



2021 GFMC *Virtual*SM

**TRANSFORMING FINANCIAL MANAGEMENT
THROUGH COLLABORATION**

August 25 - 26, 2021



 BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
www.fiscal.treasury.gov

TRANSFORMING FINANCIAL MANAGEMENT THROUGH COLLABORATION

WELCOME TO THE 2021 GFMC*Virtual*SM

Welcome to the 2021 GFMC*Virtual*SM. This two-day **group internet-based event**, sponsored by the Department of the Treasury’s Bureau of the Fiscal Service, will allow you to earn up to 10 continuing professional education (CPE) credits, with one CPE per session. All educational sessions will be led by federal financial management experts from the Bureau of the Fiscal Service and select partners.

We look forward to your participation in the 2021 GFMC*Virtual*SM. For more conference and training details, visit www.fiscal.treasury.gov. For more information on the federal financial management (FM) vision, visit <https://fmvision.fiscal.treasury.gov/>.

The Bureau of the Fiscal Service is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of the individual courses of CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE sponsors through this website: www.nasbaregistry.org.

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2021 GFMCVirtualSM Schedule: August 25, 2021

| <u>Time</u> | <u>Event</u> | <u>Minutes</u> |
|---------------------|------------------------------------------------------------------------------------------------|----------------|
| 9:30 AM - 10:20 AM | Future Vision of Federal Financial Management & Release of 2021 Chief Financial Officer Letter | 50 |
| 10:20 AM - 10:30 AM | 10-minute Break | 10 |
| 10:30 AM - 11:20 AM | Government Finance Data for the American Public | 50 |
| 11:20 AM - 1:00 PM | Lunch Break | 70 |
| 1 PM - 1:50 PM | How Agency and Industry Collaboration is Informing the FM QSMO Marketplace Design and Use | 50 |
| 1:50 PM - 2:00pm | 10-minute Break | 10 |
| 2:00 PM - 2:50 PM | Promoting Payment Integrity: Government-wide Payment Integrity Services and Solutions | 50 |
| 2:50 PM - 3:00 PM | 10-minute Break | 10 |
| 3:00 PM - 3:50 PM | Innovating Together for a Better Future | 50 |

2021 GFMC*Virtual*SM Schedule: August 26, 2021

| <u>Time</u> | <u>Event</u> | <u>Minutes</u> |
|------------------------|------------------------------------------------------------------------------------------------------|----------------|
| 9:30 AM - 10:20 AM | Treasury Financial Experience (TFX): Now and In the Future | 50 |
| 10:20 AM - 10:30 AM | 10-minute Break | 10 |
| 10:30 AM - 11:20 AM | Next Stop G-Invoicing! Join us on the Train Ride to Reducing Government-wide IGT Differences | 50 |
| 11:20 AM - 1:00 PM | Lunch Break | 70 |
| 1 PM - 1:50 PM | Transitioning General Lockbox Network & Treasury General Account Network: Moving the Needle | 50 |
| 1:50 PM - 2:00pm | 10-minute Break | 10 |
| 2:00 PM - 2:50 PM | PICOE and Do Not Pay: Providing Account Verification and other Payment Integrity Tools and Resources | 50 |
| 2:50 PM - 3:00 PM | 10-minute Break | 10 |
| 3:00 PM - 3:50 PM | Auditability of the General Fund of the U.S. Government – What's it to You? | 50 |

Session Descriptions

Future Vision of Federal Financial Management & Release of 2021 Chief Financial Officer Letter

Wednesday, August 25: 9:30 to 10:20 a.m.

Program Description: With an eye toward the future, the U.S. Department of the Treasury's Bureau of the Fiscal Service Commissioner and members of his leadership team will release the 2021 Chief Financial Officer Letter and discuss the future of federal financial management. You will participate in a discussion on Fiscal Service goals set for the coming year to increase efficiency, advance financial reporting and data, and improve the customer experience. Join for this unique opportunity to hear where federal financial management leaders are heading.

<https://fmvision.fiscal.treasury.gov>

Learning Objectives: You will learn how the future of federal financial management vision is being used to drive and adapt to change across a wide portfolio of financial management activities taking place across the Chief Financial Officer (CFO) community. You will also gain a deeper understanding of trends shaping federal financial management over the next few years and learn how this supports your organization's ability to optimize federal disbursing, transform federal collections, strengthen financial reporting, and expand shared services.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Dave Lebryk, Fiscal Assistant Secretary

Tim Gribben, Commissioner

Douglas Anderson, Assistant Commissioner, Retail Securities Services

Christina Cox, Deputy Assistant Commissioner, Payment Management

Paul Deuley, Assistant Commissioner for the Office of Shared Services, and the Executive Director of the Administrative Resource Center

Mike Linder, Assistant Commissioner, Fiscal Accounting

Madiha Danish Latif, Deputy Assistant Commissioner, Revenue Collections Management

Dan Vavasour, Assistant Commissioner, Debt Management Services

Government Finance Data for the American Public

Wednesday, August 25: 10:30 to 11:20 a.m.

Program Description: Learn how Treasury's Bureau of the Fiscal Service is building a better public understanding of federal finance through its improved websites and data sharing. Enjoy a demonstration of the latest online resources and explore ways they can help the public build trust with the government through greater transparency. By offering clear, accessible information, citizens can see how their taxpayer dollars are spent and learn about the federal budget.

Learning Objectives: Explore new innovations by Treasury's Bureau of the Fiscal Service for USAspending.gov and the DataLab, to track spending on COVID-19 and visualize that information for public consumption. Learn about the new Fiscal Service website, Fiscal Data (fiscaldata.treasury.gov), a modernization effort in the way it shares its many

datasets with the public. Enjoy a product demonstration and see how these websites deliver engaging content using federal data, such as COVID-19 spending and Debt to the Penny.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Andrew Ly, Deputy Product Owner of USAspending.gov, Fiscal Accounting (Moderator)

Callie Furmaniuk, Product Owner of www.FiscalData.treasury.gov, Fiscal Accounting

Grace Lim, Product Owner of the Fiscal Data Lab, Fiscal Accounting

Linnea Powell Xu, Branch Manager of Data Publication, Fiscal Accounting

How Agency and Industry Collaboration is Informing the FM QSMO Marketplace Design and Use

Wednesday, August 25: 1:00 to 1:50 p.m.

Program Description: Treasury was formally designated as the Financial Management Quality Service Management Office (FM QSMO) in June 2020. The FM QSMO team is committed to customer experience and using human-centered design techniques and interactive workshops to involve agencies and incorporate the voice of the customer in the design of the Marketplace. The team has also engaged with industry on the vision for the Marketplace and incorporated both agency and industry feedback into materials being shared. As Treasury prepares to stand up a financial management Marketplace for agencies, come to this session to hear perspective from both FM QSMO team members and agency partners about these efforts and future FM QSMO plans.

Learning Objectives: During this session, attendees will learn how human-centered design and market research tools and techniques are being used to engage stakeholders in the design of the FM QSMO Marketplace and build agency partnerships. Panelists will share views on how partnerships and early involvement are benefiting the co-creation of the FM QSMO marketplace. Attendees will also learn about future FM QSMO plans and opportunities for continued collaboration with federal agencies and industry.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Laurie Park, Director, Financial Management Quality Service Management Office (FM QSMO) (Moderator)

Bill Apgar, Division Chief, Financial Management Directorate, Interior Business Center, Department of the Interior

Garen Behnke, Supervisory Contract Officer, FM QSMO

Patrice Clement, Senior Technology Advisor, Office of the Chief Financial Officer, Department of Housing and Urban Development

Matt Conrad, Financial Systems Analyst, FM QSMO

Promoting Payment Integrity: Government-wide Payment Integrity Services and Solutions

Wednesday, August 25: 2:00 to 2:50 p.m.

Program Description: How does the Fiscal Service enable agencies to ensure payment integrity? What tools and services are available? An ever-evolving offering of payment integrity solutions are available through the Payment Integrity Center of Excellence (PICOE) and the Do Not Pay Business Center (DNP). PICOE and DNP work collaboratively with you to help identify, prevent, and recover improper payments. This session will answer your questions on what payment integrity services are available, how the services are organized, and what services might be available next.

Learning Objectives: During this session you will learn about the payment integrity stakeholder community and common engagement themes, the Payment Integrity Focus Areas, and a high-level introduction to some of the tools PICOE and DNP currently offer.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Marshall Henry, Director, Do Not Pay Business Center (Moderator)

Sarah Stricevic, Director, Payment Integrity Center of Excellence

Innovating Together for a Better Future

Wednesday, August 25: 3:00 to 3:50 p.m.

Program Description: With competing demands on resources, we must find more efficient ways to perform financial management services, and no one can do it alone. Come hear how Fiscal Service and other agencies are working together to explore new technologies such as robotic process automation (RPA) and blockchain as well as novel process improvement techniques to streamline end-to-end financial management processes, increase transparency, and reduce reporting burden. Find out how to get involved and to share your work in these areas.

Learning Objectives: Explore how agencies and offices are working together to the use process improvement techniques and new technologies to improve financial management processes. Find ways to learn more about these technologies and techniques and how to get involved.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Tammie Johnson, Management and Program Analyst, Office of Financial Innovation and Transformation (Moderator)

Justin Poll, Senior Accountant, National Science Foundation

Jillian Eddy, Digital Automation Branch Manager, Fiscal Accounting

JoDee DeVillier, Director of the Business Transformation Division, Revenue Collections Management

Cindy Good, Management and Program Analyst, Office of Financial Innovation and Transformation

Treasury Financial Experience (TFX): Now and In the Future

Thursday, August 26: 9:30 to 10:20 a.m.

Program Description: This workshop gives conference attendees an interactive demo of the Treasury Financial Experience (TFX) website that has transformed how Fiscal Service delivers content to federal financial management professionals. A mix of Treasury staff will discuss how collaboration between business lines (Disbursing, Collections, Financial Reporting, and Operational Accounting) and engagement with users is leading to a more customer centric delivery of financial management policy, guidance, and instruction to help with agency reporting. Looking ahead, we will also be discussing our plans for the future including integration of bureau services, new content, functionality, and opportunities to collaborate with agencies. Be part of the conversation! Participants will be provided an opportunity to provide live feedback via chat and an online survey.

Learning Objectives: During this session you will learn how to use the Treasury Financial Experience (TFX) website. You will also learn how strategic collaboration leads to a more customer-centric delivery of financial management policy, guidance, and instruction. Additionally, you will gain insight on plans for the future of TFX including integration of Bureau services, new content, functionality, and opportunities to collaborate with agencies.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Jesrael Lopez-Rosario, Project Manager, Financial Innovation and Transformation, Office of Financial Innovation and Transformation (Moderator)

Emily Rademacher, Treasury Financial Experience Coordinator, Office of Financial Innovation and Transformation
Rick Amrhein, Business Process Improvement Lead, Department of Health and Human Services

Next Stop G-Invoicing! Join us on the train ride to reducing Government-wide IGT Differences

Thursday, August 26: 10:30 to 11:20 a.m.

Program Description: Our journey to reduce intergovernmental (IGT) differences has been filled with great accomplishments thus far, as IGT differences have shown a steady decline in recent years. In this session you will learn more about the work that remains to eliminate the IGT material weakness of the Financial Report of the U.S. Government (FR). The next stop on our journey is G-Invoicing. We'll discuss what you, and your Trading Partners, should collectively be doing to ensure you are adequately prepared for the Fiscal Year 2023 mandate to broker new IGT Buy/Sell Transactions leveraging the G-Invoicing solution.

Learning Objectives: To inform agency customers of Fiscal Service's ongoing efforts to improve trading partner communication, strengthen policy, and implement G-Invoicing as a solution to improve the quality of Intragovernmental Transactions (IGT) - Buy/Sell data, in support of more accurate financial management.

Prerequisites and Advance Preparation: None

Field of Study: ACCG (Accounting-Governmental)

Program Level: Basic

Speakers:

Andrew Morris, Supervisory Accountant, Fiscal Accounting (Moderator)

Leah Delbaugh, Supervisory Accountant, Fiscal Accounting

Wes Vincent, Supervisory Accountant, Fiscal Accounting

Transitioning General Lockbox Network & Treasury General Account Network: Moving the Needle

Thursday, August 26: 1:00 to 1:50 p.m.

Program Description: Join this session to learn more about the reduction of the General Lockbox Network (GLN) footprint and the changing landscape of the Treasury General Account (TGA) network. Hear how your agency can transition paper-based processes to solutions such as: Mobile apps, Digital Wallet, Online Bill Payment (OLBP), Pay.gov, Credit Gateway, and incorporate a No Cash/No Check policy.

Learning Objectives: Participants will learn about the reduction of the GLN footprint and the changing landscape of the TGA network. This collaborative discussion will provide insight on options that will enable your agency to transition away from paper-based processes. You will learn about current solutions such as: Mobile apps, Digital Wallet, Online Bill Payment (OLBP), Pay.gov, Credit Gateway, and how to incorporate a No Cash/No Check policy. Our goal is to educate and empower agency customers with information regarding electronic options.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Tamara Whitaker, Director of the Over the Counter Division, Revenue Collections Management (Moderator)

Erika Bevins, Branch Manager for the General Lockbox Network and Electronic Check Processing, Revenue Collections Management

PICOE and Do Not Pay: Providing Account Verification and other Payment Integrity Tools and Resources

Thursday, August 26: 2:00 to 2:50 p.m.

Program Description: This will be a joint session for PICOE and DNP to share more details regarding new payment integrity tools and resources currently available to its Federal and State customers.

The Payment Integrity Center of Excellence (PICOE) and Do Not Pay Business Center (DNP) will introduce a number of new emerging capabilities and recently enacted legislation that will help improve financial management and reduce fraud and improper payments. This session will take a deeper look at:

1. Account Verification Service (AVS) pilot to validate the status of bank accounts.
2. Recently added capability to improve validation of death (Electronic Verification of Vital Events).
3. Guidance on the Payment Integrity Information Act of 2019 (PIIA) implementation for your agency.

4. Additional data sources now available for analytics and improper payment matching.

Learning Objectives: During this session you will learn about the payment integrity tools and resources currently available from Fiscal Service. You will also learn about the Payment Integrity Act of 2019 and how this applies to your agency.

Prerequisites and Advance Preparation: None

Field of Study: FINT (Finance-Technical)

Program Level: Basic

Speakers:

Dominique McCreary, Manager, Do Not Pay Agency Outreach and Business Processes, Payment Management (Moderator)

William Phillips, Solution Analyst, Payment Integrity Center of Excellence, Payment Management

Auditability of the General Fund of the U.S. Government – What’s it to you?

Thursday, August 26: 3:00 to 3:50 p.m.

Program Description: Join experts for an in-depth discussion on BETCs, ongoing development of guidance, changes to the way you reclassify transactions, and the importance of these codes for auditability as data flows ultimately into the Central Accounting Reporting System (CARS) and into the audited Schedules of the General Fund. The way you classify transactions impacts reporting beyond the CARS Account Statement.

Learning Objectives: Attendees will leave this session with improved understanding of how the classification of transactions via BETCs have a downstream impact on government-wide reporting, specifically the Schedules of the General Fund of the U.S. Government and how future audit remediation activities will impact federal entities.

Prerequisites and Advance Preparation: None

Field of Study: AUDG (Auditing Governmental)

Program Level: Basic

Speakers:

Luke Sheppard, Supervisory Accountant, Fiscal Accounting (Moderator)

Joel Erb, Supervisory Accountant, Fiscal Accounting

Joe Deem, Management & Program Analyst, Fiscal Accounting

Joseph Gossett, Accountant, Fiscal Accounting

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CONFERENCE DETAILS

PROGRAM REGISTRATION REQUIREMENTS

Registration is done via our registration page, which can be found at this link:
<https://cvent.me/Eg08bv>.

INSTRUCTIONAL DELIVERY METHOD

All sessions will be delivered as “Group Internet based”.

Session Descriptions, Learning Objectives, Prerequisites, Advance Preparation requirements, and Fields of Study for our sessions are listed on pages 4-9.

All of the 2021 GFMCVirtualSM sessions are at the “Basic” program knowledge level, and none require prerequisites to attend.

VIRTUAL ATTENDANCE MONITORING POLICY AND CPE CREDITS

CPE credits will only be granted by participating in this virtual event. Participation is confirmed by responding to at least 3 polling questions per session. These questions will appear as a pop-up window or questionnaire at random intervals.

IMPORTANT: Attendees who view these sessions at a later time or watch a live session but fail to respond to 3 polling questions will not qualify for CPE credits.

Confirmed attendance at one session = 1 CPE credit.

COMPLAINT RESOLUTION, CANCELATION, & REFUND POLICIES

For more information regarding administrative policies or to file a complaint, please contact us at FinMgmtConf@fiscal.treasury.gov.

Attendees may cancel at any time. To do so, please contact FinMgmtConf@fiscal.treasury.gov.

The 2021 GFMCVirtualSM is a free event; no refunds will be necessary.

NASBA SPONSORSHIP STATEMENT

Registered attendees have the opportunity to earn up to 10 continuing professional education (CPE) credits for participation in the conference. Each session is worth one CPE credit.

A CPE certificate will be sent to your email address by mid-October 2021, verifying your attendance at the conference. Please contact FinMgmtConf@fiscal.treasury.gov if you do not receive your certificate by November 1st.



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CONFERENCE EVALUATION

You will receive a survey at the end of the conference.

SESSION PRESENTATIONS

Select educational session presentations will be posted to a special conference website for your reference until September 30, 2021. The website address will be sent to registered attendees following the conference.

ACKNOWLEDGEMENTS

We thank conference presenters for informative sessions, conference attendees for asking important questions, and conference panel members for providing knowledgeable answers.

We also are grateful for conference volunteers who gave helpful assistance, registration staff who welcomed attendees, and the conference coordination team who organized all the details.

Thanks for attending the 2021 GFMCVirtualSM. Bureau of the Fiscal Service staff look forward to working together with you in the coming year as we launch into a new era of government financial management.