DNP BREAKING NEWS

Enhancing the Do Not Pay User Experience - Release 6.0

LIVE
Webinar Etiquette

- Please note that this session will be muted by the host.
- Please do not put your phone on hold.
- All questions will be addressed at the end of the presentation.
- If you would like a copy of the presentation emailed to you, please send an email to the Do Not Pay Mailbox (donotpay@fiscal.treasury.gov). In addition, the presentation will be posted to the Do Not Pay MAX Site at MAX.gov.
Do Not Pay is launching a redesigned Portal User Experience!

**Key Training Objectives**

By the end of this training you will:
- Feel confident about your ability to complete an online search
- Understand improved online search logic
- Understand reformatted match results
- Understand the new search outcome feature and how it will benefit recording improper payments
- Find out about newly available data sources for online search
Why a New User Interface?

- Feedback from Focus Groups
- Improved Ease of Navigation
- Broader Online Search Results
Implementation Timeline

January - March 2020
Reports

October - December 2019
Batch Matching, Continuous Monitoring

April - June 2020
Payment Integration

August 3, 2019
Online Search

July - September 2020
Remaining Components & Legacy Portal Discontinued
Logging In to the DNP Portal

Type the Do Not Pay Portal address in your web browser:

https://fiscal.treasury.gov/dnp/

Click on [Log In]
Logging In: Security

1. Click on [PKI Log In]

2. Security window will display

3. Select PIV/PKI credential

4. Click [OK]
Terms and Conditions

I have a need to know the information in the Do Not Pay Portal in order to perform my official job duties. I agree only to access the data that is necessary to perform those duties. I will not access Do Not Pay for fraudulent purposes. I acknowledge that browsing, or any unauthorized access of Do Not Pay data, constitutes a serious breach of the confidentiality of that information and may be subject to criminal and civil penalties.

I will make no unauthorized changes to data delivered to me from Do Not Pay. I will not use the information obtained from Do Not Pay, either inadvertently or deliberately for personal gain (for example, to initiate unauthorized refunds/payments, or to wrongfully grant/deny rights, benefits or privileges).

While assessing and researching this site, I may be alerted to information on persons, entities, firms or subcontractors with whom I have a direct or indirect financial interest. In the event that I suspect or later become aware of a conflict of interest or financial interest, I agree to report this immediately to the appropriate Federal agency ethics official.

When I no longer have an official need for the Do Not Pay information, I will request that my access to the site be terminated.

I will not disclose any information from Do Not Pay to any unauthorized person. Any unauthorized disclosure of information, failure to disqualify myself from participation in any decision process in which I have a financial interest, or use of Do Not Pay for other than the specific authorized purpose may result in an investigation that could lead to disciplinary actions and other consequences including the loss of Do Not Pay access.

Click [Accept] to login to the Portal
Legacy Landing Page

1. Navigation bar
2. Contact, Logoff, and Help buttons
3. Data Sources

Do Not Pay Data Sources
Click on name to view the description and specific search tips for each data source.

- American InfoSource Death Data - Obituary
- American InfoSource Death Data - Probate
- Credit Alert System
- Dept of Defense Death Data
- Dept of State Death Data
- List of Excluded Individuals/Entities - Public
- List of Excluded Individuals/Entities - Restricted
- Office of Foreign Assets Control
- SAM Entity Registration Records
- SAM Exclusion Records - Public
- SAM Exclusion Records - Restricted
- SSA Death Master File
- TOP Debt Check
New Landing Page

1. Navigation bar
2. Contact, Logoff, and Help buttons
3. Online Search bar
4. Data Sources
5. Announcements
6. Legacy Portal link

- Enter SSN/EIN/TIN
- Enter First Name
- Enter Last Name
- Enter DUNS
- Enter Plus 4
- Enter Business Name

Data Sources:
- Select Data Sources
- SSA DEATH MASTER FILE
  - Updated on 01/31/2019
  - Contains a listing of deaths that have been reported by the Social Security Administration. SSA DEATH MASTER FILE is updated weekly.
New Landing Page

Select Data Sources

- Select All
- American InfoSource Death Data – Obituary (AIS-OBIT)
- American InfoSource Death Data – Probate (AIS-PROB)
- Dept of State Death Data (DOS)
- List of Excluded Individuals/Entities – Public (LEIE-PUB)
- List of Excluded Individuals/Entities – Restricted (LEIE-RES)
- Credit Alert System (CAIVRS)
- Dept of Defense Death (DOD)
- Office of Foreign Assets Control (OFAC)

Online Search

To access the existing Batch Matching page, please click "Take me to the Legacy Portal Page" located at the top of the page.
Conducting an Online Search

1. Enter First Name
2. Enter Last Name
   - Missing requirements will change to red
3. Select Data Sources
4. Click [Search]

Enter SSN/EIN/TIN
Enter DUNS
Enter Plus 4
Enter Business Name

Select Data Sources
- Select All
- American InfoSource Death Data – Obituary (AIS-OBIT)
- Dept of State Death Data (DOS)
- SAM Entity Registration Records (SAMENT)
- TOP Debt Check (DBCK)
- American InfoSource Death Data – Probate (AIS-PROB)
- List of Excluded Individuals/Entities – Public (LEIE-PUB)
- SAM Exclusion Records – Public (SAM-EXCL-PUB)
- Credit Alert System (CAIVRS)
- List of Excluded Individuals/Entities – Restricted (LEIE-RES)
- SAM Exclusion Records – Restricted (SAM-EXCL-RES)
- Dept of Defense Death Data (DOD)
- Office of Foreign Assets Control (OFAC)
- SSA Death Master File (DMF)
## Search Recommendations

### Online Search

Enter SSN/EIN/TIN  
Enter First Name  
Enter Last Name  

Enter DUNS  
Enter Plus 4  
Enter Business Name

### Search Recommendations

<table>
<thead>
<tr>
<th></th>
<th>Three Fields</th>
<th>Two Fields</th>
<th>One Field</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Individual</strong></td>
<td>• SSN/TIN + First Name + Last Name</td>
<td>• First Name + Last Name</td>
<td>• SSN/TIN</td>
</tr>
<tr>
<td><strong>Entity</strong></td>
<td>• DUNS + Plus 4 + Business Name</td>
<td>• EIN/TIN + Business Name</td>
<td>• EIN/TIN</td>
</tr>
<tr>
<td></td>
<td>• DUNS + Business Name</td>
<td>• DUNS + Plus 4</td>
<td>• Business Name</td>
</tr>
<tr>
<td></td>
<td>• DUNS + Business Name</td>
<td>• DUNS + Plus 4</td>
<td>• DUNS</td>
</tr>
</tbody>
</table>
Improved Online Search Logic

Old search logic will match records that *exactly* match both the SSN + Name.

This search would previously produce a match only if all three fields were found in the data source(s):

- Mickey Mouse SSN of 123456789

But, it would miss:

- Mick Mouse SSN of 123456789
- Mick E. Mouse SSN of 123456789
- Mickey Mouse SSN of 123456788
Improved Online Search Logic

New search logic matches exact, SSN separately, and Name separately

This search will now produce matches with a First and Last Name and any matching SSNs (with priority on SSN):

- Mickey Mouse SSN of 123456789
- Mick Mouse SSN of 123456789
- Mick E. Mouse SSN of 123456789

But, in data sources with SSN number included, would miss:

- Mickey Mouse SSN of 123456788
Improved Online Search Logic: One Field

1. Total Match Results
2. Not Searched
3. Associated Name

- AIS-OBIT - 1 Result Found
  - SSN/EIN/TIN: 171610719
  - Name: ADAM BOYER

- AIS-PROB - 1 Result Found
  - SSN/EIN/TIN: 171610719
  - Date of Birth: 06/19/1951
  - Death Date: 11/14/2008
Improved Online Search Logic: Two Fields

1. Total Match Results
2. Not Searched
3. Associated SSN/EIN/TIN
### Improved Online Search Logic: SSN Priority

1. **Total Match Results**
   - **Match Result:** 4
   - **Search Date:** 07/18/2019

2. **SSN Matches with or without name**
   - **Matched Criteria:** SSN/EIN/TIN
   - **SSN/EIN/TIN:** 503126951
   - **DUNS Number:** -
   - **Plus 4:** -
   - **Business Name:** -
   - **Source:** CAIVRS, LEIE-PUB, SAM-EXCL-PUB

3. **Name Matches only in data sources without SSNs**
   - **Matched Criteria:** NAME
   - **Name:** ADAM BOYER
   - **Birth Date:** 12/27/1951
   - **Source:** LEIE-PUB

4. **Ignores Name field when SSN is not matched**
   - **Matched Criteria:** AIS-OBIT
   - **No results found**
## Match Results Page

### OFAC - 1 Result Found

<table>
<thead>
<tr>
<th>Matched Criteria</th>
<th>Name</th>
<th>Title</th>
<th>Type</th>
<th>Type Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>LON SUDER</td>
<td>I</td>
<td>INDIVIDUAL</td>
<td></td>
</tr>
</tbody>
</table>

**Title:**
- Name: LON SUDER
- Type: I
- Type Description: INDIVIDUAL

### Address

<table>
<thead>
<tr>
<th>Address 1</th>
<th>Identification</th>
<th>Date of Birth</th>
<th>Place of Birth</th>
<th>Citizenship</th>
</tr>
</thead>
<tbody>
<tr>
<td>714 S W OLFE S T</td>
<td>Nationality</td>
<td>Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>City: BALTIM</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Postal Code: 21231</td>
<td></td>
<td></td>
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<td></td>
</tr>
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</table>
Match Results Page: Resolution Information

1. Did this prevent an Improper Payment?
2. Amount saved
3. Payment frequency
4. Category
5. Submit
Logoff: Session Warning

Session Warning

Your session will timeout in:

1:21

Logout Now  Extend Session

Goodbye and have a nice day.

You have successfully logged out. To end your session securely, please close your browser.

Close Browser
Logoff from the Legacy Portal

If you logoff from the legacy Portal
Logoff from the Legacy Portal

If you return to the redesigned Portal instead...

...no logout page and a search will result in this

Close here
Enroll in Available Death Data Sources

01 American InfoSource Death Data
Contains information on deceased individuals obtained from over 3,000 funeral homes and thousands of newspapers, as well as county-level probate records.

02 Department of Defense Death Data
Contains information on individuals in active and reserve military, including whether an individual is deceased.

03 Department of State Death Data
Contains records of American Citizens who are deceased or presumed deceased in foreign countries, as reported by U.S. embassies or consulates upon its receipt of a foreign death certificate or finding of death by a local competent authority.
Questions & Contact Information

Reach out to the Agency Support Center:
855-837-4391
donotpay@fiscal.treasury.gov

Schedule a meeting with our team

Website: fiscal.treasury.gov/dnp
### Liaison Contact Information

<table>
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<tr>
<th>Agency</th>
<th>Fiscal Service Senior Agency Outreach Liaison</th>
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