: www.navycashcenter.com

Email: navycashcenter@ezpaymt.com

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

Treasury Navy Cash Website:

www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/navyMarineCash_home.htm

The Treasury's Navy Cash website is an extremely valuable tool for everyday questions and issues. Answers in different categories such as: Procedures, Cardholder Basics, Maintenance, and etc. are provided here. When a question arises, Treasury's Navy Cash Website is the perfect place to visit to look for an answer.

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For previous Navy Cash Bulletins, please visit the NAVY Cash and US Treasury Website:

www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/news.htm