

CASES

ISSUES

IA



Search Parameters

Agency Master Debt ID Invoice Number Last Name 

Search Results



Search Parameters

Case Status

Like

Invoice Number

Like

Last Name

Like



Page:

- Agency Debt ID

Greater Than

+ Agency

+ Agency Debtor ID

+ Business Name

+ Case Status

+ City

Search Results

Displaying 11-20 of 247 results

Display: Sort By:

	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000214442	Case Status: Open Case Balance: \$106,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000214209	Case Status: Open Case Balance: \$106,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000212057	Case Status: Open Case Balance: \$106,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000211351	Case Status: Open Case Balance: \$1,008,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000207738	Case Status: Open Case Balance: \$1,008,000.00	
	Debtor: BLACKWOOD STORE 8 Address: 717 W. 57TH AVENUE	Invoice ID: 10511238718 Master Case: 1000207642	Case Status: Open Case Balance: \$15,000.00	
	Debtor: BLACKWOOD STORE 13 Address: 722 W. 57TH AVENUE	Invoice ID: 10511238437 Master Case: 1000207592	Case Status: Open Case Balance: \$1,000.00	
	Debtor: BLACKWOOD STORE 3 Address: 712 W. 57TH AVENUE	Invoice ID: 10511238288 Master Case: 1000207577	Case Status: Open Case Balance: \$500.00	
	Debtor: BLACKWOOD, LONDON Address: 511 LINCOLN WAY	Invoice ID: 10511238270 Master Case: 1000207576	Case Status: Open Case Balance: \$1,000.00	

CASES

ISSUES

IA



Search Parameters

Case Status

open

Invoice Number Last Name Page:

Search Results

Displaying 11-20 of 247 results

Display: Sort By:

	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000214442	Case Status: Open Case Balance: \$106,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i> Bureau: Test Bureau Program: Test Bureau - Program 1 Agency Master Debt ID: 04262018100535	Invoice ID: <i>Multiple</i> Master Case: 1000214209 Agency Debtor ID: <i>Multiple</i>	Case Status: Open Case Balance: \$106,000.00 Due Date: 04/28/2018 XServ Date: 05/05/2018 SSN: <i>Multiple</i>	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000212057	Case Status: Open Case Balance: \$106,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000211351	Case Status: Open Case Balance: \$1,006,000.00	
	Debtor: <i>Multiple</i> Address: <i>Multiple</i>	Invoice ID: <i>Multiple</i> Master Case: 1000207738	Case Status: Open Case Balance: \$1,006,000.00	
	Debtor: BLACKWOOD STORE 8 Address: 717 W. 57TH AVENUE	Invoice ID: 10511238718 Master Case: 1000207642	Case Status: Open Case Balance: \$15,000.00	

Master Case Detail

Master Case > 1000207642

Master Case Status: Open

Last Contact Date:

Master Case | Case | **Debtor** | Payoff Calculator | Bureau Info | Program Info | History | Issues | Call Log

Master Case Details

Bureau:	Test Bureau		
Program:	Test Bureau - Program 1		
Master Case Number:	1000207642	Agency Master Debt ID:	1000207642
Referred Principal:	\$15,000.00	Number of Cases:	1
Referred Interest:		Number of Debtors:	1
Referred Penalty:		Debt Origination Date:	01/15/2015
Total Referred Amount:	\$15,000.00	Delinquency Date:	01/15/2017
Interest Rate:	0.00%	Original Due Date:	01/31/2018
Penalty Rate:	0.00%		
Legal Records Hold:	No		
Set Up By:	BureauTest1		
Status updated due to:			

X-Serv

Referral Date: 02/07/2018

Nature of Debt

Nature of Debt 1:

This text is entered at the time of Program Setup and

Nature of Debt 2:

Testing Agency email notifications

Case Records

Type	Details
	Master Case 1000207642 Open Test Bureau Test Bureau - Program 1 \$15,000.00 \$15,000.00
	Case 001 1000207642 Open: Past Due \$15,000.00 \$15,000.00

Debtors of Record

Type	Details
	BLACKWOOD STORE 8 10511238718 Active 717 W. 57TH AVENUE CHICAGO ILLINOIS 60601-3900 011018BUS8

Case File Attachments

Type	Description	Date	User
	Past Due Letter for BLACKWOOD STORE 8 Notes:	2/1/2018 9:41 PM	SYSTEM
	Demand With Due Process Letter for BLACKWOOD STORE 8 Notes:	1/29/2018 9:42 PM	SYSTEM

Master Case Detail

Master Case > 1000214209

Master Case Status: Open

Last Contact Date:

Master Case Case Debtor Payoff Calculator Bureau Info Program Info History Issues Call Log

Master Case Details

Bureau: Test Bureau

Program: Test Bureau - Program 1

Master Case Number: 1000214209 Agency Master Debt ID: 04262018100535

Referred Principal: \$100,000.00 Number of Cases: 10

Referred Interest: \$1,000.00 Number of Debtors: 5

Referred Penalty: \$5,000.00 Debt Origination Date: 06/01/2016

Total Referred Amount: \$106,000.00 Delinquency Date: 06/15/2016

Referred Interest and Penalty Effective Date: 06/20/2016 Demand Letter Mailing Date: 04/27/2018

Interest Rate: 0.00% Original Due Date: 04/28/2018

Penalty Rate: 0.00%

Legal Records Hold: No

Set Up By: BureauTest1

Status updated due to:

X-Serv

Referral Date:

Do Not Refer to X-Serv - Cancellation Date: 05/05/2018

Nature of Debt

Case Records

Type	Details
	Master Case 1000214209 Open Test Bureau Test Bureau - Program 1 \$106,000.00 \$106,000.00
	Case 001 04262018100502 Open: Past Due \$10,600.00 \$10,600.00
	Case 002 04262018100505 Open: Past Due \$10,600.00 \$10,600.00
	Case 003 04262018100507 Open: Past Due \$10,600.00 \$10,600.00
	Case 004 04262018100511 Open: Past Due \$10,600.00 \$10,600.00
	Case 005 04262018100514 Open: Past Due \$10,600.00 \$10,600.00

Debtors of Record

Type	Details
	FRASER9 10511242116 Active FOUR POINTS 6455 FALLSVIEW BLVD NIAGRA FALLS IOWA 64642 bkf9
	FRASER8 10511242124 Active ADDRESS 7 99 IOWA 56788 bkf8
	FRASER7 10511242132 Active NORTH TOWN CASLEWAY OREGON 23233 bkf7
	FRASER6 10511242140 Active ADDRESS 9 44 MICHIGAN 67890 bkf6

Master Case Detail

Master Case > 1000021748

Master Case Status: Open

Last Contact Date:

- Master Case
- Case
- Debtor
- Payoff Calculator
- Bureau Info
- Program Info
- History
- Issues
- Call Log

Debtor Info



CRS Invoice Number: 10510001976

Past Due Date: 7/31/2014 Days Past Due: 1390

Country: United States Other UNITED STATES OF AMERICA

Agency Debtor ID:

EIN/SSN:

Business Name:

Debtor TIN Type:

Business Debtor Type:

Address Line 1:

Business Type:

Address Line 2:

Date of Incorporation:

Address Line 3:

State of Incorporation:

Address Line 4:

Case Records

Type	Details
	Master Case 1000021748 Open Test Bureau Test Bureau - Program 2 \$300,000.00 \$382,486.29
	Case 001 7292014163018 Open: Waiting For X-Serv \$100,000.00 \$127,495.43
	Case 002 7292014163047 Open: Waiting For X-Serv \$100,000.00 \$127,495.43

Cases with same Agency Debtor ID

Invoice ID	Due Date	Amount
10510001869	07/18/2014	\$127,756.63
10510001950	07/31/2014	\$1.28
10510001968	07/31/2014	\$382,486.29
10510001976	07/31/2014	\$382,486.29
10510001984	07/31/2014	\$382,486.29
10510002149	08/01/2014	\$381,525.84
10510002156	08/01/2014	\$204,950.68
10510002172	08/01/2014	\$5,396.67
10510002198	08/01/2014	\$1,359,918.53
10510002255	08/01/2014	\$382,426.02
10510002263	08/01/2014	\$382,426.02
10510002271	08/01/2014	\$382,426.02

There are 13 more cases ...

LINE 3 | 350-

CASES

MASTER CASE DETAIL

ISSUES

IA

Close

Master Case Detail

Master Case > 1000214209

Halted

Master Case Status: Open

Last Contact Date:

Master Case

Case

Debtor

Payoff Calculator

Bureau Info

Program Info

History

Issues

Call Log

Case Details

Bureau: Test Bureau

Program: Test Bureau - Program 1

Case Number: 001 Agency Debt ID: 04262018100502

Case Status: Open: Past Due Debt Origination Date: 06/01/2016

Current Balance: \$10,600.00

Referred Principal: \$10,000.00

Referred Interest: \$100.00

Referred Penalty: \$500.00

Total Referred Amount: \$10,600.00

Status updated due to:

Debt Description: Debt Description Text

Case Records

Type	Details
	Master Case 1000214209 Open Test Bureau Test Bureau - Program 1 \$106,000.00 \$106,000.00
	Case 001 04262018100502 Open: Past Due \$10,600.00 \$10,600.00
	Case 002 04262018100505 Open: Past Due \$10,600.00 \$10,600.00
	Case 003 04262018100507 Open: Past Due \$10,600.00 \$10,600.00
	Case 004 04262018100511 Open: Past Due \$10,600.00 \$10,600.00
	Case 005 04262018100514 Open: Past Due \$10,600.00 \$10,600.00

Debtors of Record

Type	Details
	FRASER9 10511242116 Active FOUR POINTS 6455 FALLSVIEW BLVD NIAGRA FALLS IOWA 64842 bkf9
	FRASER8 10511242124 Active ADDRESS 7 99 IOWA 56788

Master Case Status To Date

	Amount	Principal	Interest	Penalties
Total Payments to Date	\$0.00	\$0.00	\$0.00	\$0.00
Current Amount Due	\$344,617.38	\$270,000.00	\$10,485.00	\$64,132.38

Transaction Details

Transaction History

Interest and Penalties

Show all cases ▾

Show all debtors ▾



Displaying 1-5 of 2789 results



Page: 1



Posted Date	Transaction ID	Type	Source	Amount	Case & Debtor
05/21/2018		Penalty	CRS	\$46.75	Case: 001 002 003 Debtor: None Listed
Reasons: Other		Comments:			
Effective Date	Principal	Interest	Penalties	Total Applied	Applies to
5/21/2018	\$0.00	\$0.00	\$17.31	\$17.31	001
5/21/2018	\$0.00	\$0.00	\$13.86	\$13.86	002
5/21/2018	\$0.00	\$0.00	\$15.58	\$15.58	003
05/21/2018		Interest	CRS	\$7.50	Case: 001 002 003 Debtor: None Listed
05/20/2018		Penalty	CRS	\$46.76	Case: 001 002 003 Debtor: None Listed
05/20/2018		Interest	CRS	\$7.50	Case: 001 002 003 Debtor: None Listed
05/19/2018		Penalty	CRS	\$46.74	Case: 001 002 003 Debtor: None Listed

Current Amount Due \$344,617.38

Debtor Info



CRS Invoice Number: 10511242116
 Past Due Date: 4/28/2018 Days Past Due: 23

Country: United States Other UNITED STATES OF AMERICA

Agency Debtor ID: EIN/SSN:

Business Name: Debtor TIN Type:

Business Debtor Type: **Address Line 1:**

Business Type: **Address Line 2:**

Date of Incorporation: **Address Line 3:**

State of Incorporation: **Address Line 4:**

Date of Dissolution: **City:**

DUNS Number: **State:**

Federal Contractor Indicator: Yes No **Postal Code:**

Cease and Desist: Yes No **Effective Date/Time:**

Status updated due to:

Mailing Dates

Demand Letter Mailing Date: 04/27/2018 Due Process Letter Mailing Date: 04/27/2018

Past Due Notice Mailing Date: 04/30/2018

Pay.gov eBilling

eBilling Access Code Question: What is your 5-digit mailing Zip Code eBilling Access Code Answer: 64642

Billing Account Number: bkf9 Pay.gov Tracking ID: 10511242116#U#01

Pay.Gov Access Code: 998377610

Active Email Address

joint.venture@usbank.com

Case	Open	Past Due
Case 001 04262018100502	\$10,600.00	\$10,600.00
Case 002 04262018100505	\$10,600.00	\$10,600.00
Case 003 04262018100507	\$10,600.00	\$10,600.00
Case 004 04262018100511	\$10,600.00	\$10,600.00
Case 005 04262018100514	\$10,600.00	\$10,600.00

Type	Details
	FRASER9 10511242116 Active FOUR POINTS 6455 FALLSVIEW BLVD NIAGRA FALLS IOWA 64642 bkf9
	FRASER8 10511242124 Active ADDRESS 7 99 IOWA 56768 bkf8
	FRASER7 10511242132 Active NORTH TOWN CASLEWAY OREGON 23233 bkf7
	FRASER6 10511242140 Active ADDRESS 9 44 MICHIGAN 67890 bkf6
	BRANDON3 10511242157 Active ADDRESS 3 3 MASSACHUSETTS 55350 bkf3

Type	Description	Date	User
	3rd Party Authorization Issue: 71043 Notes: 3rd Party Authorization	5/10/2018 8:30 AM	CRSSvcAppID
	Agency Correspondence Issue: 71044 Notes: Agency Resolution	5/10/2018 8:30 AM	CRSSvcAppID
	Agency Proof of Debt 1 Notes: Leaving Issue ID blank - attachment should be added to Case File Attachments	5/10/2018 8:30 AM	CRSSvcAppID

Master Case > 1000021157

Master Case Status: Open

Last Contact Date:

Master Case	Case	Debtor	Payoff Calculator	Bureau Info	Program Info	History	Issues	Call Log
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Debtor: FRASER

Payoff Date: 05/21/2018

Interest Assessed Date: 07/25/2014

Penalty Assessed Date: 07/30/2014



Principal: \$270,000.00

Interest: \$10,485.00

Penalties: \$64,132.38

Total: \$344,617.38

Associated Cases

Include	System Case ID	Agency Case ID	Origination Date	Case Status	Balance Due
<input checked="" type="checkbox"/>	1000021157001	bkf21157	07/22/2014	Open: Waiting For X-Serv	\$127,636.06
<input checked="" type="checkbox"/>	1000021157002	bkf21157b	07/22/2014	Open: Waiting For X-Serv	\$102,108.86
<input type="checkbox"/>	1000021157003	bkf21157c	07/22/2014	Open: Waiting For X-Serv	\$114,872.46

Case Records

Type	Details
	Master Case 1000021157 Open Test Bureau Test Bureau - Program 2 \$270,000.00 \$344,617.38
	Case 001 bkf21157 Open: Waiting For X-Serv \$100,000.00 \$127,636.06
	Case 002 bkf21157b Open: Waiting For X-Serv \$80,000.00 \$102,108.86
	Case 003 bkf21157c Open: Waiting For X-Serv \$90,000.00 \$114,872.46

Debtors of Record

Type	Details
	FRASER 10510001935 Active TESTING LINE 1 TESTING LINE 2 TESTING LINE 3 TESTING LINE 4 HUTCHINSON MINNESOTA 55350 bkfnewUAT

Case File Attachments



Type	Description	Date	User
	Past Due Letter for FRASER Notes:	1/1/0001 12:00 AM	N/A
	001		
	Agency Proof of Debt 3 for FRASER Notes: added 3 attachments to case 1	1/1/0001 12:00 AM	N/A
	Agency Proof of Debt 2 for FRASER Notes: added 3 attachments to case 1	1/1/0001 12:00 AM	N/A

Master Case	Case	Debtor	Payoff Calculator	Bureau Info	Program Info	History	Issues	Call Log
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Agency Name: Test Agency Agency Code: TB

General Information

Bureau: Test Bureau City: Richfield
 Address Line 1: 123 Abc Street State: MINNESOTA
 Address Line 2: Country: UNITED STATES OF AMERICA
 Address Line 3: Postal Code: 55107
 Address Line 4: Bureau Phone: (888) 555-7777

Contacts

Contact Name	Prefix	Primary Phone	Extension	Issue Contact	Dispute Contact	Primary Contact
 Billy Bureau	+3	(920) 111-4444	1234	No	No	Yes

Contact Name: Billy Bureau City: Oshkosh
 Contact Email: billy.bureau@USBANK.COM State: WISCONSIN
 Address Line 1: 1850 Osborn Ave Country: UNITED STATES OF AMERICA
 Address Line 2: PO Box 2188 Postal Code: 54901
 Address Line 3: Issue Contact: No
 Address Line 4: Dispute Contact: No
 Primary Contact: Yes

Comments: test

	Test Bureau - Program 2 \$270,000.00 \$344,617.38
	Case 001 bkf21157 Open: Waiting For X-Serv \$100,000.00 \$127,636.06
	Case 002 bkf21157b Open: Waiting For X-Serv \$80,000.00 \$102,108.86
	Case 003 bkf21157c Open: Waiting For X-Serv \$90,000.00 \$114,872.46

Debtors of Record

Type	Details
	FRASER 10510001935 Active TESTING LINE 1 TESTING LINE 2 TESTING LINE 3 TESTING LINE 4 HUTCHINSON MINNESOTA 55350 bkfnewUAT

Case File Attachments

Type	Description	Date	User
	Past Due Letter for FRASER Notes:	1/1/0001 12:00 AM	N/A
001			
	Agency Proof of Debt 3 for FRASER Notes: added 3 attachments to case 1	1/1/0001 12:00 AM	N/A
	Agency Proof of Debt 2 for FRASER Notes: added 3 attachments to case 1	1/1/0001 12:00 AM	N/A
	Agency Proof of Debt 1 for FRASER Notes: added 3 attachments to case 1	1/1/0001 12:00 AM	N/A

Interest, Penalty & Fee Settings

Apply Interest:	Y	Apply Penalty:	Y
Interest Rate:	1.00%	Penalty Rate:	6.00%
Allow Interest Rate Change:	N	Allow Referred Interest and Penalties:	Y
Interest Accrual Days: <i>Number of days from Delinquency Date</i>	0	Penalty Accrual Days: <i>Number of days from Delinquency Date</i>	0
Interest Assessment Days: <i>Number of days from Delinquency Date</i>	2	Penalty Assessment Days: <i>Number of days from Delinquency Date</i>	7

Agency Supplied Interest:	N	Agency Supplied Penalty:	N
Agency Interest Statement:		Agency Penalty Statement:	

Workflow Settings

Due Date: <i>Number of days from Demand Letter Mailing</i>	1	Agency Delinquency Date Allowed:	N
Due Process Letter: <i>Number of days from Demand Letter Mailing Not used when Due Process with Demand Letter = Yes</i>	0	Attachments with Demand Letter: <i>Number of days from Demand Letter Mailing</i>	Y
Send to Payment Solutions:	Y	Due Process with Demand Letter:	N
Payment Solutions: <i>Number of days from Demand Letter Mailing</i>	3	Generate Due Process / Past Due Notice:	Y
Due Process Period: <i>Length of Due Process (number of days) Start Date = Due Process mailing date End Date = Due Process mailing date + Due Process Period</i>	4	Past Due Notice:	2
Refer To X-Serv: <i>Number of days from Due Process End Date</i>	5	Nature of Debt 1: Charges are owed to the Department of Defense (DoD) Medical Treatment Facilities (MTFs) for services provided to you or a person under your sponsorship. Per 10 USC 1079b and 32 CFR 108, DoD must bill for the cost of healthcare provided in DoD MTFs.	
		Reopen X-Serv Days: <i>Minimum number of days before X-Serv date</i>	2

Hearing:*Number of days after filing***Written Request:** 15*Number of days from Demand Letter mailing***Agency Specific Notification:** Y**Right To A Waiver:** N**Administrative Wage Garnishment:** Y**Denial of Future Federal Loans And Privileges:** Y**Bankruptcy:** Y**Payment Options****Payment via Internet:** Y**Pay.gov Form:** Y**Pay.gov Link:** <https://qa.pay.gov/paygov/form#0000>**Phone:** (866) 555-5555**ALC + 2:** 98765432 + E3**Form Number:** TBPROGRAM2**Pay.gov eBilling:** N**eBilling Only, no Due Process:** N**eBilling Access Code Question:** What is your 5-digit mailing Zip Code**ALC + 2:****Payment via Online Bill Pay:** N**ALC + 3:****Billor Name:****Payment via ACH Credit:** N**ALC + 3:****Payment via FedWire:** Y**ALC + 3:** 98765432 + 123**Payment By Check or Money Order:** Y**Send to/Payable to Name:** Test Bureau - Navy Bureau of Medicine and Surgery (BUMED)**Remittance Address:****ALC + 2:****Lockbox Address:** Collections Office - Code 123abc
2080 Child Street
Jacksonville, FL 32214**ALC + 2:** 98765432 + E3

Master Case > 1000021157

Master Case Status: Open

Last Contact Date:

- Master Case
- Case
- Debtor
- Payoff Calculator
- Bureau Info
- Program Info
- History
- Issues
- Call Log

History Filters

Show: All Master-Case Level Case Level Debtor Level Issue Level



-- All Debtor History --

History Log

Displaying 1-20 of 20

Page: 1

Type	Task	Status	By	Posted	Notes
	CRS Servicing Review	Completed	crsagent1etm	01/23/2015 4:44 PM	MC - Complete
	Payment Solutions	Canceled	CRSSvcAppID	01/21/2015 11:44 AM	MC - Debtor: bkfnewUAT
	Status Change	Completed	CRSSvcAppID	01/21/2015 11:27 AM	Case: 003 - Status changed from OpenPastDue to OpenWaitingForXServ
	Status Change	Completed	CRSSvcAppID	01/21/2015 11:27 AM	Case: 002 - Status changed from OpenPastDue to OpenWaitingForXServ
	Status Change	Completed	CRSSvcAppID	01/21/2015 11:27 AM	Case: 001 - Status changed from OpenPastDue to OpenWaitingForXServ
	Payment Solutions	In Process	CRSSvcAppID	01/21/2015 10:51 AM	MC - Debtor: bkfnewUAT - Workflow Started
	Status Change	Completed	CRSSvcAppID	01/21/2015 10:32 AM	Case: 003 - Status changed from OpenGrace to OpenPastDue

Case Records

Type	Details
	Master Case 1000021157 Open Test Bureau Test Bureau - Program 2 \$270,000.00 \$344,617.38
	Case 001 bkf21157 Open: Waiting For X-Serv \$100,000.00 \$127,636.06
	Case 002 bkf21157b Open: Waiting For X-Serv \$80,000.00 \$102,108.86
	Case 003 bkf21157c Open: Waiting For X-Serv \$90,000.00 \$114,872.46

Debtors of Record

Type	Details
	FRASER 10510001935 Active TESTING LINE 1 TESTING LINE 2 TESTING LINE 3 TESTING LINE 4 HUTCHINSON MINNESOTA 55350 bkfnewUAT

Case File Attachments

Type	Description	Date	User
	Past Due Letter for FRASER	1/1/0001 12:00 AM	N/A
Notes:			
001			
	Agency Proof of Debt 3 for FRASER	1/1/0001 12:00 AM	N/A
Notes: added 3 attachments to case 1			
	Agency Proof of Debt 2 for FRASER	1/1/0001 12:00 AM	N/A
Notes: added 3 attachments to case 1			
	Agency Proof of Debt 1 for FRASER	1/1/0001 12:00 AM	N/A

Master Case > 1000029414

Master Case Status: Canceled

Last Contact Date:

Master Case Case Debtor Payoff Calculator Bureau Info Program Info History Issues Call Log

Issues

Displaying 1 - 2 of 2 results

Page: 1

ID	Added	Level	Issue Reason	Status	Resolved	Resolution	
497	07/15/2016	MAGIC CARPET RIDE	Dispute - Congressional	Resolved	09/06/2016	Dispute IFO Agency Higher	
496	07/15/2016	SING ALONG CAMP SONGS	Dispute	Active			

Case Records

Type	Details
	Master Case 1000029414 Canceled Test Bureau Test Program 3 \$1,000,000.00 \$0.00
	Case 001 10222014211903 Canceled \$100,000.00 \$112,289.90
	Case 002 10222014211913 Canceled \$100,000.00 \$100,000.00
	Case 003 10222014211919 Canceled \$100,000.00 \$100,000.00
	Case 004 10222014211925 Canceled \$100,000.00 \$100,000.00
	Case 005 10222014211931 Canceled \$100,000.00 \$100,000.00

Debtors of Record

Type	Details
	SING ALONG CAMP SONGS 10510015083 Active 699 BON JOVI WAY KEY FLORIDA 15555-4444 amg6024
	TOMMYKNOCKERS 10510015091 Active 8047 WOODEN TRAIN SET TOY STORE MAINE 45832 amg8080
	MAGIC CARPET RIDE 10510015109 Active 75089 DELIVERY SERVICE RD DESERT TRANSPORT ARIZONA 15952-8799 amg3029
	BOYS, JERSEY P 10510015117 Active 3432 AVALON RD FRANKIE NEW JERSEY 15923

CENTRALIZED RECEIVABLES SERVICE

CASES ISSUES IA

Filter: Status Equal Active 

Sort By: Debtor Name Ascending   Page:  

Displaying 1 - 20 of 24 results

IA Number	Debtor Name	Status	Master Case	Date Activated	Payment Amount	Monitor?	Next Payment Date	Missed Payments	Payment Remaining
10511238569	BLACKWOOD STORE 16	Active	1000207555	01/28/2018	\$200.00	Yes	04/01/2018	2	\$600.00
10511238619	BLACKWOOD STORE 17	Active	1000207557	01/28/2018	\$250.00	Yes	02/01/2018	2	\$1,000.00
10511238452	BLACKWOOD STORE 2	Active	1000207570	01/28/2018	\$500.00	Yes	03/14/2018	2	\$1,000.00
10511238528	BLACKWOOD STORE 3	Active	1000207577	01/28/2018	\$250.00	Yes	04/02/2018	2	\$500.00
10511238460	BLACKWOOD, GARRISON	Active	1000207571	01/28/2018	\$250.00	Yes	02/01/2018	2	\$900.00
10511238478	BLACKWOOD, HARPER	Active	1000207572	01/28/2018	\$250.00	Yes	03/01/2018	2	\$745.00
10511238486	BLACKWOOD, IDA	Active	1000207573	01/28/2018	\$1,000.00	Yes	02/01/2018	2	\$1,000.00
10511238494	BLACKWOOD, JADEN	Active	1000207574	01/28/2018	\$250.00	Yes	03/01/2018	2	\$750.00
10511238502	BLACKWOOD, KEELY	Active	1000207575	01/28/2018	\$250.00	Yes	03/01/2018	2	\$750.00
10511238510	BLACKWOOD, LANDON	Active	1000207576	01/28/2018	\$250.00	Yes	02/01/2018	2	\$1,000.00
10511237272	FRASER9	Active	<i>Multiple</i>	01/12/2018	\$503,000.00	No			
10511238627	FRASER9	Active	1000207260	01/25/2018	\$503,000.00	Yes	03/01/2018	2	\$253,000.00
10511238635	FRASER9	Active	1000207450	01/29/2018	\$250,000.00	No			
10511238726	FRASER9	Active	1000207364	01/29/2018	\$33,533.33	Yes	02/02/2018	2	\$67,101.66
10511238536	HENDERSON, IDA	Active	1000207549	01/28/2018	\$250.00	Yes	02/01/2018	2	\$1,000.00
10511238544	HENDERSON, JADEN	Active	1000207550	01/28/2018	\$1,000.00	Yes	02/01/2018	2	\$200.00

CASES

MASTER CASE DETAIL

ISSUES

IA

Close

Master Case Detail

Master Case > 1000021748

Master Case Status: Open

Last Contact Date:

Master Case	Case	Debtor	Payoff Calculator	Bureau Info	Program Info	History	Issues	Call Log
-------------	------	--------	-------------------	-------------	--------------	---------	--------	----------

Call Log Filters

 Show: All Autodialer Calls Inbound Calls Outbound Calls Debtor


-- All Debtor History --

Call Log

No Call Log

Page: 1

Date Time	Invoice #	Call Type	Call Reason	Number	Phone Type	Duration hh:mm:ss	Result
-----------	-----------	-----------	-------------	--------	------------	-------------------	--------

Case Records

Type	Details
	Master Case 1000021748 Open Test Bureau Test Bureau - Program 2 \$300,000.00 \$382,486.29
	Case 001 7292014183018 Open: Waiting For X-Serv \$100,000.00 \$127,495.43
	Case 002 7292014183047 Open: Waiting For X-Serv \$100,000.00 \$127,495.43
	Case 003 7292014183052 Open: Waiting For X-Serv \$100,000.00 \$127,495.43

Debtors of Record

Type	Details
	FRASER 10510001976 Active ADDRESS LINE 1 UAT TEST (CXGITTI) EDITING ADDRESS LINE 3 HUTCHINSON MINNESOTA 55350- 7978 bkfadid1

Case File Attachments

Type	Description	Date	User
	Demand With Due	1/1/0001	N/A

REPORTS

Choose a Report

[Aging of Open Cases](#)[Case Overview](#)[Closed Cases](#)[Collection System](#)[Installment Agreements](#)[Issues](#)[Master Case Summary](#)[New Cases](#)[Payment/Reversal Reconciliation](#)[Unposted Collections](#)

Available Report Options

Aging of Open CasesAgency: Bureau: Program:

Send to:

 HTML ExcelReport Notes:

Halted Cases are included in the report output.

All case information is as of Today.

CRS User Guide

OVERVIEW

Welcome to the Centralized Receivables Service (CRS) User Guide!

The CRS User Guide is a powerful tool designed to assist you in creating and monitoring debts with Centralized Receivables Service.

With this User Guide, you will learn how to use and navigate the CRS system. This is a hands-on guide designed to provide detailed instructions on potential functions you may perform in the CRS system. Each section focuses on a specific CRS system function.

The guide assumes you do not have any previous experience in using the CRS system. You may only need one particular section in this guide, or you may need to review several sections to perform the necessary function(s) on a specific case.

CRS User Guide provides detailed instruction for:

- Accessing the CRS system and detailed steps to troubleshoot any issues
- Adding an invoice to CRS for a business or individual debtor
- Searching CRS to locate an invoice
- Providing details, settings and case
- Viewing and adding comments or documents to a specific invoice



1

/ 343



transactions, program

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CENTRALIZED RECEIVABLES SERVICE

CASES

ISSUES

IA

Filter: Sort By: 

Displaying 1 - 25 of 32 results



 Page:



ID	Master Case	Agency Master Debt ID	MC Status	Level	Issue Type	Headline	Halted?	Priority	Date Added	Assigned To
496	1000029414	10222014212014	Canceled	SING ALONG CAMP SONGS	Dispute	Conversion - Dispute	Yes	Normal	07/15/2016	Agency
513	1000030927	11052014084529	Canceled	SLEEPY HOLLOW	Dispute	Conversion - Dispute	Yes	Normal	07/15/2016	Agency
520	1000031167	11072014134740	Open	TESTING COMPANY	Death Verification	Conversion - Death Verification	Yes	Normal	07/15/2016	Agency
537	1000036273	01262015083625	Open	EINSTEIN, ALBERT	Dispute	Conversion - Dispute	Yes	Normal	07/15/2016	Agency
734	1000066928	07142016045150	X-Serv: Sent	BRANDON10	Death Verification	Testing testing	No	High	07/22/2016	Agency
916	1000067603	07262016052823	Closed: Low Balance	FRASER4	Dispute	Multi Debtor Same Issue 5	Yes	Normal	07/28/2016	Agency
1253	1000070187	UIIK8998	Canceled	BARYMORE, DRAW Case: 001	Dispute	test test	Yes	Normal	08/09/2016	Agency
1426	1000071154	08112016064814	Closed: Overpaid	FRASER8 Case: 005	Dispute	UAT Testing September	Yes	Normal	08/16/2016	Agency
1486	1000071903	08182016071209	Closed: Overpaid	FRASER9	Dispute	Testing Dispute	Yes	Normal	08/24/2016	Agency
64007	1000190734	05092017083640	Open	BRANDON3 Case: 003	Dispute	Test Dispute	Yes	Normal	05/15/2017	Agency

Agency Name
Bureau Name
Program Name
P.O. Box 2411
Oshkosh, WI 54903



Agency/Bureau Logo

PAST DUE NOTICE

Centralized Receivables Service

CRS INVOICE NUMBER: 12345678
AGENCY REFERENCE: 444555
ORIGINAL INVOICE DATE: 04/01/2013
DATE OF THIS NOTICE: 05/02/2013
AMOUNT DUE: \$3,850.17

FIRST NAME LAST NAME
ADDRESS LINE 1
ADDRESS LINE 2
ADDRESS LINE 3
ADDRESS LINE 4
CITY, ST 99999

Please disregard this notice if you have already paid your debt in full or contacted us and made other payment arrangements.

According to our records, you have not paid your debt(s) owed to the Bureau Name. Payment is past due, and the current balance now due is \$3850.17. This includes the principal balance, accrued interest and administrative charges as applicable.

Principal balance: \$3,846.96
Interest at 1% per annum: \$3.21
Total due: \$3,850.17



Agency Name
Bureau Name
Program Name
P.O. Box 2411
Oshkosh, WI 54903



Agency/Bureau Logo

INVOICE

Centralized Receivables Service

CRS INVOICE NUMBER: 12345678
AGENCY REFERENCE: 444555
INVOICE DATE: 04/01/2013

FIRST NAME LAST NAME
ADDRESS LINE 1
ADDRESS LINE 2
ADDRESS LINE 3
CITY, ST 99999

DESCRIPTION	AMOUNT
This is the place where Nature of Debt 1 will print on the Invoice. The purpose is to represent a clear definition of the debts from this Program. There is a maximum of 250 characters. Nature of Debt 2 to be entered by the Agency, not to exceed 250 characters to include spaces and punctuation.	\$3,846.96
TOTAL AMOUNT DUE ON OR BEFORE 05/01/2013	\$3,846.96

Payment in full is due now. If you have any questions concerning this invoice, contact the Centralized Receivables Service at 1-XXX-XXX-XXXX. The Centralized Receivables Service is a service provided by the U.S. Department of the Treasury to Federal agencies to assist in the management of accounts receivables.

Federal agencies are required to assess interest, administrative costs and penalties on past due amounts. Interest accrues at the annual rate of 3% on any amount outstanding from the Invoice Date. Administrative costs include processing and handling of unpaid balances. A penalty will be assessed at the annual rate of 6% on any amount outstanding after 90 days from the Invoice Date. You can avoid assessment of these charges, if we receive payment for the above amount on or before 05/01/2013.

If you fail to pay the full amount within 60 days from the date of this invoice, the Centralized Receivables Service will refer your debt(s) to the U.S. Department of the Treasury's Debt Management Services (DMS) for collection, at which time additional administrative fees of up to 30% will be added to your debt(s). In addition, DMS may take any or all of the following actions:

- Reduce any eligible Federal and State payments due to you.
- Refer your debt(s) to a private collection agency, which could result in increased costs to you.
- Refer your debt(s) to the U.S. Department of Justice to initiate litigation.
- Report the indebtedness to national credit bureaus.
- Report your debt(s) to the IRS as potential income.

You have the right to inspect and copy records related to this invoice and request a review of the determination of the amount due. You also have the right to enter into a reasonable repayment agreement that is acceptable to the agency.

If additional rights and notifications apply to you, you will find a reference page immediately following this invoice. Unless otherwise specified in the attached reference page, if you wish to exercise any of your rights, we must receive your request on or before 60 days from the date of this Invoice.

Questions or requests to exercise any of your rights should be directed to the Centralized Receivables Service at 1-XXX-XXX-XXXX, or in writing to the following address:

Agency Name
Bureau Name
Program Name
P.O. Box 2411
Oshkosh, WI 54902

Your prompt attention to this matter is appreciated.

CRS Payment Servicing Specialist
1-XXX-XXX-XXXX

(Notifications page will follow this page when at least one is selected for the Program.
Payment Options page will follow this page or the Notifications page, if present.
Notifications and Payment Options pages Approved as separate documents.)

Please see your payment options on the PAYMENT OPTIONS page.

These pages are only present if more than one case exists under a Master Case.



CRS INVOICE DETAILS

This page must be included with your payment coupon if you are paying by check and only for specific amounts due on your CRS Invoice. Select the Amount Due that you are paying by placing an X in the Select column. Payments will be applied to the oldest Origination Date first.

<u>CRS Invoice #</u> 12345678				<u>Agency Reference #</u> AA444555	
Select	Case #	Origination Date	Amount Due	Interest Due	Case Description
X	001	7/1/2013	\$300.00	\$0.25	CT Scan
	002	7/1/2013	\$453.21	\$0.38	Medication
	003	7/12/2013	\$56.21	\$0.05	Vaccination
	004	7/24/2013	\$976.21	\$0.81	Hospital Stay
X	005	7/24/2013	\$329.76	\$0.27	MRI
	006	7/29/2013	\$102.12	\$0.09	X-Ray
	007	7/29/2013	\$87.45	\$0.07	IV Fluids
	008	7/29/2013	\$512.00	\$0.43	Up to 250 characters
	009	7/29/2013	\$647.00	\$0.54	Violation 12345
	010	7/29/2013	\$383.00	\$0.32	Violation 12346