

Navy Cash

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Enhanced Enrollment Features!

Navy Cash self-enrollment has been available to all new card holders for some time. New Crewmembers, Marines, Squadrons, AIRDETs, and TAD personnel can use Navy Cash Self Enrollment before embarking onboard ships. This is a terrific value-added feature to further reduce the NCAOs workload for 2887/2889 management and allow both new cardholders and NCAOs a smooth transition for card issuance. New cardholders can go to www.navycash.com, look for “Need a Navy Cash Card?” and click on ‘Enroll Here’ to get started.

New cardholders will have to agree to the Terms and Conditions, and privacy policies then enter their personal email to proceed. NCAOs will want to inform those self-enrolling to have their bank’s routing number and their checking account number ready to input into the application to fully register. New enrollees will need to know the command they are going to so their profile can be sent to that ship. Upon arrival, the enrollee can go to Disbursing to get their new card. As a NCAO, you don’t need to have them complete a new 2887, it’s done through the self-enrollment; no need to upload a 2887, the self-enrollment information is attached to the card holder’s profile.

All contractors should be directed to self-enroll as well, they’ll have an extra requirement to note they are a contractor within the 2887 and then provide additional employer information. Properly completing this step will generate a 2889 contractor form to attach to their profile.

Self-enrollment reduces the workload on the NCAO/Deputy and ensures the cardholder has a valid 2887 on file and gives the NCAO the proper information to manage and collect negative balances and ensure remaining funds left on a card be pushed to the cardholder.

Completed 2887/2888/2889 Documents

Please ensure any cardholder within your command using a Navy Cash card has a completed 2887/2888/2889 on file with the Federal Reserve Bank.

2887s are for any military or federal civilian employees, direct new cardholders to complete the self-enrollment through the Navy Cash website or the Navy Cash mobile App.

2888s are for all merchants’ onboard ship under your Navy Cash/Disbursing responsibility that have a card connected to a bank. When a merchant card holder turns over as a result of new responsibilities, or a transfer a new 2888 should be completed for the new accountable official for that merchant. Please ensure all your merchant card holders with a connected bank account to the card are current.

2889s are an additional form required by US Treasury for all contractors that use Navy Cash, this is an additional form to the 2887 both of which can be managed through the Navy Cash website through self-enrollment.

Completed forms are the best management tool a NCAO can have to manage cardholder accounts, negative balance collections, and to return abandoned funds should a card holder not go through a proper check out.

Device Management Reminder:

Whether you're pier side, out for local ops or deployed we remind you to employ sound device management. All your devices; Point of sales (POS), Card accessing devices (CAD), Kiosks, workstations and servers should be fully operational to support Navy Cash for everyday business. When your devices are offline reference the Device User Guide in the SOP, section 5D, to try and bring them back up. This usually entails powering the device off, then back on. If that doesn't bring the device back online, then open a trouble ticket with Navy Cash CSU for additional support.

If the Device is broken, regardless of the reason, open a ticket to have it replaced, return instructions will follow then get the broken POS or CAD into the mail as soon as you're able and a replacement will be shipped. If there are any transactions remaining on the device, FRB or SAIC will recover the transaction, if possible, once collected you'll receive an email to establish a remote session to upload any transactions to your system.

Take the opportunity to ensure all your devices are in good working order, any broken or non-functional devices that may be sitting around in a drawer or safe or closet, open a ticket and get them ready to send out for replacement once instructed. It's important to ensure you take the time to manage your devices to ensure inventory compliance, you have the allotted number of spares, and you can support your crew's Navy Cash activity. It further helps us ensure you're fully supported through the program office, and we maintain good back up inventory to ensure you can do the same.

IPA 280 Point of Sale Devices

For all ships with Navy Cash version 1.4.7.1, you have IPA 280 point of sale devices. As you're all aware these legacy POS devices are very aged. NAVSUP Program Office asks you keep a close eye on these devices for swollen batteries. If you have an IPA 280 out of commission due to breakage, or just not communicating/charging please open a case with Navy Cash CSU to have it exchanged for a replacement. If there is an IPA 280 POS with a swollen battery, it should be removed, turned into your HAZMAT department, and then open a ticket with the subject line 'Swollen Battery'. This will allow the program office to manage remaining inventory and allocate devices and spare batteries as needed. For additional questions or comments please connect with your Navy Cash FLC representative.

Navy Cash Cardholder Profile Moves: As a reminder, when processing new checks in for personnel that had a Navy Cash account previously, please use the full SSN to search on the Navy Cash website. After locating the profile, you can change the location to your ship. After the next roundtrip, or about 24 hours later, you should be able to issue the cardholder a new card. Of note, if you do NOT use the full SSN and use the first and last name, you may accidentally pull the wrong individual over to your ship, which will cause several issues. If the cardholder still has their unexpired Navy Cash card, they can simply do a "Ship check in" at the Navy Cash ATM onboard the ship. After 24 hours, their Navy Cash card should be fully functional. If you have any questions about these procedures, please contact your supporting FLC.

Navy Cash Managers of the Month



ENS Parsa Hosseini, the Assistant Supply Officer onboard USS John Finn (DDG-113) homeported in Yokosuka, Japan has been selected as the Navy Cash Manager of the Month! ENS Hosseini led four divisions and over 35 sailors in supply chain and inventory management, food service administration, retail and ship services operations, disbursement, and postal operations across four arduous 7th Fleet patrols in 2023 and 2024. He orchestrated over 20 hours towards the Navy Financial Reporting System (NFRS) conversion to the cutting-edge Deployable Disbursing System (DDS) in order to manage up to \$100K of ship board cash in an audit compliant environment. Under his direct leadership, the retail and services division contributed 55K in profits to MWR. His dedication to standards and attention to detail resulted in a score of “OUTSTANDING” during his Field Examination Group Audit in August 2023 and “EXCELLENT” score on Annual Postal audit in September 2023. ENS Hosseini continues to produce successes at every step and has made a significant positive impact onboard John Finn. He well deserves to be Navy Cash Manger of the Month.

Navy Cash Managers of the Month



Lieutenant Adam Decherd, Disbursing and HAZMAT Officer on board USS MAKIN ISLAND homeported in San Diego, CA has been selected as the Navy Cash Manager of the Month. His persistence, commitment to customer service, exceptional communication, and technical expertise were critical to supporting the CNO's "Get Real, Get Better" near-term Line of Effort "Quality of Service during Availabilities". Receiving a barge that was not equipped with Navy Cash services, he would not accept this as status quo and was determined to find a way to provide the crew with the service they deserve. He collaborated with ship's force, barge management, SAIC contractors, and NEXCOM to establish the infrastructure required to provide vending operations. He devoted several hours of troubleshooting efforts to deliver enhanced quality of life to the crew. His dedication to improving crew morale and determination make him most deserving of recognition as "Navy Cash Manager of the Month."

Fleet Events and Training

Refresher Training

Norfolk, VA	TBD
San Diego, CA	07-10 May 2024

Meet the Fleet (Below dates are tentative and subject to change)

PACNORWEST	April 2024
San Diego, CA	May 2024



Navy Cash, DDS tech docs are available on SAILOR 2.1
<https://sailor.navy.mil/sailor/home.cfm>

Navy Cash Treasury Website

Navycash.gov

Or

<https://www.fiscal.treasury.gov>

NAVSUP 727, NAVYCASH SOP, NAVY CASH SOP CHANGE
NOTICE

<https://fiscal.treasury.gov/navy-cash/procedures.html>

NAVSUP News and Media

<https://www.navsup.navy.mil/navsup/news>

Deployable Disbursing System (DDS)

Tutorials: <https://www.milsuite.mil/video>

Federal Reserve Bank Customer Service Center (CSC)

Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Business hours (0000-1800 CT M-F)

Website: www.navycash.com

E-mail: navycashcenter@frb.org

Disbursing Offices: (866) 662-8922

Website: www.navycashcenter.com

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