



BUREAU OF THE  
**Fiscal Service**  
U.S. DEPARTMENT OF THE TREASURY

# Intragovernmental Transactions Working Group (ITWG)

January 12, 2020

# Today's Agenda

---

- Program Updates
- Upcoming Functionality and Development
- Trading Partner Directory
- Agency Satisfaction Survey
- December Survey Results
- Survey Questions

# Tentative ITWG Schedule

---

- ✓ November 10 – Program Updates, In-Flight Orders POC Recap
  - ✓ December 8 – Program Updates, In-Flight Orders, PIV/PIV-I/CAC Two-Factor Authorization
  - ❑ January 12 – Program Updates, Trading Partner Directory, Agency Satisfaction Survey
- 

Planned Dates: Feb 9, Mar 9, Apr 13

Future Topics:

- Low Dollar Purchases
- Measuring and Enforcing Mandate Compliance



*2-3:30 pm ET*

# Program Updates

---

- Q1 FY21 Implementation Plans were due to Treasury by December 31<sup>st</sup>
  - Thank you for your timely submissions!
  - These submissions will be reflected on your Q1 Scorecard
  - Q2 FY21 Implementation Plans are due by March 31<sup>st</sup>
- 7600A/B Forms Working Group
  - Completed a review of the 7600A
  - Treasury is reviewing the feedback received on the 7600A and has started the review for the 7600B
- Office Hours
  - <https://www.fiscal.treasury.gov/training/>

# Upcoming Functionality and Development

---

- Updating Business Rules to align with Interface Specifications found on the G-Invoicing website
  - Seller Facilitated Orders
  - Order Closure
  - Performance Rules
    - Deferred Payments
    - Adjustments (Refunds)
    - Date Rules
    - Quantity Rules
- GT&C Workflow
- Notifications Improvements
- Performance UI Improvements

# Trading Partner Directory

- The Trading Partner Directory is a list of all targeted ALCs for onboarding to G-Invoicing
  - Information regarding targeted implementation dates are included from [Agency Implementation Plan](#) updates, and [Attachment A's](#)
  - Includes Agency reported readiness for GT&C, Order, and Performance submitted through [Attachment B's](#)
  - Available on [OMB MAX G-Invoicing Site](#)
  - Trading Partner Directory will be discussed during Jan 19 Office Hours; interested agencies can [register here](#) for the session

G-Invoicing Account Name	Disburser Account Created Date	GT&C Activity			Order Activity			Performance Activity		
		Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date	Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date	Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date
African Development Foundation	8/19/2019	Y	Y		Y	Y		N	N	Jun 21
Armed Forces Retirement Home	5/9/2019	Y	Y		Y	Y		N	N	Jun 21
Bureau of Consumer Financial Protection	5/9/2019	Y	Y		Y	Y		N	N	Jun 21
Defense Acquisition University	9/20/2016	Y	Y		N	N	Oct 22	N	N	Oct 22
Defense Advanced Research Projects Agency	9/20/2016	Y	Y		N	N	Oct 22	N	N	Oct 22
Defense Commissary Agency	9/21/2016	Y	Y		N	N	Oct 22	N	N	Oct 22
Defense Contract Audit Agency	2/24/2020	Y	Y		N	N	Oct 22	N	N	Oct 22
Defense Contract Management Agency	2/13/2019	Y	Y		N	N	Oct 22	N	N	Oct 22
Defense Finance and Accounting Services	9/20/2016	Y	Y		N	N	Oct 22	N	N	Oct 22

# Attachment B: ALC Readiness Status

- [Attachment B's](#) are used for Agencies to communicate their ALC's readiness for G-Invoicing
  - Agencies may submit an Attachment B at any time to [IGT@fiscal.treasury.gov](mailto:IGT@fiscal.treasury.gov)
  - Information provided by Agencies will be used to update the Trading Partner Directory

## G-Invoicing TPD ALC Implementation Status

Please provide one or more G-Invoicing ALC(s) implementation status updates by selecting one of the options in each of the dropdowns under "Intra-departmental Readiness" and "Intra-governmental Readiness".

–Intra-departmental – transactions in which the Requesting and Servicing Agency fall under the same FR Entity (as assigned in GTAS)

–Intra-governmental – transactions in which the Requesting and Servicing Agency fall under a different FR Entity (as assigned in GTAS)

**Implementation Entity Information**  
Agency Location Code (ALC) [multiple codes may be listed in column D]

Agency Location Code (ALC)	Intra-departmental Readiness	Intra-governmental Readiness
20120001	Ready for GT&Cs	Ready for GT&Cs



G-Invoicing Account Name	GT&C Activity			Order Activity			Performance Activity		
	Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date	Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date	Intra-Departmental Readiness	Intra-Governmental Readiness	Target Date
Department of Treasury, Bureau of the Fiscal Service	Y	Y		N	N		N	N	Jun 21



BUREAU OF THE  
**Fiscal Service**  
U.S. DEPARTMENT OF THE TREASURY

# 2020 Customer Satisfaction Survey Highlights

## Fiscal Accounting

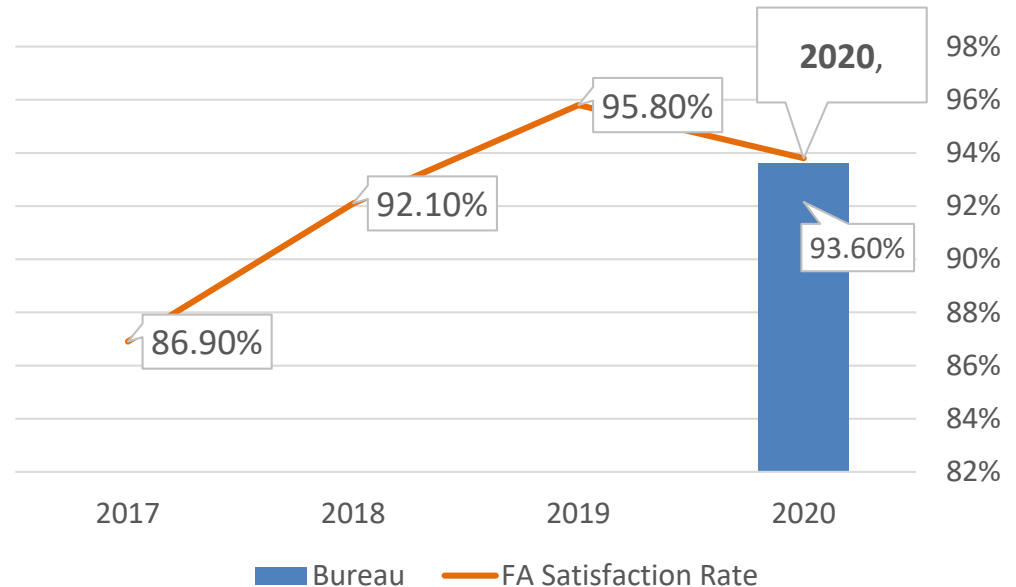


# FA Satisfaction Rate | 93.8% Satisfied| Down 2.0%

Out of all the FA respondents, **93.8%** expressed a somewhat to extreme level of satisfaction with the Bureau.

The FA satisfaction rate is on par with the **Bureau's overall satisfaction rate of 93.6%**. This is lower than the 2019 FA satisfaction rate of 95.7% and higher than the 2018 FA satisfaction rate of 92.1%.

Satisfaction with the Bureau



# G-Invoicing | Service Satisfaction

## Training

- 62.1% of respondents received training in the past year.
- **89.0%** found it somewhat to extremely helpful.

## Ease of Use

- 66.1% of respondents found the service somewhat to extremely easy to use.
- 20.0% found the service somewhat difficult to use.

## Issue Resolution/Support

- 19.1% of respondents recently contacted the Bureau with a question or issue on G-Invoicing.
- **83.3%** found support to be somewhat to extremely helpful.

## Communication

- 61.0% of the respondents found communications somewhat to extremely helpful.
- The largest single group of respondents (35.2%) found the communications neither helpful nor unhelpful.

## Resources

- **71.8%** of the respondents found resources somewhat to extremely helpful.

# December Survey Results

---

- Approximately 75% of agencies who responded said they have reviewed the amount of Orders that meet the criteria for Phase 2 In-Flight Order Mandate of 10/01/24
- Majority of agencies responded with a low number of current Orders that extend beyond 09/30/23
- These Orders reported to extend into FY24 almost all had a Period of Performance longer than one year
- Responses were split evenly on whether agencies would submit Orders with just the remaining balance or if they would submit Orders capturing previously billed amounts
- Many agencies are still working through in-flight Order analysis and provided a TBD/unknown response for several questions

# Survey Questions

---

1. If your agency has not established a production account, when does your agency plan to have this established?
2. Does your agency find the information presented in the Trading Partner Directory helpful?
3. What improvements could be made to the Trading Partner Directory?
4. Are there additional items that your agency feels should be collected via Attachment A or Attachment B?
5. Does your agency have any specific agenda items that you'd like to see included in a future Office Hours session?

# G-Invoicing Program Contacts

---

## For IGT Program Management and Agency Outreach Support

Andy Morris

Manager, Intragovernmental Transaction & Reconciliation Branch (ITRB)

Bureau of the Fiscal Service – Fiscal Accounting

[andrew.r.morris@fiscal.treasury.gov](mailto:andrew.r.morris@fiscal.treasury.gov)

Jeff Board

G-Invoicing Product Owner, ITRB

Bureau of the Fiscal Service – Fiscal Accounting

[jeffrey.board@fiscal.treasury.gov](mailto:jeffrey.board@fiscal.treasury.gov)

Keith Jarboe

IGT Agency Outreach, Engagement & Onboarding

Bureau of the Fiscal Service – Fiscal Accounting

[keith.jarboe@fiscal.treasury.gov](mailto:keith.jarboe@fiscal.treasury.gov)



## For Intragovernmental Transactions Working Group Information

[IGT@fiscal.treasury.gov](mailto:IGT@fiscal.treasury.gov)

<https://www.fiscal.treasury.gov/g-invoice/>