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## APRIL'S NAVY CASH SAILOR OF THE MONTH



**The Disbursing Office on USS BOXER (LHD 4), home ported in San Diego, has been named Navy Cash Sailors of the Month for April 2015.** ENS Strickland and PS1 Hubbard were nominated based on their dedication, knowledge, and contributions to the Navy Cash Program. They consistently provided impeccable service to more than 1,200 crew and embarked staff. They ensured all visitors and guests were thoroughly trained on the Navy Cash system. They provided everyone trouble free access to the ship's retail facilities, ATMs, and vending machines. ENS Strickland and PS1 Hubbard meticulously monitored the negative balance report and aggressively followed up with service members, keeping BOXER's negative balances at a minimum. They participated in a Navy Cash 'Ship Call' survey with NAVSUP FLC San Diego, ENGILITY, and JP MORGAN Chase that provided valuable feedback on Navy Cash version 1.4.7.1 training system maintenance procedures. Their knowledge, experience, and dedication consistently contributed to a smooth Navy Cash operation on USS BOXER. The success of the disbursing operation on USS BOXER is a direct result of their hard work and initiative. They exemplify the USS BOXER's motto, "Honor, Courage, and Strength." and are most deserving of being named the Navy Cash Sailors of the month for April 2015.

Submitted by Andrew Yager. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center San Diego.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write- up and a picture to  
[matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)

## MAY'S NAVY CASH SAILOR OF THE MONTH



**ENS Justin Woods, USS PORTER (DDG 78), has been selected as the Navy Cash Sailor of the Month for May 2015.** Shortly after assuming the duties of the Navy Cash Accountable Officer and Assistant Supply Officer, ENS Woods experienced several immediate challenges after the ship completed its Home Port change to ROTA, SP. The most urgent issue was getting his Navy Cash System back online and communicating back to the shore side. ENS Woods spent several late nights and countless hours troubleshooting. With the support of JPMC Technical Support and the Ship's IT, he coordinated setting River City to allow the backlog of files to process and to support the successful reinstallation of SFTP, and he effectively completed all the troubleshooting efforts, which provided valuable feedback to JPMC in identifying the problem. Through his impeccable attention to detail and relentless efforts, the Navy Cash System was restored to full functions. ENS Woods was personally acknowledged for his efforts by the Navy Cash Program Manager and JPMC Technical Support Manager. ENS Woods is a fine example of a true professional and is truly deserving of his selection for this month's Navy Cash Sailor of the Month!

Submitted by Hugh Chin. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Norfolk.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write- up and a picture to [matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## JUNE'S NAVY CASH SAILOR OF THE MONTH



**LTJG Branden Davenport, Disbursing Officer, on board USS JOHN S. McCain (DDG 56), has been selected as the Navy Cash Sailor of the Month for June 2015.** Throughout his tour on USS JOHN S. McCain, LTJG Davenport has dealt with the unique situation of being a forward deployed Supply Officer and excelled in every aspect. He represented the Disbursing Officers' of Japan in a quarterly Navy Cash conference call with JPMorgan Chase, Engility, and NAVSUP HQ. His concrete recommendations included ways to improve the remote technical support of forward deployed Disbursing Officers, as well as improve the training of Junior Supply Corp officers at their Basic Qualification Course in Newport, RI. After being without Navy Cash for three months as his command moved operations to a berthing barge, he provided insightful recommendations on how to improve Navy Cash Infrastructure on Seventh Fleet berthing barges. His recommendation was sought as contributing factor that warranted approval of additional barge outfitted with Navy Cash in Yokosuka. He achieved a Navy Cash "Enrollment Form on File Rate" of 90% for his exceptional efforts in monitoring the Missing Enrollment Form Report from JPMC. His professionalism and superior Navy Cash initiative make him well-deserving of the title, Navy Cash Sailor of the Month for June 2015.

Submitted by Eli Bolina. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Yokosuka.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write- up and a picture to [matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## ENROLLMENT FORM ON FILE RATE

*Here are the ships having 90% or better for the "Enrollment Form on File Rate".*

USS SAMPSON	98%
USS BOXER	97%
USS PREBLE	97%
USS PAUL HAMILTON	96%
USS COMSTOCK	95%
USS HOPPER	95%
USS LAKE ERIE	95%
USS NEW ORLEANS	95%
USS SPRUANCE	95%
USS ANZIO	94%
USS CHANCELLORSVILLE	94%
USS DEWEY	94%
USS KIDD	94%
USS MESA VERDE	94%
USS SOMERSET	94%
USS CAPE ST GEORGE	93%
USS GRIDLEY	93%
USS HOWARD	93%
USS JOHN PAUL JONES	93%
USS ANTIETAM	92%
USS PRINCETON	92%
USS CHAFEE	91%
USS EMORY S LAND	91%
USS WAYNE E MEYER	91%
USS JOHN S MCCAIN	90%
USS LAKE CHAMPLAIN	90%
USS LASSEN	90%
USS MAHAN	90%
USS WILLIAM P LAWRENCE	90%

For the most part everyone is doing an outstanding job on the Enrollment Form on File Rate. Please keep up the great work and if ever you have any questions or concerns do not hesitate to contact your Navy Cash representatives at your FLCs or PSC Fortener at NAVSUP HQ.

***Bravo Zulu to all of the efforts of the Navy Cash Team on each ship noted above!***



## NAVY CASH PRE-DEPLOYMENT SERVICE CALL

**Is your ship deploying soon?**

**Have you requested your Navy Cash Service 90 days ahead of time per the Navy Cash Pre-deployment checklist?**

**It is highly recommended that each ship get a Navy Cash Pre-deployment Service call!**

**In order to request a Navy Cash Service Call, please contact the Navy Cash CSU at [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)**

**\*\*\*\*For any questions, please contact your Navy Cash FLC representative\*\*\*\***



# PAY before AWARDS 2015

## WINNER

Innovation

The Navy Cash/Marine Cash SVC program won the Paybefore Award in the category of Innovation.

Paybefore is a leading information provider and publisher in the prepaid, mobile, and emerging payments space. They annually recognize "Best in Class" payment platforms. Navy Cash/Marine Cash was recognized for its innovative approach to solving payment issues in a unique operating environment. This recognition was a testament to the strong partnership that exists between the United States Navy, United States Marine Corps, J.P. Morgan, MasterCard, and Treasury/Fiscal Service. Moreover, it is a validation of the many years of hard work, dedication, and tenacity that the Stored Value Card (SVC) team has put into support and improving this program.



*Rachel Benning (MasterCard Worldwide) receiving Paybefore Award in Innovation on behalf of Navy Cash/Marine Cash*

The following link provides information about the category and the award:

<http://paybefore.com/companies-and-people/companies/2015-paybefore-awards-innovation/>





### Installations

As of 2 June 2015, the Navy Cash system is installed on 130 Navy ships.

### Refresher Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, Ship Store Officers, and SHs.

Location	Date
San Diego, CA	7 - 9 July 2015
Norfolk, VA	14 - 16 July 2015
Pearl Harbor, HI	14 - 18 September 2015
San Diego, CA	October
Norfolk, VA	November

*\*2015 Refresher Training (Training is the 3rd week of the month. Non San Diego/Norfolk training to be combined with a Service Call if possible)*

POC is Andrew Yager - [andrew.yager@navy.mil](mailto:andrew.yager@navy.mil) - (619) 556-6493, Hugh Chin - [hugh.chin@navy.mil](mailto:hugh.chin@navy.mil) - (757) 443-1189,  
And Eli Bolina- [elias.bolina@fe.navy.mil](mailto:elias.bolina@fe.navy.mil) - (046) 816-7324

### Future Fiscal Training

Location	Date
Norfolk, VA	9 July 2015
San Diego, CA	10 July 2015
Pearl Harbor, HI	18 September 2015

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And Eli Bolina- [elias.bolina@fe.navy.mil](mailto:elias.bolina@fe.navy.mil) - (046) 816-7324

### Installation – Navy Cash Tech. Refresh

**\*ALL DATES ARE SUBJECT TO CHANGE**

HULL	SHIP	HOMEPORT	GO-LIVE
LSD 52	PEARL HARBOR (Server Refresh)	San Diego	14-Jul-15
CG 58	PHILIPPINE SEA (Server Refresh)	Mayport	21-Jul-15
LCC 20	MT WHITNEY (Server Refresh)	Gaeta	4-Aug-15
CVN 78	GERALD FORD	Norfolk	11-Aug-15
DDG 72	MAHAN	Norfolk	11-Aug-15
CG 70	LAKE ERIE (Server Refresh)	Homeport change Pearl Harbor to San Diego Aug 2014	11-Aug-15
DDG 91	PINCKNEY(Server Refresh)	San Diego	22-Sep-15
LHD 5	BATAAN (Server Refresh)	Norfolk	22-Sep-15
DDG 77	O'KANE	Pearl Harbor	29-Sep-15
LPD 19	MESA VERDE	Norfolk	13-Oct-15

***Ships on the waterfront are encouraged to participate!***





## Navy Cash Customer Service

### JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycash.com/login/login](http://www.navycash.com/login/login)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing Offices/Merchants: (866) 6NAVYCASH or (866) 662-8922

Website: [www.navycashcenter.com](http://www.navycashcenter.com)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

### Treasury Navy Cash Website:

[www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/navyMarineCash\\_home.htm](http://www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/navyMarineCash_home.htm)

The Treasury's Navy Cash website is an extremely valuable tool for everyday questions and issues. Answers in different categories such as: Procedures, Cardholder Basics, Maintenance, and etc. are provided here. When a question arises, Treasury's Navy Cash Website is the perfect place to visit to look for an answer.

## Navy Cash Program Office

Beth Pollock, Program Manager

Michael Harants, Assistant Program Manager

Eddie Gross, Logistics Manager

Deb Danner, Operations Manager

Mike Hassick, Financial/Shipboard Auditor

Derek Takara, Training

Matthew Winter, Navy Cash Bulletin/Program Support

Karl Larson, Information Assurance and IT Security

PSC Michelle Fortener, Program Support

Hugh Chin, Waterfront Support (LANTFLT)

Andrew Yager, Waterfront Support (PACFLT)

Elias Bolina, Waterfront Support (Yokosuka)

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For previous Navy Cash Bulletins, please visit the NAVY Cash and US Treasury Website:  
[www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/news.htm](http://www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/news.htm)