



-USS George H.W. Bush (CVN 77)

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FUNCTIONAL TRAINING

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NAVY CASH PROGRAM OFFICE

2012

NAVY CASH BULLETIN

JANUARY'S NAVY CASH SAILOR OF THE MONTH



The Disbursing Division, USS GEORGE H. W. BUSH (CVN 77) has been collectively named Navy Cash Sailor of the Month for January 2011. The team of PSC Renaldo Hall, PS2 Frank Arndt, and PSSA John Ledesma were nominated for their dedicated customer service, outstanding technical system knowledge, and continuous process improvement during CVN 77's first combat deployment. While supporting OPERATION NEW DAWN and ENDURING FREEDOM, the team consistently provided the highest quality service to crew members of CVN 77, CARRIER AIR WING EIGHT, embarked staff and distinguished visitors. In keeping with the ship's motto, "Freedom at Work," they achieved an unprecedented zero balance on the Daily Negative Balance Report. This marks the first time that a carrier has attained this milestone since the monthly program manager's review of negative balance reports began. A resounding Bravo Zulu and well-deserved congratulations to the disbursing team onboard USS GEORGE H. W. BUSH.

Submitted by Hugh Chin Navy Cash Fleet Support Group – NAVSUP Fleet Logistics Center Norfolk,
Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to
matthew.winter1@navy.mil

FEBRUARY'S NAVY CASH SAILOR OF THE MONTH



LTJG Jessica Villarreal of USS GARY (FFG-5) has been named as the Navy Cash Sailor of the Month for February 2012. LTJG Villarreal single-handedly runs Navy Cash onboard her ship and provides outstanding mission essential support. Not only does she conduct all transactions and server maintenance, but she meticulously utilizes Navy Cash case tracking and ensures that all equipment is up and running for her crew. Recently, she provided very valuable input at the San Diego Navy Cash Program Management Review (PMR), which has helped immensely with allowing product enhancement and customer service to the Fleet. She proactively looks to fix issues before they become problems, many times working after-hours as needed. For all of these reasons, her customer service is second-to-none to her ship. She also is seen as a go-to expert among her Fleet counterparts and her guidance is sought after. Well done, LTJG Villarreal!

Submitted by Andrew Yager Navy Cash Fleet Support Group-San Diego.

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to matthew.winter1@navy.mil

MARCH'S NAVY CASH SAILOR OF THE MONTH



ENS Crette Hendricks II of the USS CARTER HALL (LSD 50) is nominated as the next Navy Cash Sailor of the Month. He has immediately embraced his responsibilities as Assistant SUPPO, Disbursing Officer, Ship's Store Officer, and Navy Cash Administrator. His detailed knowledge of Navy Cash and persistence, coupled with his willingness to include shore experts in the troubleshooting process has elevated him into a valuable resource among his peers on the waterfront. With dedication and a commitment to results, he has resolved old vendor card issues in very short order upon his arrival onboard. His relentless execution of negative balances through one-on-one consultations and command involvement has now put him in the enviable position of zero negative balances. Through continuous updates to the crew, he has maintained a high awareness of issues which affect Navy Cash and which promote responsible use of Sailor's funds. His total ownership and mastery of every Navy Cash issue which has arisen is more than sufficient to qualify ENS Hendricks as this month's Sailor of the Month

Submitted by LT Tom Walker SUPPO LSD 50,
Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to
matthew.winter1@navy.mil



Installations

As of 30 March the Navy Cash system is currently installed on 150 active Navy ships.

Future 2011 Navy Cash Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1st class mess, CPO mess and Food service.

Location	Date
San Diego, C.A.	27-29 March 2012
Norfolk, V.A.	17-19 April 2011 (Tentative)
Mayport, FL	TBD May 2011 (Tentative)
San Diego, CA	TBD July 2011 (Tentative)
Norfolk, VA	TBD August 2011 (Tentative)

POC is Derek Takara, derek.takara@navy.mil.

Future Fiscal Training

DATES: To Be Announced

POC is Andrew Yager - andrew.yager@navy.mil - (619) 556-6493 & Hugh Chin - hugh.chin@navy.mil - (757) 443-1189

Installation - Functional Training Classes

*ALL DATES ARE SUBJECT TO CHANGE

HULL	SHIP	HOMEPORT	START
FFG 60	RODNEY M DAVIS	Everett	10-Apr-12
CVN 75	HARRY S TRUMAN G3	Norfolk	10-Apr-12
CG 58	PHILIPPINE SEA G3	Mayport	01-May-12
DDG 93	CHUNG-HOON G3	Pearl Harbor	08-May-12
LHD 4	BOXER G3	San Diego	08-May-12
LPD 23	ANCHORAGE (P)	San Diego	29-May-12
LSD 49	HARPERS FERRY G3	San Diego	19-Jun-12
CVN 72	ABRAHAM LINCOLN	Everett	Jun-12
DDG 91	PINCKNEY G3	San Diego	26-Jun-12
LPD 19	MESA VERDE	Norfolk	26-Jun-12
DDG112	MICHAEL MURPHY (B)	Pearl Harbor	10-Jul-12
LHD 5	BATAAN G3	Norfolk	Aug-12
CG 68	ANZIO	Norfolk	Sep-12
LPD 24	ARLINGTON (P)	Sasebo	04-Sep-12
DDG 54	CURTIS WILBUR	Yokosuka	11-Sep-12
DDG 64	CARNEY	Mayport	Sep-12
DDG 82	LASSEN	Yokosuka	16-Oct-12
CVN 76	RONALD REAGAN	San Diego	23-Oct-12
CG 55	LEYTE GULF G3	Norfolk	Nov-12
CG 62	CHANCELLORSVILLE G3	San Diego	Nov-12
DDG 51	ARLEIGH BURKE	Norfolk	Dec-12
DDG 70	HOPPER	Pearl Harbor	Dec-12
CG 53	MOBILE BAY	San Diego	Dec-12

Ships on the waterfront are encouraged to participate!



Attention Disbursing Officers and Supply Officers

NAVY CASH® FLASH!

Subject: ADDRESS CHANGE FOR AFFIDAVIT OF UNAUTHORIZED TRANSACTIONS

Attention: Disbursing Officer/Supply Officer

1. Please record the following address/fax number change in your copy of NAVSUP PUB 727, Navy Cash Standard Operating Procedure (SOP), Appendix I, and Affidavit of Unauthorized Transactions.
2. To dispute an unauthorized ATM withdrawal ashore or Debit MasterCard\RI debit purchase ashore, an individual must fill out, sign, and date an affidavit form. The form must then be faxed or mailed to JPMC's Electronic Financial Services Transaction Services Unit in Columbus, Ohio (TSU-Ohio).

Address: Electronic Financial Services
OH1-0553
P.O. Box 182918
Columbus, O.H. 43272-2918
Fax: 1 (614) 776-7506

3. A revised copy of the affidavit form with the new address and fax number is attached.

If you have any questions, please contact the Central Support Unit at navycashcenter@ezpaymt.com or 1-866-NavyCash (1-866-662-8922).

Quality of Life Program Support –N414

5450 Carlisle Pike Naval Supply Systems Command P.O. Box 2050

Mechanicsburg, P.A. 17055-0791



Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 6NAVYCASH or (866) 362-8922

Website: www.navycash.com

E-mail: navycash@ezpaymt.com

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922

Website: www.navycashcenter.com

Email: navycashcenter@ezpaymt.com

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

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