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# NAVY CASH SAILOR OF THE MONTH

## OCTOBER 2016



SH1 Edward Carr and SH2 Mateasha Mccoggle, Deputy Disbursing Officers onboard USS ZUMWALT DDG 1000 home ported San Diego California, have been selected as the Navy Cash Sailor of the Month of October 2016.

Assigned to a minimal manned crew with only two SH's no PS's, and no DISBO these two hard charging PO's navigated through multiple challenges during the install of Navy Cash on this new class ship. They built the operation from ground up spending countless late nights and weekends to support move aboard for the crew and to make Navy Cash available for the Ship Store to open, and to support the ability to sale meals to the wardroom and civilian shipboard riders on the maiden voyage from Bath Maine to home port San Diego. In Baltimore for commissioning ceremony they processed \$200K of emblematic sales in Navy Cash, producing \$50K toward the MWR fund greatly enhancing the crew's morale. These two highly motivated and dynamic sailors established over 250 Navy Cash accounts and issued over 250 Navy Cash cards. These outstanding SH's accomplished all of this while simultaneously standing up and operating the ship store, laundry, barber, and standing three section duty.

These two Petty Officers devotion to duty and service to the crew are unmatched. The support that they provided team ZUMWALT throughout the homeport shift sail around to San Diego was nothing short of amazing, they are extremely well-deserving of the Navy Cash Sailors of the Month Award for October 2016.

Submitted by Andrew Yager. Navy Cash Fleet Support. NAVSUP Fleet Logistics San Diego.

# NAVY CASH SAILOR OF THE MONTH

## NOVEMBER 2016



LTJG Soon Kwon, Disbursing Officer aboard USS McCAMPBELL (DDG 85), has been selected as the Navy Cash Sailor of the Month for November 2016.

The Arleigh Burke-class guided-missile destroyer is forward deployed to the U.S. 7th Fleet area of operations in support of security and stability in the Indo-Asia Pacific region. His recent overall grade of "OUTSTANDING" on the FEG audit is a testament to his flawless administration as Sales Officer and literal commitment to his duties as the Navy Cash Accountable Official. Since reporting aboard in July 2015 and visiting multiple foreign ports thereafter, he has been providing uninterrupted Navy Cash services to Sailors aboard the McCAMPBELL. Despite being the first ship to install Consolidated Afloat Networks and Enterprise Services (CANES), LTJG Kwon maintains a 100% operational Navy Cash system with no history of significant troubleshoots. This is noteworthy since this is the only remaining ship in the 7<sup>th</sup> Fleet that operates under the older Navy Cash Version 1.4.6.3. Additionally, he consistently maintains ZERO negative balance accounts and provides a dynamic role in mentoring young sailors in the proper management of their Navy Cash accounts.

LTJG Kwon's proactive performance and attitude make him a great resource for assistance to other Disbursing Officers assigned to the Forward Deployed Naval Forces (FDFN) in Yokosuka, Japan.

Submitted by Eli Bolina. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Yokosuka.

# NAVY CASH SAILOR OF THE MONTH

## DECEMBER 2016



LTJG Robert Nefzger, Disbursing Officer onboard USS RAMAGE (DDG 61), homeported in Norfolk, is nominated for Navy Cash Sailor of the Month for December 2016.

LTJG Nefzger checked onboard RAMAGE in January 2016 when the ship was two months into an eight-month deployment to COMFIFTHFLT and COMSIXTHFLT. He made an immediate, positive impact on the entire command by placing an emphasis on improving the level of customer service provided to the crew. Recently, RAMAGE departed Norfolk enroute to Pascagoula, MS, becoming the first ship since 2002 to conduct an Extended Selected Restricted Availability (ESRA) away from its homeport. Determined to make Navy Cash operational on the berthing barge as quickly as possible, he, without on-site assistance from Engility technical specialists, led a team of SH's and IT's in the uninstallation and subsequent reinstallation, of all Navy Cash hardware components from the ship to the barge. He labeled, disassembled and reconfigured all cables from the Disbursing Office to ATM Kiosk Switch and Radio. Additionally, he conducted successful troubleshooting of a failed power supply, barge network, and SnapServer storage unit, leading to the shipping, receipt and installation of new components. After receiving and installing the new components, he spent six days and countless hours conducting GoToAssist sessions with Engility that resulted in Navy Cash becoming fully operational on the barge and a significant boost in crew morale. LTJG Nefzger's hard work, professionalism and diligence in the performance of his duties are noteworthy and second to none. Those attributes are the driving forces behind RAMAGE's Sales and Services division earning two consecutive "Best Ship's Store" awards for Atlantic Fleet DDG's, and being in the running for a third. For that, he is most deserving of selection as December 2016 Navy Cash Sailor of the Month.

# Navy Cash SOP Change Notices

The following is a list of the most recent SOP change notices. Disbursing Officers are required to keep a copy of all effective SOP changes notices on file for inspection with their current version of the SOP. If you are missing any of the effective notices, you can download a copy from the Treasury Navy Cash website at [navycash.gov](http://navycash.gov) and click on “Procedures”.

		NC Ver. 1.4.6.0 SOP Ver 1.13	NC Ver. 1.4.7.1 SOP Ver 1.15
2012-003	Residual Funds on Visitor Cards	✓	
2012-005	Automated Transfer of Dormant Profiles	✓	
2012-006	Navy Cash Depot Shipping Address Change	✓	
2012-007	Navy Cash, Marine Cash, and Navy Cash Visitor Card Cardholder Agreement	✓	
2012-008	Staff, Air Wing, Squadron, and Generic Private Merchants Settle Only to Merchant Strip Account	✓	
2012-009	Bank / Credit Union Account Information on Cardholder Web Site	✓	
2012-011	Court Orders and Levies and Subpoenas on Navy Cash Accounts	✓	
2013-002	Updating Generic Private, Staff, Air Wing, and Squadron Merchant Linked Accounts at Turnover	✓	
2013-003	Use of Official Mail Manager Merchant Card Now Mandatory	✓	
2013-004	Update to Navy Cash Cardholder Web Site	✓	
2013-005	Enrollment Forms Missing in Document Storage System Ashore—Revised	✓	
2013-006	Distribution of Ship's Store Profits to MWR and Other Miscellaneous Payments — Revised Procedures	✓	
2013-007	DASR and Revision to the Navy Cash Documentation Required in Financial Returns	✓	
2013-008	Maintaining Laptop Security Patches and Updates	✓	
2013-009	Before Cardholders Leave the Ship for a Pending Transfer or Discharge	✓	
2014-001	Navy Cash Cardholder Enrollment Form—New Edition	✓	
2014-002	Navy Cash Accountable Official Cards, Enrollment Forms, and Card Limits	✓	
2014-003	Rules of Behavior for Users of Navy Cash System	✓	
2014-004	Cashing Personal Checks and Cashing Out the Chip on Navy Cash Cards	✓	
2014-005	Appointment of Navy Cash Deputy Is Mandatory	✓	✓
2014-006	Transfer Member Profile and Unsuspend Account Using Disbursing Web Site	✓	✓
2014-007	Updated Recommendations for Spare Navy Cash Card Stocks	✓	✓
2014-008	Navy Cash System Administration Password Changes — Revised	✓	✓
2015-001	Navy Cash Merchant Established for Second Class Association	✓	✓
2015-002	Shipping Equipment with Batteries Contained in Equipment	✓	✓
2015-003	New EOM Summary Report and Elimination of EOM Spreadsheet	✓	✓
2015-005	Navy Cash Equipment Ownership and Maintenance Responsibilities	✓	✓
2015-006	Recommendations for Spare Navy Cash Card Stocks—Revised	✓	✓
2015-007	Navy Cash System Documentation Now Available on SAILOR 2.1	✓	✓
2016-001	Residual Funds on Navy Cash Cards	✓	✓
2016-002	Treasury Navy Cash / Marine Cash Website Address Change	✓	✓
2016-003	Navy Cash System Administration Password Rotation —Revised	✓	✓
2016-004	Recommendations for Spare Navy Cash Card Stocks—Revised	✓	✓

# Additional Resources



Navy Cash technical documentation is being moved to SAILOR 2.1 hosted by SPAWAR.  
Documents will be available at: <https://sailor.nmci.navy.mil/sailor/Home.cfm>.

## Navy Cash Treasury Website

[Navycash.gov](http://Navycash.gov)

Or

<https://www.fiscal.treasury.gov>

## NAVSUP News and Media

<https://www.navsup.navy.mil/navsup/news>

[NAVSUP Features Innovation at Sea-Air-Space Expo 2016](#)

# Future Training Events

**2016 Refresher Training (Training is the 3<sup>rd</sup> week of the month. Non San Diego/Norfolk training to be combined with a Service Call if possible)**

Location	Date
Everett, WA	27 February- 03 March
San Diego, CA	(TBD) March 2017
Norfolk, VA	March 2017

## Supply Corps History

The Supply Corps emerged from the traditions of ashore naval logistics and the shipboard position of [Purser](#), which had been in use with the [Royal Navy](#) since the 14th Century. The ship's Purser was primarily responsible for the handling of money and the procurement and keeping of stores and supplies.

The Supply Corps considers as its birthday February 23, 1795, when the nation's first Purveyor of Public Supplies, [Tench Francis, Jr.](#), was appointed by President [George Washington](#).

American Pursers served with distinction from the earliest days; [Samuel Hambleton](#) was a purser serving on [Oliver Hazard Perry](#)'s flagship, the [USS Lawrence](#), during the [Battle of Lake Erie](#), when he volunteered to work a gun and aided in the Americans' eventual victory. Hambleton was severely wounded by a cannonball that fell onto him from the rigging of the ship.<sup>[2]</sup>

Unlike their line counterparts, pursers originally did not hold [rank](#). An 1854 Act of Congress legalized the relative rank conferred upon pursers by General Order of 27 May 1847. Pursers with more than twelve years' service ranked with commanders and those with less than twelve years ranked with lieutenants.

From Wikipedia, the free encyclopedia.

# Points of Contact

## JPMorgan Chase Customer Service Center (CSC)

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycash.com/login/login](http://www.navycash.com/login/login)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing Offices/Merchants: (866) 6NAVYCASH or (866) 662-8922

Website: [www.navycashcenter.com](http://www.navycashcenter.com)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

Others:

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms (Fax): (888)-344-3796

Settlement items: (813)-432-4793

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Michael Harants, Assistant Program Manager

Wayne Kepley, Operations Manager

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For archived Navy Cash Bulletins, please visit:

[www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/news.htm](http://www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/news.htm)