Frequently Asked Questions

What is CAIVRS?
The Credit Alert System (CAIVRS) is a shared database of defaulted federal debtors. It was developed by the Department of Housing and Urban Development (HUD) in 1987 as a multi-agency resource.

How is CAIVRS used?
CAIVRS is used to prescreen and verify the eligibility of applicants of federal direct or guaranteed loans. Agencies use CAIVRS to determine if a loan applicant has:

• Defaulted on any federal debts or obligations
• Had claims paid on direct or guaranteed federal loans
• Had a federal lien, judgment or federal loan that is currently in default or foreclosure
• Had a claim paid by a reporting agency within the last three years

Which federal agencies currently send delinquency data to DNP?

➢ Department of Housing and Urban Development (HUD)
➢ Department of Veterans Affairs (VA)
➢ Department of Agriculture (USDA)
➢ Small Business Administration (SBA)
➢ Department of Justice (DOJ)

How do I gain access to CAIVRS through DNP?
To initiate the DNP enrollment process, send an email to donotpay@fiscal.treasury.gov or call 855-837-4391.

Do I need to use CAIVRS?
Yes, the Payment Integrity Information Act of 2019 (PIIA) identifies CAIVRS as one of the databases to be used in the Do Not Pay Initiative to determine applicant eligibility before issuing any payment or award prior to disbursing federal funds or federally guaranteed funds.

What DNP Portal functions match against CAIVRS?
CAIVRS is available through the Online Search, Batch Matching, and Continuous Monitoring functions in the DNP Portal.

What information does CAIVRS contain?
The following chart lists the data elements that are sent from each reporting agency. (See page two for descriptions of these fields.)

<table>
<thead>
<tr>
<th>Data Element</th>
<th>CAIVRS Reporting Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSN/EIN/TIN</td>
<td>✓</td>
</tr>
<tr>
<td>Tax ID Type (TIN, EIN, SSN)</td>
<td>✓</td>
</tr>
<tr>
<td>Agency Name</td>
<td>✓</td>
</tr>
<tr>
<td>Case Number</td>
<td>✓</td>
</tr>
<tr>
<td>Case Type</td>
<td>✓</td>
</tr>
<tr>
<td>Collection Code</td>
<td>✓</td>
</tr>
<tr>
<td>Collection Description</td>
<td>✓</td>
</tr>
<tr>
<td>Phone Number</td>
<td>✓</td>
</tr>
</tbody>
</table>

DNP compiled the content of this Quick Reference Card from various references. DNP does not own content listed within this data source.
Data Elements Returned in the DNP Portal
The data elements presented in the Portal when a match occurs are described below.

<table>
<thead>
<tr>
<th>Column Heading</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSN/EIN/TIN</td>
<td>The Social Security Number (SSN), Employer Identification Number (EIN) or Taxpayer Identification Number (TIN) of the borrower on a delinquent or defaulted federal direct loan or federally guaranteed loan.</td>
</tr>
<tr>
<td>Tax ID Type</td>
<td>An indicator of the type of Borrower ID Number: SSN, EIN, TIN.</td>
</tr>
<tr>
<td>Agency Name</td>
<td>The CAIVRS reporting agency: HUD, VA, USDA, SBA, DOJ.</td>
</tr>
<tr>
<td>Case Number</td>
<td>A reference number issued by the reporting agency for the delinquent or defaulted federal direct loan or federally guaranteed loan.</td>
</tr>
<tr>
<td>Case Type</td>
<td>An indicator of the type of delinquency referenced: CLAIM, DEFAULT, FORECLOSURE, LIEN, JUDGMENT.</td>
</tr>
<tr>
<td>Collection Code</td>
<td>A reference number indicating the collection district (only provided in DOJ data).</td>
</tr>
<tr>
<td>Collection Description</td>
<td>A description of the collection district (only provided in DOJ data).</td>
</tr>
<tr>
<td>Phone Number</td>
<td>The phone number of the collection district (only provided in DOJ data).</td>
</tr>
</tbody>
</table>

How To Fix Incorrect Data
DNP does not own the data that appears within CAIVRS and is unable to update its content. Contact the reporting agency for data inquiries or disputes.

<table>
<thead>
<tr>
<th>Reporting Agency</th>
<th>Website</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| HUD                    | https://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/caivrs | Privacy Act Officer  
Dept. of Housing and Urban Development  
451 7th St. SW, CVB-4th Floor  
Washington, DC 20410 |
| VA                     | https://www.va.gov/debtman/                                            | VA Debt Management Center, 800-827-0648  
Email: rd.nfaoc.dcib@stl.usda.gov  
Phone: 800-428-9643 |
Phone: 800-428-9643  
See website for SBA program and field office contact information. |
| USDA Farm Service Agency |                                                              | FOIA/PA Mail Referral Unit  
Department of Justice  
Room 115  
LOC Building  
Washington, DC 20530-0001  
Phone: (202) 616-3837  
E-mail: MRUFOIARequests@usdoj.gov |
| SBA                    |                                                              | FOIA/PA Mail Referral Unit  
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