



BUREAU OF THE  
**Fiscal Service**  
U.S. DEPARTMENT OF THE TREASURY

# Requesting Payments on the Automated Standard Application for Payments (ASAP.gov)

March 27th, 2023

Presented by Drew Hicks

# How to Make Payment Requests Agenda

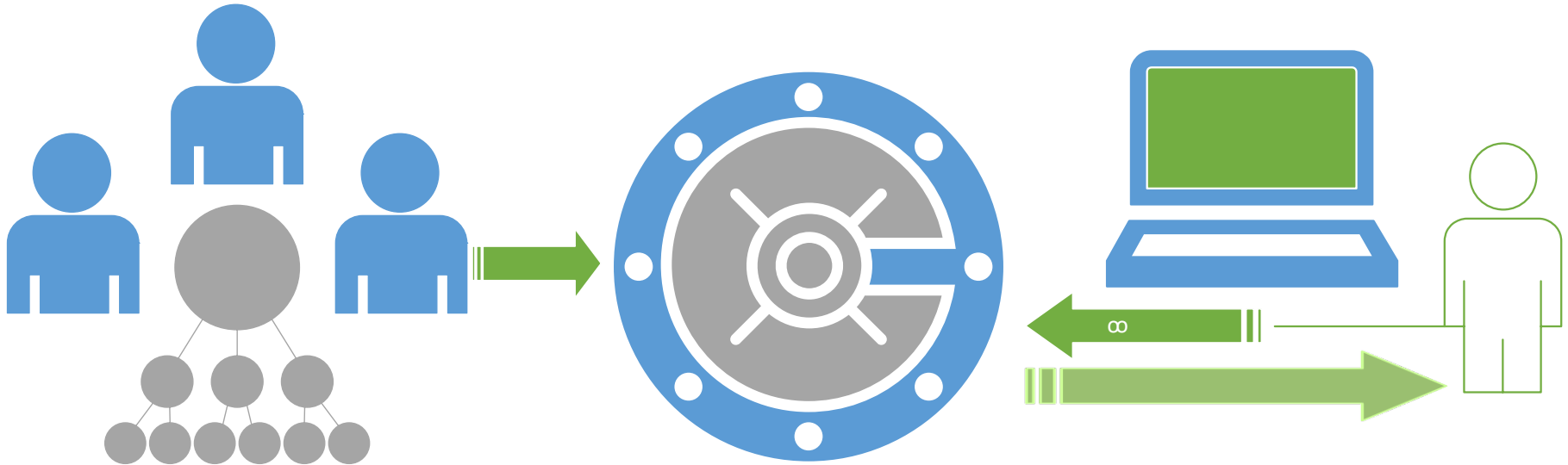
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- ✓ Quick Overview of ASAP.gov 10 minutes
- ❖ Review Recipient Users and Roles 10 minutes
- ❖ Payment Request Steps 10 minutes
- ❖ Live Demo of Payment Request 10 minutes
- ❖ How to Run Reports 10 minutes
- ❖ New Login Process Overview 10 minutes
- ❖ Q&A ~TBD

Presentation available here: <https://fiscal.treasury.gov/files/asap/asap.gov-how-to-make-payment-requests.pdf>

# Authorizations and Payments

The Automated Standard Application for Payments allows organizations receiving federal funds to draw monies securely from pre-authorized accounts established by the agency issuing the payment.



**Federal Agency**

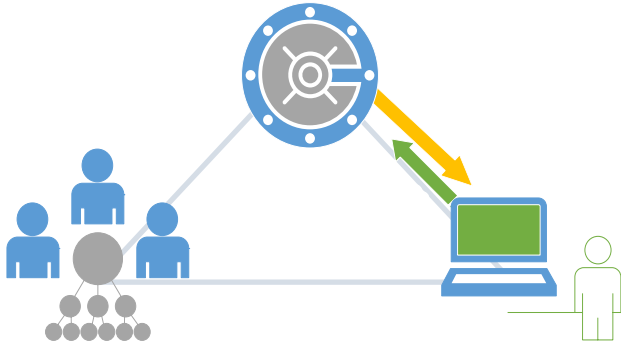
**ASAP Account**  
*where federal agencies  
authorize funds for the  
recipient to draw down*

**Recipient Organization**

# Payment Process Overview

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## PAYMENT USE CASE



- A. Recipient initiates payment request
  - Immediate Fedwire
  - Same Day ACH
  - Next Business Day ACH
- B. Agency reviews payment request
  - This is an optional step
  - Pending until approved or rejected
- C. ASAP sends money to you bank

# ASAP.gov

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Maintain Control

Agency funds remain within Treasury control until paid.

Minimize Returns

Agency can simply reduce the available balance.

Save Time

Recipients request payments from ASAP accounts.

Automated Controls

ASAP stops invalid payment requests.

Review Requests

Agencies can review these requests before being paid.

As Soon As Possible

Immediate, same day and next day payment options.

Minimize Checks

Recipients can return payments online.

Save Money

No costs for federal agency and recipient organization users.

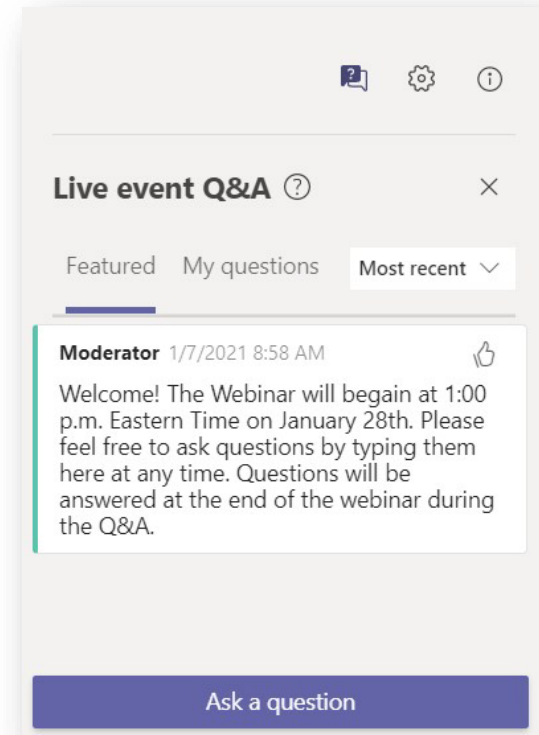
Corporation For National & Community Service  
DC Courts  
Denali Commission  
Department Of Homeland Security  
Department Of Agriculture  
Department Of Commerce  
Department Of Defense  
Department Of Energy  
Department Of Health And Human Services  
Department Of Justice  
Department Of State  
Department Of The Interior  
Department Of The Treasury  
Department Of Transportation  
Environmental Protection Agency  
Federal Emergency Management Agency  
General Services Administration  
Gulf Coast Ecosystem  
Library Of Congress  
Naval Sea Systems Command  
Nuclear Regulatory Commission  
Office Of Personnel Management  
Social Security Administration  
U.S. Postal Service

✓ 65 Federal Agencies  
✓ 23,890 Recipients  
✓ 612,372 Payments  
✓ \$707 Billion Dollars

*Fiscal Year 2023*

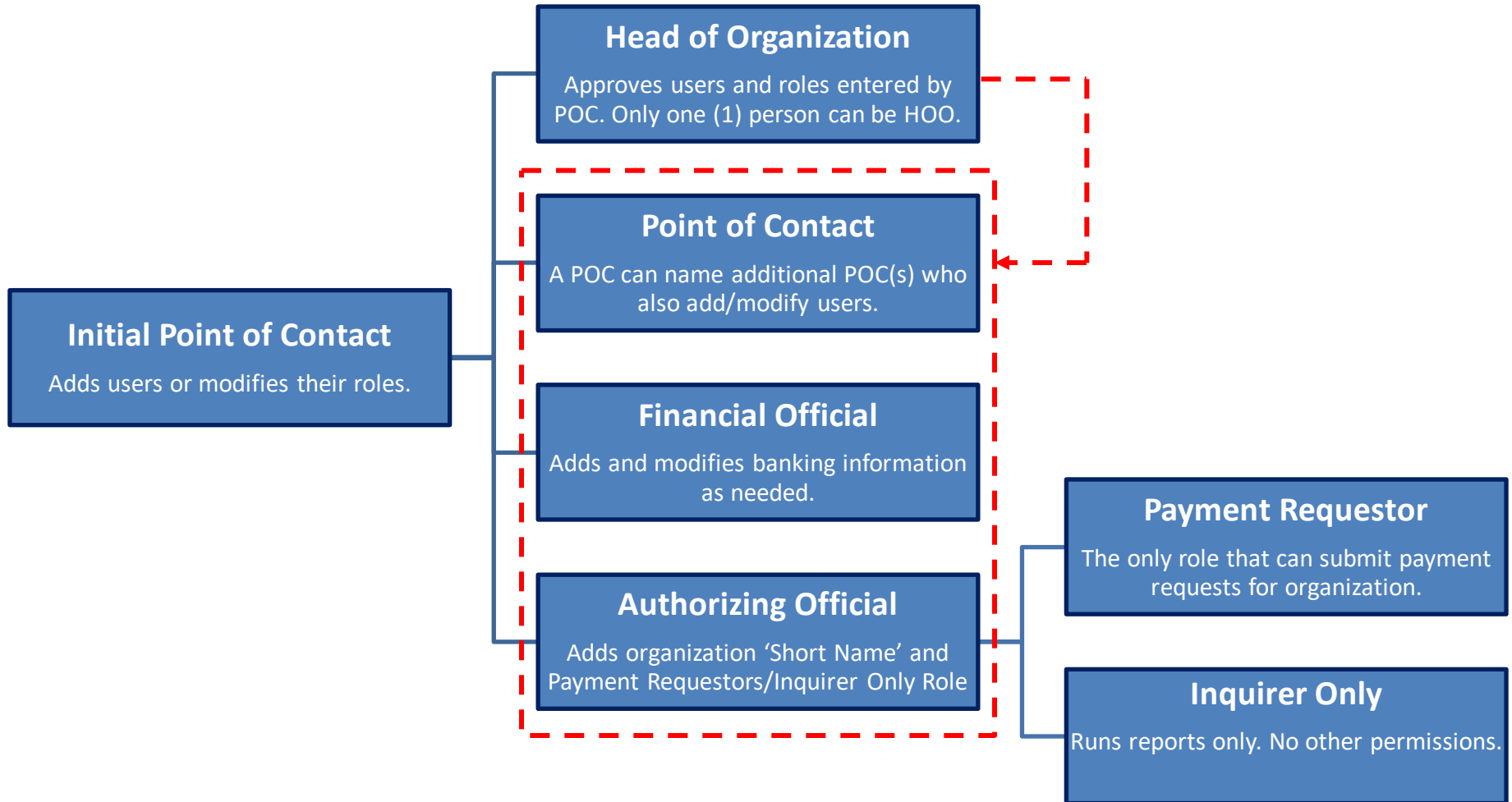
# Live Event Q&A

- Please submit your questions as needed.
- We will reply privately and post the most common ones to the “Featured” section.
- Need login assistance?
  - Please send an email to [ASAPHelpDesk@fiscal.treasury.gov](mailto:ASAPHelpDesk@fiscal.treasury.gov)
  - Please be sure to place your Recipient ID (or UEI and EIN) in subject line.



# Q&A

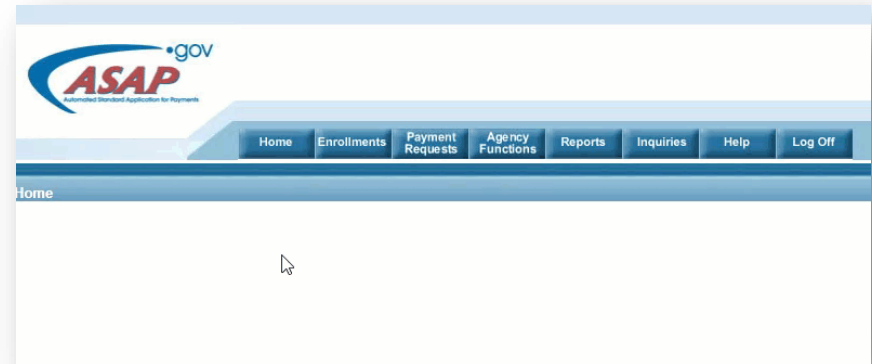
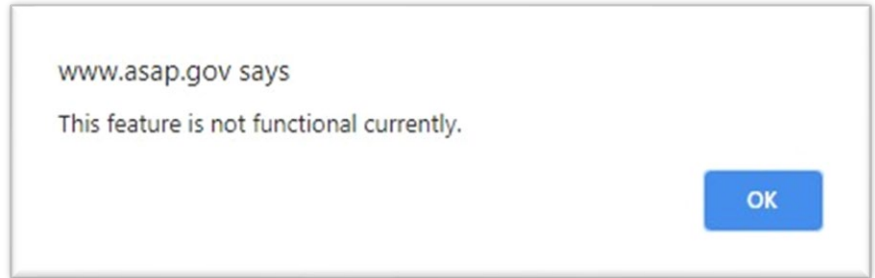
# User Roles & Description





# TIP | Menu Bar Error Message

- If you see this message:
  - Instead of clicking on the menu bar, please let your mouse hover over the menu options.
- The options that appear under each menu bar are determined by your roles.
  - For example, only a user with the Payment Requestor role will have access to the Payment Requests menu.



# Step 1 of 5 | Initiate Payment Request

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1. From the ASAP.gov home page, hover your mouse over the Payment Request menu button.
2. Click on “Initiate Payment Request (PR)” from the drop-down menu.

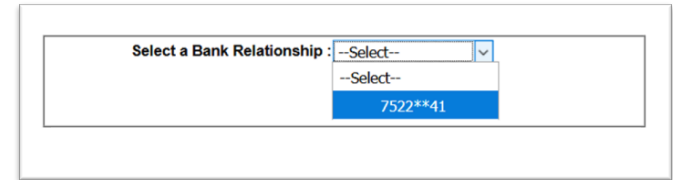


# Step 2 of 5 | Set Payment Preferences

1. **For Select a Bank Relationship** - Select one of your existing bank accounts.

2. **For Payment Request Type** - Select “Individual.”

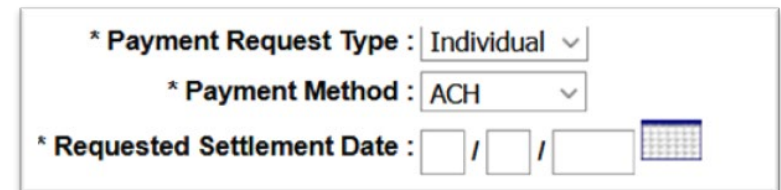
Note: Choose Summary payments if you want to consolidate draws from several ASAP Accounts into one deposit to the bank account. A Summary payment requires all draws to use the same Payment Method, banking relationship, and settlement date.



A screenshot of a web form showing a dropdown menu for "Select a Bank Relationship". The dropdown is open, showing two options: "--Select--" and "7522\*\*41". The "7522\*\*41" option is highlighted in blue.

3. **For Payment Method** -

- Select ACH for either same day or next business day payment.  
NOTE: For a Same Day ACH payment, payment request must be submitted **no later than 4:30 p.m. (EST) Monday-Friday**. Additionally, Same Day ACH payments are limited to \$1,000,000 or less per account.
- Select Fedwire (if applicable) for immediate payment.  
NOTE: For Fedwire payments, payment request must be submitted **no later than 5:45 p.m. (EST) Monday-Friday**. There may be fees associated with Fedwire payments, so we recommend checking with your financial institution prior to selecting this payment type.



A screenshot of a web form showing three fields: "\* Payment Request Type" with a dropdown menu set to "Individual", "\* Payment Method" with a dropdown menu set to "ACH", and "\* Requested Settlement Date" with three input boxes for month, day, and year, followed by a calendar icon.

4. **For Requested Settlement Date** - Enter the date which you would like to have funds to settle in your bank account.

5. **Click Continue** to proceed to the next step.

# Same Day ACH Guidelines Continued

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- On March 18, 2022, the dollar limit on large-dollar Same Day ACH was raised from \$100K to \$1M per entry.
- The limit on large-dollar transactions (those ACH Entries over \$1M) applies to individual transactions; i.e., a single Same-Day ACH transaction can not be for more than \$1M.
- Entries submitted in a same-day processing window that are over \$1M will not be rejected by the ACH Operator but will be processed for next-day settlement in the next available processing window.

Note: You cannot submit a Same Day ACH request for either an individual or summary payment that exceeds \$1M.

Here's the Link to the Same Day ACH guidelines via NACHA:

[https://www.nacha.org/sites/default/files/2022-03/Same\\_Day\\_ACH\\_Guidance\\_%241M.pdf](https://www.nacha.org/sites/default/files/2022-03/Same_Day_ACH_Guidance_%241M.pdf)

# Step 3 of 5 | Retrieve Accounts

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## To retrieve all OPEN ASAP Accounts:

1. Leave ALC/Region to the default “ALL”
2. Leave Account ID **blank**.
3. Click Continue.

**Step 1 of 4 (Continued)**  
**Retrieve Accounts**

Recipient ID : 29169

ALC / Region : --ALL-- ▾

Account ID (or partial) :

[Continue](#)

# TIP | No Accounts Found Error Message

## Why do I see Error 839: No accounts found matching criteria?

- Your organization hasn't completed its enrollment.
- Banking information isn't active yet.



Run the Recipient Enrollment Status Inquiry under the "Inquires" menu to confirm those are complete.

- 
- Agency hasn't created the ASAP Account.
  - The ASAP Account is either "Suspended" or "Closed."



Run the Account Profile Inquiry under the "Inquires" menu and verify the Account Status indicator is "Open."

Step 1 of 4 (Continued)  
Retrieve Accounts

*ERROR 839: No accounts found matching criteria.*  
Enter one or more of the following

Recipient ID : 2926478  
ALC / Region : 49000001  
Account ID (or partial) :

[Continue](#) [Help for this Step](#)

# Step 4 of 5 | Enter Payment Details

## 1. Enter an amount in the 'Amount Requested' field.

- Ensure Account Status is open, and funds requested do not exceed available balance.
- Note: The requestor reference number is an optional field used to uniquely identify a payment requestor in the payment request.

Recipient : <a href="#">LEMON LLC (2923419)</a>						
Federal Agency : <a href="#">DEPARTMENT OF THE NAVY (17008712)</a>						
Cash on Hand : \$					Total : \$	1,000.00
Account ID	Account Status	Requestor Reference Number	Available Balance	Amount Requested	Remittance Data	
<a href="#">ACCOUNTTEST-04292022</a>	Open	<input type="text"/>	\$0.00	\$ <input type="text"/>		<a href="#">+</a>
<a href="#">ACCOUNTTEST-12202021</a>	Liquidated	<input type="text"/>	\$1,010.00	\$ <input type="text"/>		<a href="#">+</a>
<a href="#">ACCTEST-04292022</a>	Open	<input type="text"/>	\$0.00	\$ <input type="text"/>		<a href="#">+</a>
<a href="#">LEMON LLC</a>	Open	<input type="text"/>	\$989,289.94	\$ 1,000.00		<a href="#">+</a>

[Continue](#) [Sort](#) [Cancel](#) [Help for this Step](#)

# Step 5 of 5 | Review Payment Details

1. **Review your payment request.** If necessary, correct the amount requested. Then click submit.

**Step 3 of 4**  
**Review Payment Transactions**

Payment Request Type : Individual  
Payment Method : ACH  
Bank Relationship : 121137522\*\*4159  
Requested Settlement Date : 12/21/2022

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Recipient : [LEMON LLC \(2923419\)](#)

Federal Agency : [DEPARTMENT OF THE NAVY \(17008712\)](#)

Cash on Hand : \$  Total : \$

Row #	Account ID	Account Status	Requestor Reference Number	Available Balance	Amount Requested	Remittance Data
<input checked="" type="checkbox"/>	<a href="#">LEMON LLC</a>	Open	<input type="text"/>	\$989,289.94	\$ <input type="text" value="1,000.00"/>	<input checked="" type="checkbox"/>

[Submit](#) [Add More Accounts](#) [Sort](#) [Cancel](#) [Help for this Step](#)



# Demo | Payment Requests

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1. Log into ASAP.gov
2. Select [**Initiate Payment Request**]
3. Select Bank Account for This Deposit
4. Select Payment Request Type
5. Select Payment Method
6. Request a Settlement Date
7. Click [**Continue**] Twice
8. Enter Payment Amounts
9. Click [**Continue**] to Review
10. Click [**Submit**]

# How to Modify or Cancel a Payment Request

## Payment Requests > Modify/Cancel

- Payment Requests can be modified or deleted after being submitted so long as the payment request is still 'Pending.'
- If the Payment Request has already been submitted for processing, any changes will need to be made via the Return ACH Payment option.

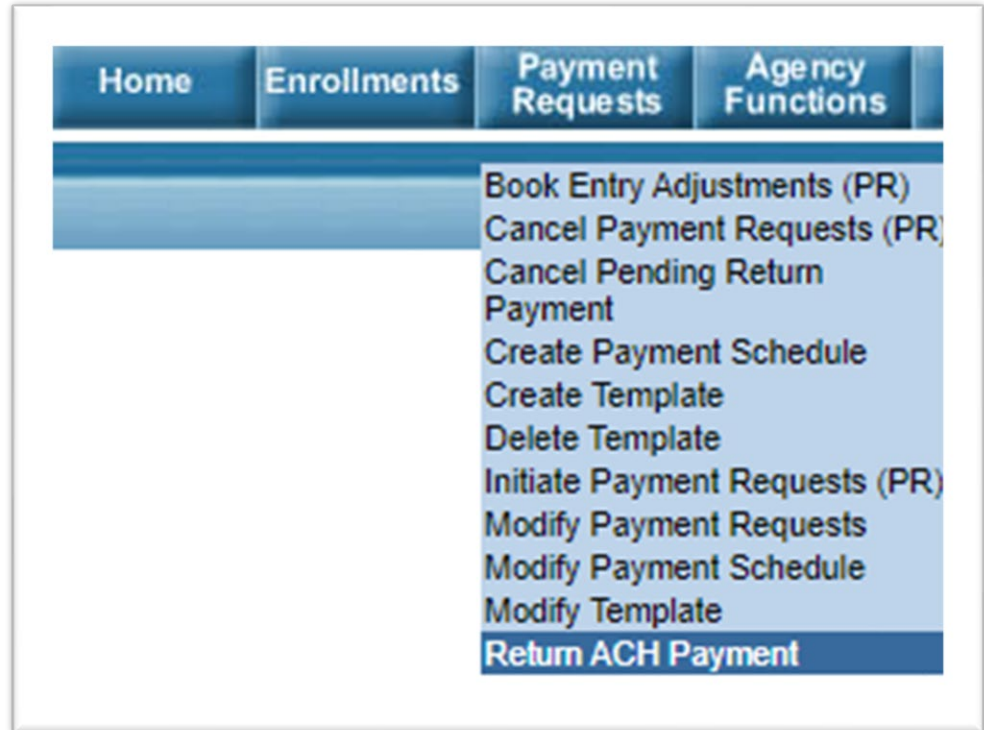


# Return ACH Payment Process

1. Mouse over Payment Request Tab.
2. Select Return ACH Payment.

*Before using this function, please verify that your organization allows automated debits against your bank account.*

Note: Only a Payment Requester can complete this task.



# Step 1 of 4 | Return ACH Payment

1. Enter a date range into the Payment Settlement Date fields.
2. Enter the amount into the Payment Amount fields.
3. Click Continue.

Note: You can return funds that were paid more than 180 days ago.

**Step 1 of 4**  
**Retrieve Payment Information**

In returning this payment, you will be originating a debit against the bank account to which the original payment was sent. Prior to initiating an ACH Return, you must ensure that your organization allows debits to this bank account and that the appropriate funds are available.

Enter the following:

*Payment Settlement Date:	From:	<input type="text" value="01"/> /	<input type="text" value="03"/> /	<input type="text" value="2022"/>	Through:	<input type="text" value="04"/> /	<input type="text" value="18"/> /	<input type="text" value="2022"/>
*Payment Amount:	From:	<input type="text" value="1.00"/>	To:	<input type="text" value="1,000,000.00"/>				

Enter one or more of the following (optional):

Recipient ID:	<input type="text"/>	<input type="button" value="Find"/>
Agency Location Code/Region:	<input type="text"/>	<input type="button" value="Find"/>
Account ID:	<input type="text"/>	
Requestor Reference Number:	<input type="text"/>	

\*Asterisk denotes required field.

# Step 1 of 4 (continued) | Return ACH Payment

1. ASAP will display payments based on the criteria you entered in the previous step.
2. Select the payment you want to return.
3. Click Continue.

**Step 1 of 4 (continued)**  
**Select Payment**

A return payment has already been initiated for one or more of the payments found based on your search criteria. Only one return payment is allowed per original payment drawn from ASAP.

Select one of the following:

	Payment Amount	Settlement Date	Requestor Reference Number	Payment Type	View Banking Data
<input type="radio"/>	\$500.00	03/09/2022		Individual	
<input type="radio"/>	\$6,000.00	02/24/2022		Individual	
<input type="radio"/>	\$500.00	02/22/2022		Individual	
<input type="radio"/>	\$5,000.00	01/27/2022		Individual	
<input checked="" type="radio"/>	\$1,000.00	01/07/2022		Individual	

[Continue](#) [Cancel](#) [Help for this Step](#)

# Step 2 of 4 | Return ACH Payment

1. Enter the full or partial amount you want to return.
2. Select the Return Reason.
3. Enter the Return Reference Number (e.g., the ACH Trace Number from the Payment Request Status Inquiry).
4. Click Continue.

**Step 2 of 4**  
**Enter Return Payment Amount**

Enter the following :

Recipient Organization : [REDACTED]

Agency Location Code/Region : [REDACTED]

Account ID	Account Status	Payment Amount	* Return Amount	* Return Reason	* Return Reference Number	View Banking Data
[REDACTED]	Open	\$1,000.00	<input type="text"/>	<div style="border: 1px solid black; padding: 2px;"><p>--Select--</p><p>--Select--</p><p>Other</p><p>Duplicate Payment Requested</p><p>Incorrect ASAP Account Used</p><p>Incorrect Amount Drawn</p><p>Audit Disallowances</p></div>	<input type="text"/>	<input type="button" value="🔍"/>

\*Asterisk denotes required field.

# Payment Request Status Inquiry



## Payment Request Status Inquiry

Date: 05/24/2023  
Time: 9:21 AM

<b>ALC/Region:</b>	<b>Agency Short Name:</b>	<b>Recipient ID:</b>	<b>Recipient Short Name:</b>
		2923419	Lemon LLC
<b>Account ID:</b>	<b>Request Ref Number:</b>	<b>From Date:</b>	<b>To Date:</b>
		11/01/2022	05/24/2023
<b>Payment Request Status:</b>			
All			

**Inquiry Results:**

User ID of Request Initiator: T Petty

Actual Settlement Date: 11/15/2022

Payment Request Status: Sent and acknowledged

<b>Agency Location Code/Region:</b> 17008712	<b>Agency Short Name:</b> NAVY TEST	<b>Current Available Balance:</b> \$989,289.94
<b>Recipient Organization ID:</b> 2923419	<b>Recipient Short Name:</b> Lemon LLC	<b>Request Date &amp; Time:</b> 11/15/2022 11:15:028
<b>ACH Batch Number:</b> 1	<b>ACH Trace Number:</b> 51736820000001	<b>ASAP Sequence Number:</b> 11/15/2022 T Petty 000001 000001
<b>ACH Cycle Date:</b> 11/15/2022	<b>ACH Cycle Number:</b> A	<b>Funds IMAD:</b>
<b>DFI ABA Number:</b> [REDACTED]	<b>DFI Short Name:</b> COMERICA SCO VLY	<b>Bank Account Number:</b> [REDACTED]
<b>Further Credit ABA:</b> 000000000	<b>Further Credit Short Name:</b> Not Found	<b>Date/Time Sent for Review:</b>
<b>Agency Action:</b>	<b>User ID of Agency Reviewer:</b>	<b>Date/Time of Agency Action:</b>

Agency Account ID	Requestor Reference Number	Payment Request Status	Requested Amount	Remittance Code	Remittance Amount
LEMON LLC		Sent and acknowledged	\$100.00		

# Step 3 of 4 | Return ACH Payment

1. Review the Return Payment Amount.
2. Review the Return Reason.
3. Review the Return Reference Number.
4. Click Submit.

**Step 3 of 4**  
**Review Return Payment Amount**

Enter the following :

Recipient Organization : [REDACTED]

Agency Location Code/Region : [REDACTED]

Account ID	Account Status	Payment Amount	* Return Amount	* Return Reason	* Return Reference Number	View Banking Data
[REDACTED]	Open	\$1,000.00	<input type="text" value="1,000.00"/>	<input type="text" value="Incorrect Amount Drawn"/>	<input type="text" value="Test"/>	<input type="button" value="Q"/>

\*Asterisk denotes required field.



# Step 3 of 4 (continued) | Return ACH Payment

1. Enter your First Name.
2. Enter your Last Name.
3. Enter your Job Title without numbers, characters and spaces.
4. Click I Agree.

Step 3 of 4 continued  
ACH Debit Agreement

ACH Debit Transaction Information	
Bank ABA Number :	
Bank Account Number :	
Debit Amount :	\$1,000.00
Requested Settlement Date :	04/19/2022

By entering your name and title below and clicking "I Agree", you are authorizing the U.S. Department of the Treasury, Financial Management Service (Treasury) to originate an Automated Clearing House (ACH) debit to your organization's Financial Institution account identified above in the specified amount for credit to Treasury's account. Such authorization is limited to this debit transaction for the amount specified. By clicking "I Agree" you acknowledge this transaction is governed by Treasury regulations governing participation in the ACH Network, and that you are authorized to bind your organization, or the entity whom you are representing, to the terms of this authorization and do so.

\* First Name :  \* Last Name :   
\* Job Title :

\*Asterisk denotes required field.

# Step 4 of 4 | Return ACH Payment

1. Review the Confirmation.
2. Click Printer Friendly to obtain PDF of the confirmation.

**Step 4 of 4**  
**Return Payment Initiation Confirmation**

Confirmation Number : 2022-04-18 09972982 2

ACH Debit Transaction Information	
Bank ABA Number :	000000000
Bank Account Number :	000000000
Debit Amount :	\$1,000.00
Return Reason :	Incorrect Amount Drawn
Return Reference Number :	Test
Return Request Date :	04/18/2022
Requested Settlement Date :	04/19/2022
Availability Date :	04/21/2022


  

Recipient Organization : 000000000000000000000000	
Agency Location Code/Region : 000000000000000000000000	
Account ID	Return Amount
000000000000000000000000	\$1,000.00

[Printer Friendly](#)      [Help for this Step](#)

# How a POC Adds Officials -

## Enrollments > Add Officials



The screenshot shows a navigation menu with the following items: Home, Enrollments, Payment Requests, Agency Functions, Reports, and Inquiries. The 'Enrollments' menu is expanded, showing a list of options: Add Banking Information, Add Officials (highlighted), Add Users and Roles, Create SF-425, Modify My Information, Modify Recipient Organization Information, Modify/Delete Banking Data, Modify/Delete Officials, Modify/Delete Users and Roles, and Replace Head Of Organization. A sub-menu titled 'Enrolled Organization' is also visible, containing the 'Add Officials' option.



A list of official roles, each in a light blue box:

- Point of Contact
- Head of Organization
- Financial Official
- Authorizing Official

# How an AO Adds Users and Roles -

## Enrollments > Add Users and Roles

Home | Enrollments | Payment Requests | Agency Functions | Reports | Inquiries

- Add Banking Information
- Add Officials
- Add Users and Roles**
- Create SF-425
- Modify My Information
- Modify Recipient Organization Information
- Modify/Delete Banking Data
- Modify/Delete Officials
- Modify/Delete Users and Roles
- Replace Head Of Organization

Enrolled Organization

### List of Users

Payment Requestor
Inquirer Only

# Top 10 Reports

Name	Purpose
1. Recipient Organization Inquiry	Obtain your Recipient ID
2. <u>Recipient Enrollment Status Inquiry</u>	Obtain your enrollment status
3. Federal Agency User Inquiry	Obtain your ALC/Region
4. Authorization Transaction Detail Inquiry	Recent history of agency authorizations
5. Payment Request Status Inquiry	Recent history of your payment requests
6. Account Balance Inquiry	Obtain list of your accounts
7. Account Profile Inquiry	Obtain your account settings
8. Account Statement Inquiry	Recent history of account transactions
9. Account Settlement Report	Complete history of account transactions
10. Accounts with End Dates Report	Obtain list of account's end dates

# Account Balance Inquiry

SENSITIVE BUT UNCLASSIFIED



## Account Balance Inquiry

Date: 12/21/2022  
Time: 10:54 AM

**ALC/Region:** 17008712  
**Recipient ID:** 2923419  
**Agency Short Name:** NAVY TEST  
**Requestor ID:** N/A  
**Account ID:** N/A  
**Account Status:** All  
**As of Date:** N/A

**Inquiry Results:**

Recipient ID	Short Name	Account ID	Cumulative Authorizations	Cumulative Draws/RP/BE	Current Available Balance
2923419	Lemon LLC	ACCOUNTTEST-04292022	\$0.00	\$0.00	\$0.00
2923419	Lemon LLC	ACCOUNTTEST-12202021	\$2,000.00	-\$990.00	\$1,010.00
2923419	Lemon LLC	ACCTTEST-04292022	\$0.00	\$0.00	\$0.00
2923419	Lemon LLC	LEMON LLC	\$1,000,000.00	-\$11,710.06	\$988,289.94
<b>Totals:</b>			<b>\$1,002,000.00</b>	<b>-\$12,700.06</b>	<b>\$989,299.94</b>

1 of 1

SENSITIVE BUT UNCLASSIFIED

# Account Profile Inquiry



## Account Profile Inquiry

Date: 12/21/2022  
Time: 10:57 AM

ALC/Region:  
17008712

Agency Short Name:  
NAVY TEST

Account ID:  
LEMON LLC

Recipient ID:  
2923419

Recipient Short Name:  
Lemon LLC

### Inquiry Results:

ACCOUNT DETAILS
Requestor ID : 2923419
Account ID : LEMON LLC
Account Description : LEMON LLC TEST
1031/LOC Account : No
Account Type : Regular Account
Group ID :
Control Account : No
<b>Account Status</b> Indicator : Open
Available Balance : \$988,289.94
Create Date : 01/07/2022
Begin Date : 01/01/2020
Performance Period
End Date : 12/31/2022
End Date : 01/29/2023
TAS Distribution
Method : Percentage by Account
Allow Book Entry
Adjustment : Yes
Allow Warehoused
Payments : Yes
CMIA Indicator : No

CUMULATIVE AUTHORIZATIONS
Cumulative Authorized
Amount : \$1,000,000.00
Cumulative Authorized
Amount Reset Period :
Annual Reset Month :

GRANT DETAILS
Grant : Yes
Federal Award
Identification Number
(FAIN) : 01812
CFDA Number : 93011.000
Total Estimated Grant
Amount : \$0.00

AGENCY PAYMENT REVIEW
Agency Review : Yes
Threshold Amount : \$2,500.00
Reason for Review : I WANT TO REVIEW OVER \$2500

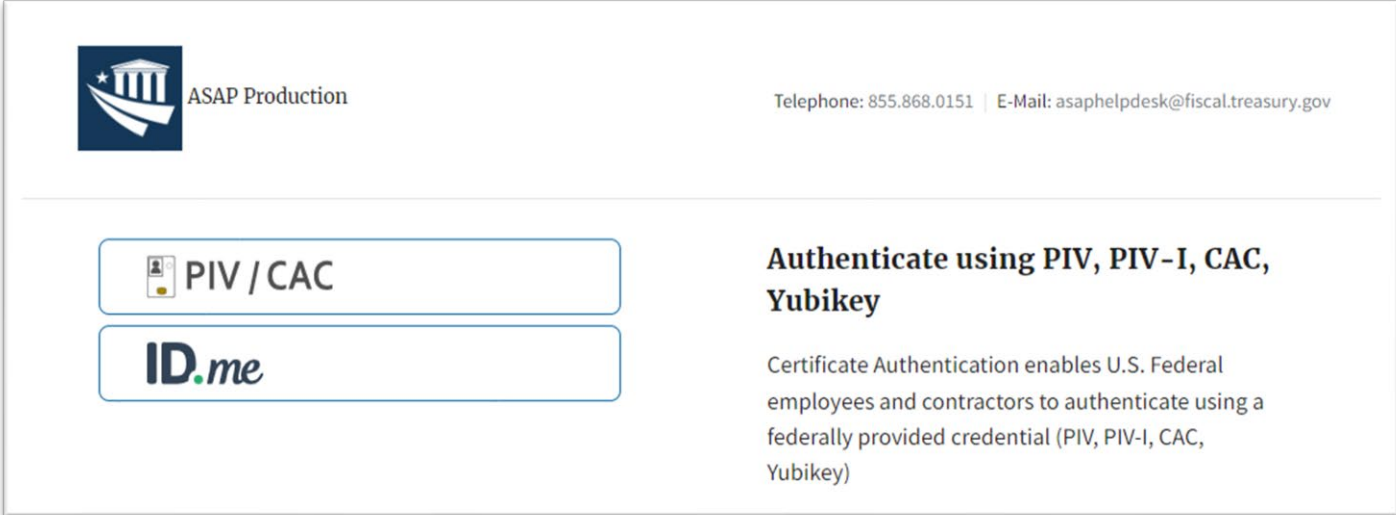
DRAW AMOUNTS
Max Total Draw Amount :
Max Daily Draw Amount :
Max Monthly Draw Amount :
Max Quarterly Draw Amount : \$10,000.00

AUTOMATED AUTHORIZATION RENEWALS
Authorized Renewal
Amount : \$0.00
Certified Date :
Renewal Frequency :
Pending Renewal
Frequency :
Pending Automated
Renewal Amount : \$0.00
Rollover Reset Quarter :
Default Action : Hold

# New Login Process

- Recipient organization users are required to register, enable multi-factor authentication (MFA), and validate their identity with ID.me as part of the new login process to support Presidential, OMB and Treasury requirements effective September 16<sup>th</sup>.
- Recipient organization users will not be able to log into ASAP.gov until they add MFA to their logins.

Here are the two new login options for ASAP.gov.  
Note: UserIDs and Passwords are no longer accepted.

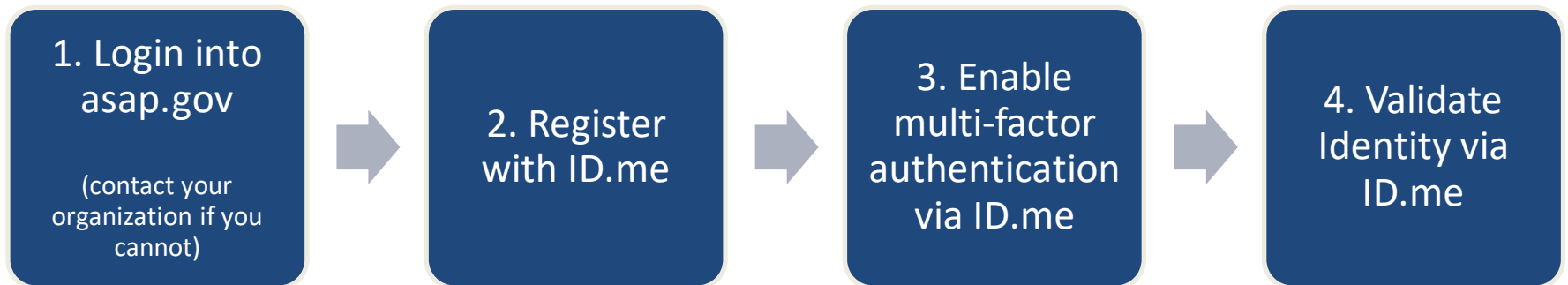


The screenshot shows the ASAP Production login interface. At the top left is the ASAP Production logo, which includes a stylized building icon and the text "ASAP Production". To the right of the logo, contact information is provided: "Telephone: 855.868.0151 | E-Mail: asaphelpdesk@fiscal.treasury.gov". Below the header, there are two prominent buttons for authentication: "PIV / CAC" and "ID.me". To the right of these buttons, a section titled "Authenticate using PIV, PIV-I, CAC, Yubikey" provides a description: "Certificate Authentication enables U.S. Federal employees and contractors to authenticate using a federally provided credential (PIV, PIV-I, CAC, Yubikey)".



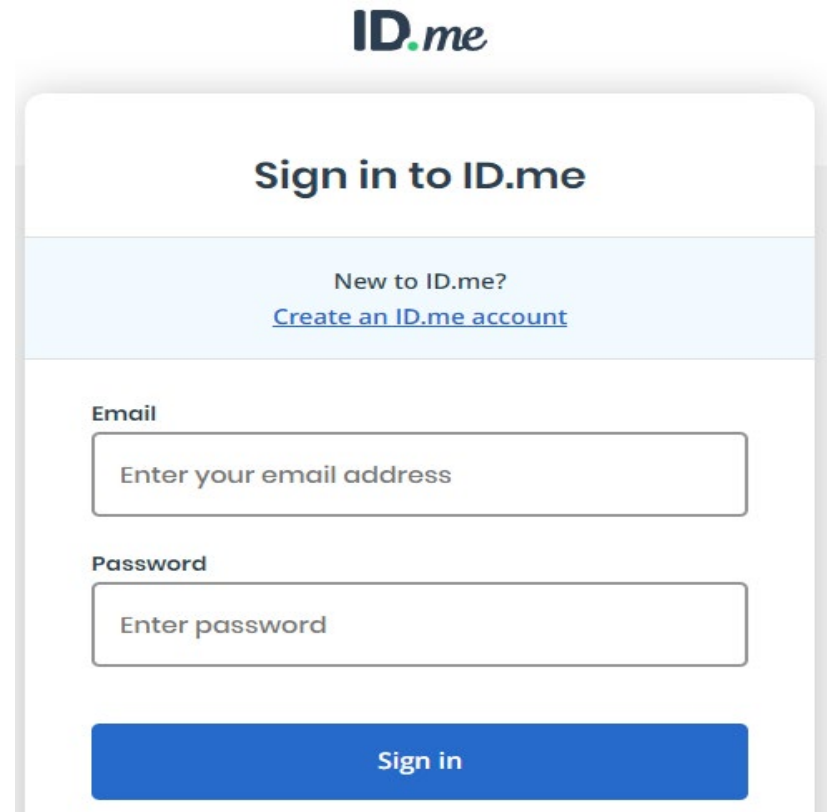
# New Login Process for Recipients

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# ASAP Multi-factor Authentication (MFA) – ID.me

- If you already have an ID.me account:
  1. Login to ID.me using your email and password.
  2. Under Profile > Email, add your ASAP email address as a secondary email.
  3. Once verified, you will need to make this email the primary email in your ID.me account. Detailed instructions are located here:  
<https://help.id.me/hc/en-us/articles/360011500573-Changing-your-account-email-address#change-your-primary-email-address>



**ID.me**

## Sign in to ID.me

New to ID.me?  
[Create an ID.me account](#)

Email  
Enter your email address

Password  
Enter password

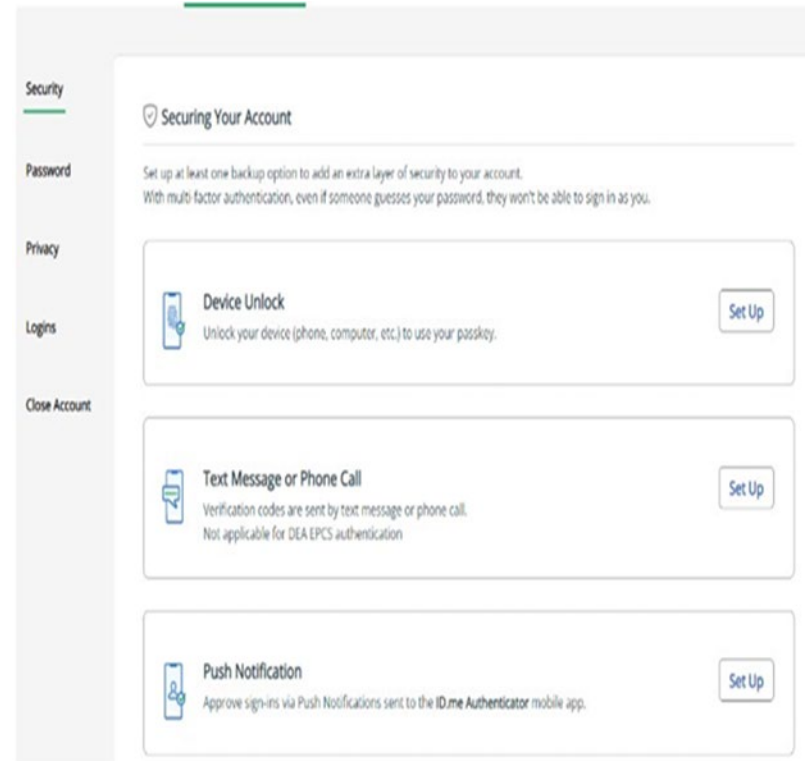
Sign in

# ASAP Multi-factor Authentication (MFA) – ID.me

- If you do not already have an ID.me account:
  1. From the ID.me webpage, click on 'Sign In' and then 'Create an ID.me account.'
  2. **Enter the email associated with your ASAP account**, a password, then select "Create account."
  3. Follow all the steps in ID.me to create your account and validate your identity.

## To add MFA to your login:

1. Click the drop-down menu next to your name to select "My Account". Next, click the "Sign In & Security" tab.
2. Select "Security". There, you will be shown the various MFA options.
3. Select "Set up" to add a new MFA method and follow the steps to enable that MFA method.



# ASAP Multi-factor Authentication (MFA) – ID.me

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- The final step is to validate your identity. Follow the ID.me instructions and make sure all information is accurate and complete. If you have any issues, select “Help Center” at the top right of your ID.me account.
- Once you have successfully registered, enabled multi-factor authentication, and validated the identity for your ID.me account, you will either be immediately directed to ASAP.gov.
- Or you will receive a message that “an entitlement request has been submitted” (see screenshot below) and you will need to wait for an ASAP team member to approve your request before you can log into ASAP.gov.

 An official website of the United States government

 application logo

An entitlement request has been submitted to enable privileged access

An email will be sent to a [REDACTED]1@a [REDACTED].com once your entitlement request has been processed.

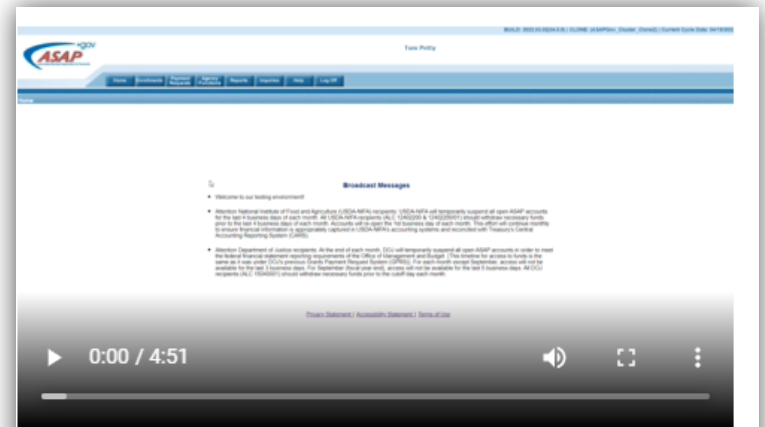
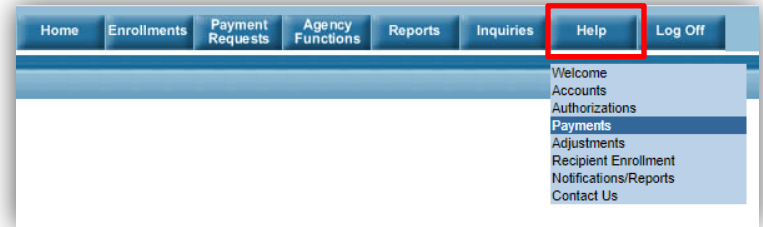
# Helpful Links

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- ID.me Help: <https://help.id.me/hc/en-us>
- ASAP.gov FAQs: <https://fiscal.treasury.gov/asap/caia.html>
- ID.me Guide to MFA: <https://fiscal.treasury.gov/files/asap/ID-me-Guide-for-Recipient-Organizations-to-Register-and-Enable-Multi-factor-Authentication.pdf>

# Still need assistance?

- If you need additional assistance throughout the payment request process, you can search our “Payments” help section on ASAP.gov.



## INITIATING A PAYMENT REQUEST

[Click below for step-by-step payment request guide](#)

1. [step 1 initiate payment request pr](#)
2. [step 2 initiate payment request pr](#)
3. [step 3 initiate payment request pr](#)
4. [step 4 initiate payment request pr](#)

# Upcoming Webinars

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2023 Event Calendar	Type	Date	Time (EST)
ASAP.gov: Federal Agency Training	Webinar	April 3rd	2 PM
ASAP.gov: How to Enroll	Webinar	April 10th	2 PM
ASAP.gov: How to Make a Payment Request	Webinar	April 24th	2 PM

To register visit [Fiscal.Treasury.gov/ASAP](https://Fiscal.Treasury.gov/ASAP)

# Contact Information

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# Q&A

## Primary Contact

[ASAPHelpDesk@fiscal.treasury.gov](mailto:ASAPHelpDesk@fiscal.treasury.gov)

- Place your Recipient ID (or UEI and EIN) in the subject line





# ASAP.gov

AUTOMATED STANDARD APPLICATION FOR PAYMENTS

BUREAU OF THE FISCAL SERVICE

[Please click here to take a quick survey](#) or scan the QR code on this slide.

**We'd love to hear your feedback!**

**Thank you.**

